
Erick Im

(562)309-7867

eim@imerick.tech

imerick.tech

<https://www.linkedin.com/in/imerick/>

I'm currently a Health Information Specialist looking to make a transition from the healthcare field into the Information Technology field with a focus on Cyber Security. I've recently graduated from CSULB Cybersecurity Professional Program and I'm looking to develop new skills, tackle complex challenges, and build a wider base of IT knowledge.

CERTIFICATIONS

CompTIA Network+ - *In-Progress*

EDUCATION

CSULB Cybersecurity Professional Program, Long Beach - *Completed May 2022*

TECHNOLOGIES

Web Design

- Acquired domains, transferred domains, updated DNS Records, created professional email addresses, collaborated, and worked independently on conceptualizing website design for small businesses.

Computer Hardware Assembly and Maintenance

- Installed computer hardware including, CPUs, Ram, Graphics Cards, Network Interface Cards, and Motherboards. Diagnosed problems and maintained up-to-date software and drivers.

Active Directory (Personal Lab)

- Practiced Creating and managing AD objects like creating new users, new groups, adding users to groups, and password resets
- Implementation and management of Group Policy Objects

EXPERIENCE

Exodus Recovery, Los Angeles - *Health Information Specialist*

February 2022 - PRESENT

- Prepares confidential medical records. Responsible for safeguarding patient records and ensuring compliance with HIPAA standards for over 80,000 clients.
- Supported Doctors and nursing staff with basic technical support for current software, solved computer issues, and implement solutions
- Coordinates monitors and completes projects/assignments keeping the Program Manager informed of status including billing/productivity reports and client lists.

Medreach Ambulance, Compton - *EMT Driver*

March 2020 - January 2022

- Document and report patient care and behavioral health findings
- Manage stressful or difficult situations with patients while being tact, resourceful, professional, and non-judgmental
- Explain complicated technical procedures to patients in a way for them to understand