

Delete Your AIRA Account

App: AIRA — AI DJ & Music Mixer

Developer: VenFira Private Limited

You can delete your AIRA account and its associated data at any time. There are two ways to do it.

How to delete your account

Option 1 — In the app (fastest, immediate)

1. Open the AIRA app on your Android device.
2. Tap the Profile icon.
3. Scroll to Delete Account.
4. Enter your account password to confirm. This is required so that an accidental tap cannot destroy your account.
5. Tap Delete Account to confirm.

Your account and associated data are deleted immediately. This cannot be undone.

Option 2 — By email

If you cannot access the app, email us from the address registered to your AIRA account:

support@thepocketdj.com

Subject: Account Deletion Request

Please include:

- The email address registered to your AIRA account
- The platform you used (Android, iOS or Mac)

We will verify ownership of the account and confirm deletion within 30 days of receiving your request, and in most cases far sooner. We may ask one additional question to confirm your identity before deleting, to protect your account against fraudulent deletion requests.

What is deleted

When your account is deleted, the following are permanently removed from our live systems immediately, and purged from our encrypted backups within 30 days:

Data	Detail
Account details	Email address, username, display name, password hash
Login sessions	All active session tokens; you are signed out everywhere
Track analysis data	BPM, musical key, genre, energy, cue points, beat grid, drop and buildup points, vocal timeline, time signature for every track you analysed
Library preferences	Custom genres, cache preferences, track edits
Subscription and usage records	Subscription status, usage counters, feature access history
DJ session history	Your recorded mixing sessions
Licence records	Any licence keys issued to your email address
Pending verification codes	Any unused email one-time passcodes
Uploaded audio (Producer accounts only)	Your uploaded audio files and cover art are deleted from our storage, and your tracks are removed from Discovery

Your uploaded music files are already not retained. When you analyse a track, the audio file is uploaded temporarily, analysed, and then automatically deleted from our storage as soon as analysis finishes — whether it succeeded or failed. There is therefore no stored audio of yours to delete at account-deletion time. Playback always happens from the file on your own device. (Producer accounts are the single exception, and that audio is deleted as described above.)

What is kept, and why

Data	Retention	Why
Anonymised BPM cache	Indefinitely	Technical analysis results (e.g. a track's tempo) that are not linked to you or your account and cannot identify you. Shared so every user benefits from previously computed analysis.
Payment and transaction records	Typically 7 years	Required by applicable tax and financial regulations. Held by our payment processor; we do not store your card details at any time.
Aggregated, anonymised usage statistics	Indefinitely	Already stripped of any identifiers and cannot be traced back to you.
Records needed for legal claims	Only as long as legally necessary	Where we are required to retain information to comply with law, or to establish, exercise or defend a legal claim.

Data stored on your own device

Some AIRA data lives only on your phone and never on our servers — your local track library, analysed track cache, folder structure and app settings.

Deleting your account does not remove these, because we cannot reach them.

To remove them, uninstall the AIRA app, or go to Settings → Apps → AIRA → Storage → Clear data. Your own music files are never modified or deleted by AIRA.

Questions

For anything about this process, or to exercise any other data right:

VenFira Private Limited

Email: support@thepocketdj.com

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