



WILEY

**Get to Know**

# **The Five Behaviors<sup>®</sup> Certification**





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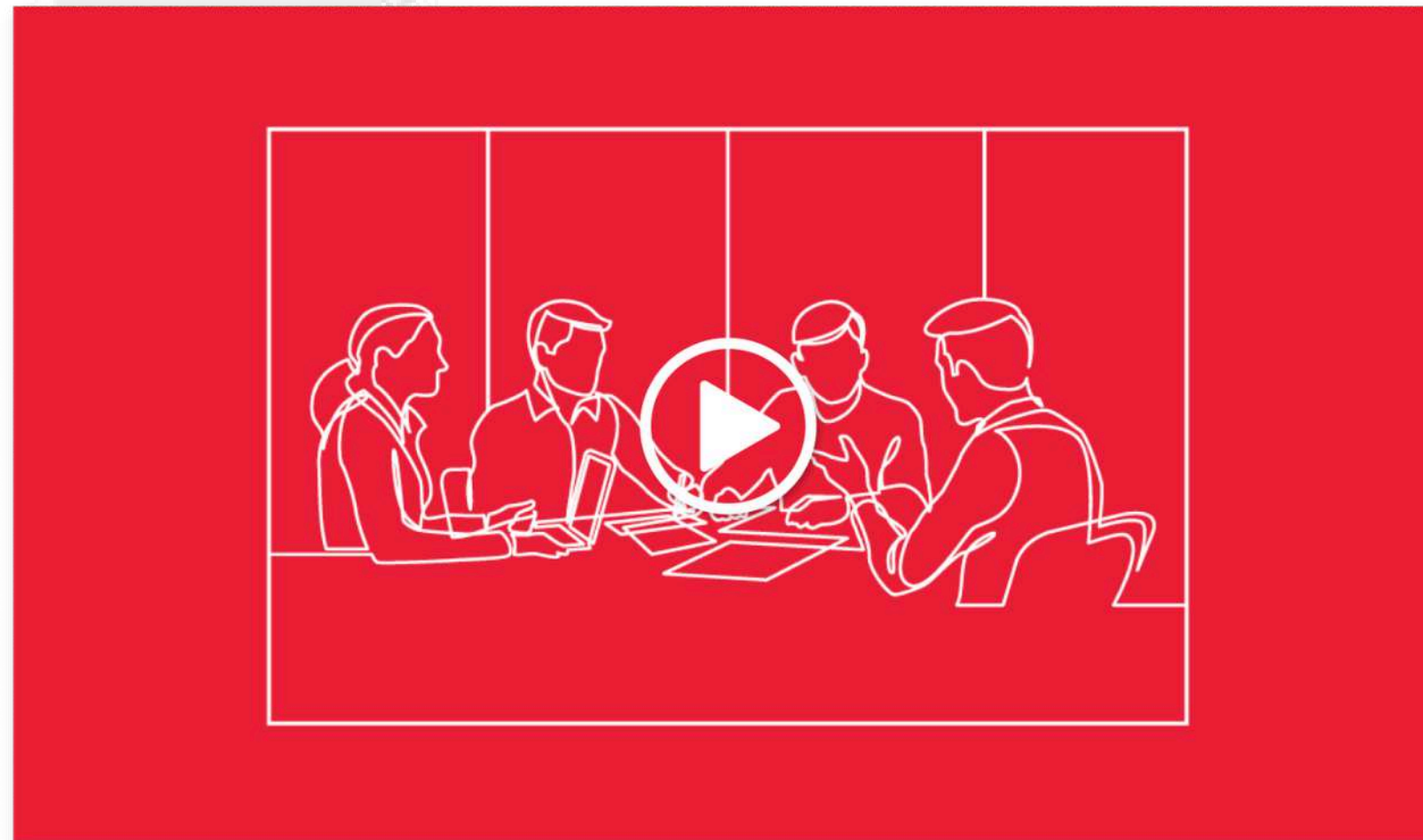
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# Introduction to **The Five Behaviors**<sup>®</sup>

Developed in Partnership with Patrick Lencioni, based on his international best-seller, *The Five Dysfunctions of a Team*, The Five Behaviors<sup>®</sup> transforms teams through a powerful and approachable model that drives team effectiveness and productivity.

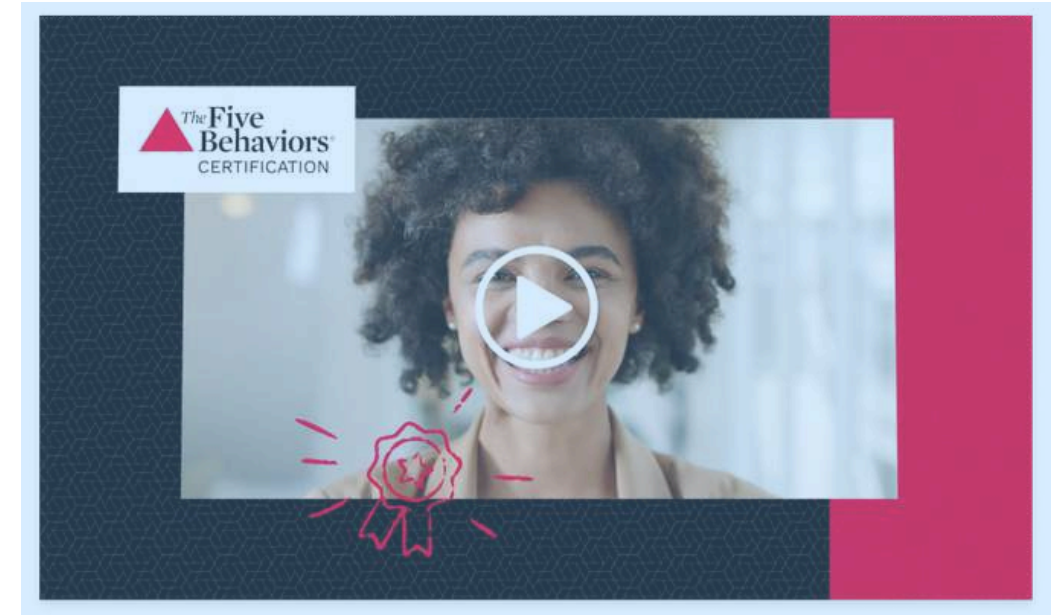
The Five Behaviors takes the form of a pyramid, with each behavior serving as a foundation for the next. Simple, sound, and straightforward— this model challenges teams to rethink their approach when working together.

**Ready to add the power of The Five Behaviors to your tool belt? Become a Certified Practitioner!**



# The Five Behaviors<sup>®</sup> Certification Overview

**The Five Behaviors<sup>®</sup> Certification is a comprehensive two-week course designed to equip you with the skills and knowledge necessary to deliver transformative team development experiences within your organization.** The immersive program combines live, instructor-led sessions with self-paced online learning to provide a robust, blended learning experience. This interactive program dives deeply into The Five Behaviors framework—trust, conflict, commitment, accountability, and results, culminating in a final exam, after which you'll earn the credential of Five Behaviors<sup>™</sup> Certified Practitioner. This certification not only validates your expertise but also empowers you to effectively implement and customize The Five Behaviors model within your organization, driving meaningful improvements in team performance and cohesion.



## Who is the certification course for?

The Five Behaviors Certification is designed for professionals seeking the tools and expertise needed to deliver impactful Five Behaviors experiences that help create a culture of teamwork, with high-performing teams that drive results.



## What You'll Learn

Deepen your knowledge and gain expertise in The Five Behaviors.

Learn how to customize and deliver for maximum impact.

Gain facilitation experience in a supportive environment.

Gain access to Wiley's Online Training Center, which includes course content and the ability to connect with fellow practitioners and Wiley's education specialists.

# What is included in The Five Behaviors® Certification

The Five Behaviors® Certification course equips you with the tools you need to facilitate impactful Five Behaviors™ learning experiences that help your learners create high-performing teams.

**The comprehensive Five Behaviors Certification package includes:**

**Approximately 20 hours of individual and facilitated learning**, paced over two weeks. This includes four 2-hour instructor-led collaborative sessions hosted via Zoom.

**Five Behaviors Certified Practitioner Credential:**

You'll walk away with a deep understanding of The Five Behaviors model, research and key principles, along with the ability to build custom solutions and deliver impactful learning experiences with our full suite of programs. Eligible for SHRM\*, ATD, HRCI\*\*, and ICF PDCs.



**Access to the Online Training Center** where you'll find the course content, valuable insights, and resources for a comprehensive learning experience.

**The Five Behaviors Facilitation Kit** full of facilitation guides, customizable materials, session planning resources, presentations, and more.

\*Wiley is recognized by SHRM to offer Professional Development Credits (PDC) for SHRM-CP® or SHRM-SCP® recertification activities.

\*\* This program has been pre-approved for 20 credit hours (HR General) towards aPHR®, aPHiR®, PHR®, PHRca®, SPHR®, GPHR®, PHRi, and SPHRi™ recertification through HR Certification Institute (HRCI®).

# The Five Behaviors<sup>®</sup> Facilitation Kit

The Five Behaviors<sup>®</sup> Facilitation Kit strengthens your Five Behaviors<sup>™</sup> Certification experience by providing you with flexible, instructor-led facilitation resources to help customize your learning experiences to the unique needs of any cohort. This kit includes:



## Facilitation Guides

Fully scripted, in-person, and virtual facilitator guides for Team Development and Personal Development learning experiences with step-by-step instructions.

## Engaging Videos

Professionally shot videos featuring Patrick Lencioni that highlight important learning concepts.

## Customizable Slides

Customizable PowerPoint<sup>®</sup> slides for each learning module.

## Supplemental Resources

Access to online research and resources, including sample reports, posters, templates, and other detailed product information.

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## Facilitation Kit Benefits

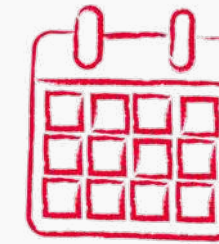
Enhance the learning experience through facilitated events that create real learning and ah-ha moments, etc.

Include turn-key facilitation materials, ready to go, but also customizable to meet your unique needs.

Flex to your needs – in-person or virtual, team or individual, a few hours or 3 days deep dive.

# Course Structure and Schedule

Explore the structure of the two-week Five Behaviors™ Certification course, offering a blend of live sessions and self-guided online learning. Expect a total commitment of 20 hours (10 hours/week).



**New live session cohorts starting every two weeks!**

	Day 1	Day 2	Day 3	Day 4	Day 5
Week 1	<p><b>Self-Directed Online Activities</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Complete The Five Behaviors® Personal Development Assessment</li> <li>• Fundamentals of The Five Behaviors</li> <li>• Prework for Live Session 1</li> </ul>	<p><b>Live Session 1</b></p> <p>2 Hours</p> <ul style="list-style-type: none"> <li>• Participant experience with Five Behaviors Personal Development</li> <li>• Explore Trust &amp; Conflict</li> </ul>	<p><b>Self-Directed Online Activities</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Deep Dive into Personal Development</li> <li>• Prework for Live Session 2</li> </ul>	<p><b>Live Session 2</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Vulnerability-based trust discussion</li> <li>• Facilitation practice using Personal Development</li> </ul>	<p><b>Self-Directed Online Activities</b></p> <p>1-2 Hours</p> <ul style="list-style-type: none"> <li>• Complete The Five Behaviors Team</li> <li>• Assessment</li> <li>• Workshop Project planner</li> </ul>
Week 2	<p><b>Self-Directed Online Activities</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Explore Team Development and The Five Behaviors Model</li> <li>• Prework for Live Session 3</li> </ul>	<p><b>Live Session 3</b></p> <p>2 Hours</p> <ul style="list-style-type: none"> <li>• Team Development and Five Behaviors facilitation</li> <li>• Practice with meaningful conversation on Trust, Conflict, and Accountability</li> </ul>	<p><b>Self-Directed Online Activities</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Ongoing impact with The Five Behaviors</li> <li>• Prework for Live Session 4</li> </ul>	<p><b>Live Session 4</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Workshop Project Presentations</li> <li>• The power of feedback</li> <li>• Course wrap-up &amp; exam information</li> </ul>	<p><b>Self-Directed Online Activities</b></p> <p>2-3 Hours</p> <ul style="list-style-type: none"> <li>• Course Survey</li> <li>• Exam</li> </ul>

# Understanding our Refund and Cancellations Policy

## Refund Policy:

Upon purchase of The Five Behaviors® Certification, you will be issued a digital download of The Five Behaviors facilitation content. Because we are not able to remove access once sent, Wiley does not offer refunds post-purchase.

## Attendance Policy:

Purchase of a course seat does not guarantee enrollment in a specific course date. All learners are responsible for enrolling on a date that best suits them. To successfully complete Certification, you must attend all four live sessions during the two-week experience. To ensure a psychologically safe environment for all, no make-up sessions or recordings are available.

If you miss a session, you will be able to enroll in a new live session cohort that suits your schedule.

## Changes to Registered Session Policy:

Wiley reserves the right to modify, reschedule, or cancel a course at any time in its discretion. If a course is cancelled by Wiley, enrolled learners will be eligible to enroll in the next available course offering. No refunds will be issued.



# WORK

**Are you ready to help your  
people Rise Together?**

Contact your Five Behaviors® Authorized Provider.

