FAQs

1. How many different packages do you have?

**Answer:** Four

1. Do you take indoor and outdoor photo sessions?

**Answer:** Yes

1. Where are you located?

**Answer:** Address for all bookings are done by appointments.

1. What is the best way to book a photo session?

**Answer:** Emails are checked daily and followed up with a phone call. We do accept text messages but phone calls are the best options when arranging an appointment.

1. Is there a time limit for a photo session?

**Answer:** Most sessions are completed less than one hour

1. How long has Nylahrose Photography been in business?

**Answer:** The official start date of operation is/was August 18, 2018

1. What if I don’t like any of the pictures after I receive my prints?

**Answer:** If the portraits are unsatisfactory, we can book another date and time free of charge for a one time retake.

1. Do you give us prints or do I have to order them separately?

**Answer:** The prints are part of the package given to each client.

1. I never had a professional picture taken. What can I expect?

**Answer:** Most sessions are private with the photographer for a duration of less than one hour. Prints are completed within two days.

1. I wanted my picture taken without kids but now I changed my mind. Will adding kids at the last minute change anything including the price?

**Answer:** The price will remain the same for the chosen photo shoot. Keep in mind that infants require patience and could extend the session tremendously. Be advised that we could have other clients waiting to be served.

1. Do you offer any discounts? I saw where I can get my picture taken cheaper.

**Answer:** All discounts will be displayed on our website. We also provide notifications of any promotions if you have an email subscription.

1. Do you take nude photos of your clients?

**Answer:** We do not offer nudity sessions of any kind but would be glad to give you a referral of a photographer who specialize in nude photo sessions.

1. I hear a lot about pictures circulating all over the internet. Will you put my picture on social media and/or websites?

**Answer:** All pictures are owned by Nylahrose Photography and only showcased on our website or social media business account pages for general illustration purposes.

1. How much does it cost?

**Answer:** Price list is located on our website and any changes to the costs is adjusted depending on special sessions. For example, if you require a photo shoot that extends past normal business hours or in locations less suitable that we classify as dangerous or hazardous, adjustments will be made to the final cost.

1. What forms of payment do you accept because I worry about my personal information?

**Answer:** We accept cash, CashApp or Paypal. All credit card transaction through Paypal and CashApp are secure.

1. My time is limited and I’m very busy. What can cause my appointment to be delayed longer than needed?

**Answer:** Almost anything can cause a slight delay such as inclement weather, wardrobe malfunctions, clients that required a makeup artist onsite and sessions involving infants for they require more patience for a successful photo shoot. We suggest that all clients pre-prep their hair, makeup and/or wardrobe prior to arrival to avoid extended delays.

1. I don’t look my very best in photos, should I wear makeup or do you have a makeup artist?

**Answer:** Unfortunately, we do not offer an onsite makeup artist but you are more than welcome to apply your own makeup as needed.

1. I had my picture taken by a photography company before but I lost all my printed photos and digital downloads. Do you save them for a period of time for your clients? If so, for how long do you save them? Or do I have to book another appointment?

**Answer:** We suggest you book another appointment after 60 days and save any digital downloads or documents in various locations such as email, cellphone, laptop, memory cards and hard-drives to avoid possible damage or loss of your pictures.