Desert Mountain Consulting

CLIA Testing Personnel Competency Assessment Requirements

Assessment Frequency:
- At least semi-annually (twice in the first year) for new employees performing patient testing.
- Annually thereafter for all testing personnel.

Six Required Competency Assessment Elements:

1. Direct Observation of Routine Testing Procedures
   a) Ensure personnel correctly follow test protocols and safety procedures.
2. Monitoring Test Result Recording & Reporting
   a) Assess accurate documentation and interpretation of results.
3. Review of QC, Proficiency Testing, & Preventive Maintenance Records
   a) Confirm proper handling of quality control (QC) and participation in proficiency testing (PT).
4. Performance of Previously Tested Specimens, Blind Samples, or PT
   a) Evaluate accuracy using unknown or pre-analyzed samples.
5. Problem-Solving Skills & Corrective Actions
   a) Assess how personnel troubleshoot QC failures and instrument issues.
6. Assessment of Instrument Maintenance & Calibration
   a) Verify that personnel correctly perform and document equipment maintenance.

Documentation & Compliance:
Competency assessments must be documented and available for inspection.

The laboratory director or designee is responsible for ensuring compliance.