

Hi Client

Your mortgage broker has requested you complete an ID verification process. This is a necessary step of your mortgage application process in order to prevent identity theft and security malpractices. Click "Verify ID" below to start and follow the steps shown. Broker will be notified once your verification is complete.

Verify my ID



Verify Your ID

- **From email:** Open the email invitation from your mortgage broker

- Click "**Verify my ID**" to begin. You will be redirected to a secured portal

Verify your identity

We need to collect some information to help us verify your identity and prevent fraud. This will only take a few minutes.



By clicking the button below, you consent to Persona, our vendor, collecting, using, and utilizing its service providers to process your biometric information to verify your identity, identify fraud, and improve Persona's platform in accordance with its [Privacy Policy](#). Your biometric information will be stored for no more than 3 years.

Begin verifying

I saved my ID with Persona

SECURED WITH
persona



- Click "**Begin Verifying**" to begin

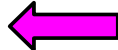
Do you consent to the following?

You acknowledge and agree to the following:

1. That your use of the services provided by Persona Identifies, Inc. ("**Persona**") is governed by the terms and conditions and privacy policy of Persona.
2. That as part of using Persona services you consent to your data being collected, used and disclosed in a manner disclosed on Persona's online terms and conditions and privacy policy.
3. That when your data is transferred to Finmo from Persona, you consent to your data being collected, used and disclosed in a manner disclosed on Lendesk Technologies ULC's ("**Lendesk**") online [terms and conditions](#) and [privacy policy](#).
4. Lendesk does not provide any representations or warranties with respect to services provided by Persona.

☒ Yes, I acknowledge and agree to the above.

Continue



- Check the box to acknowledge and consent to the terms

- Click "**Continue**"

<

What country is your photo ID from?

We need a valid government-issued photo ID to verify your identity.

Canada

Select










- Choose your country and click "**Select**"

<

Upload a photo ID

Select the type of photo ID you will be using


 Driver License	>
 Healthcare Care Card	>
 National ID	>
 Passport	>
 Passport Card	>
 Permanent Resident Card	>
 Tribal ID	>


- Choose your photo ID type

<

Front of driver license

Take a clear photo of the front of your driver license.






Upload a photo



- Click on the "**Camera**" button


< Autocapture on


Take a clear photo of the front of your driver license.



Front of ID

○ Capture Tips





- Follow the prompts and take CLEAR photos of your ID - front & back
- Blurry, and photos that are out of range cannot be accepted.
- * Tip - Place your ID on a flat surface with sufficient light, and ensure there are no shadows on your ID*
- Align your ID with the guided frame for optimal result

Verify with a selfie

We'll need a selfie to match to your photo ID and make sure it's really you. Ensure your face is centred and clearly visible.



Get started

Continue on another device

- Press **"Get started"**

- The system will ask you to take a selfie of your left and right side

- Pay attention to the prompts

- Center your face in the middle of the frame. It will begin by asking you to turn your face to the left side. Stay still, until it prompts you to turn to the right. The system will automatically capture your left and right sides

Processing your ID

We're verifying the photos you uploaded... this may take a few seconds.



You're all done!

We'll verify your details, and your mortgage broker will reach out if any additional information is needed.



Save your identity and speed up future verifications flows.

Data is stored securely in a Reusable Persona that only you can access.

Learn more

Not now