

Returns & Refund Policy

Returns

You may request a return within 7 days of receiving your order.

To be eligible for a return, your item must:

- Be unused, unwashed, and in the same condition as received
- Be in the original packaging with all tags and labels intact
- Be accompanied by a valid proof of purchase (order number or invoice)

Non-returnable items:

- Digital downloads
- Products marked as "Final Sale"
- Items that have been worn, used, or damaged by the customer
- Personal care or hygiene products (if opened)

Refunds

Once your return is received and inspected, we will notify you of the approval or rejection of your refund.

- If approved, the refund will be processed within 7 business days.
- The amount will be credited back to your original payment method.
- Shipping charges (if any) are non-refundable.

If your refund is delayed or missing:

- Check with your bank or payment provider
- Contact our support team at support@amstonic.com

Exchanges

We replace items only if they are defective or damaged. If you need an exchange for the same item, please contact us within 3 days of receiving the product at support@amstonic.com.

Return Shipping

- Customers are responsible for the cost of return shipping, unless the product was defective or we shipped the wrong item.
- We recommend using a trackable shipping method to ensure your return reaches us safely.

Contact Us

If you have any questions about your order, returns, or refunds, please don't hesitate to contact us:

Email: support@amstonic.com