

The logo consists of the letters 'F', 'O', 'F', and 'A' in a stylized, multi-line font. The 'F's are formed by multiple parallel vertical lines, the 'O' is a series of concentric circles, and the 'A' is formed by multiple parallel diagonal lines. The entire logo is enclosed in a yellow rectangular border.

FOFFA

Future Of Financial Advice

TUESDAY

December 5, 2023



2023



AGENDA

AGENDA

- Technology Overview
- LCFM Presentation



TECHNOLOGY OVERVIEW



Level Four Technology Update

David Mauzey, *Level Four - Chief Technology Officer*

TODAY'S DISCUSSION



- 1 Technology Tenants
- 2 Technology Strategy & Approach
- 3 Improving the Advisor Experience using Tech
 - *Spotlight on Black Diamond*
 - *Spotlight on Jaccomo 2.0*
- 4 Improving the Client Experience using Tech
 - *Spotlight on Black Diamond Mobile Application*
- 5 Roadmap: Tech focus Areas in 2024
- 6 Special Invitation



Technology Team “Tenants”

What is Our Mantra? Our Process? Our Audience?



2023

Meet the Tech Team...

Think Advisor: "5 Big Wealth Management Trends for 2022."
January 28, 2022



Noah Harbison
Salesforce Administrator

Email: nharbison@levelfourfinancial.com
Phone: (972) 472.6304



Lauren Chen
Business Solutions
Analyst

Email: lchen@levelfourfinancial.com
Phone: (972) 284.5438



David Mauzey
CIO

Email: dmauzey@levelfourfinancial.com
Phone: (972) 284.5430

*"To stay relevant, it is critical that the adviser of today stay connected in a **high-touch, digitally enhanced way to drive loyalty, trust** and wallet share.*

*"...advisers need help in learning how to adopt and **use modern communication mediums to supercharge** their prospect and client experience.."*

Think Advisor: "5 Big Wealth Management Trends for 2022."
January 28,2022

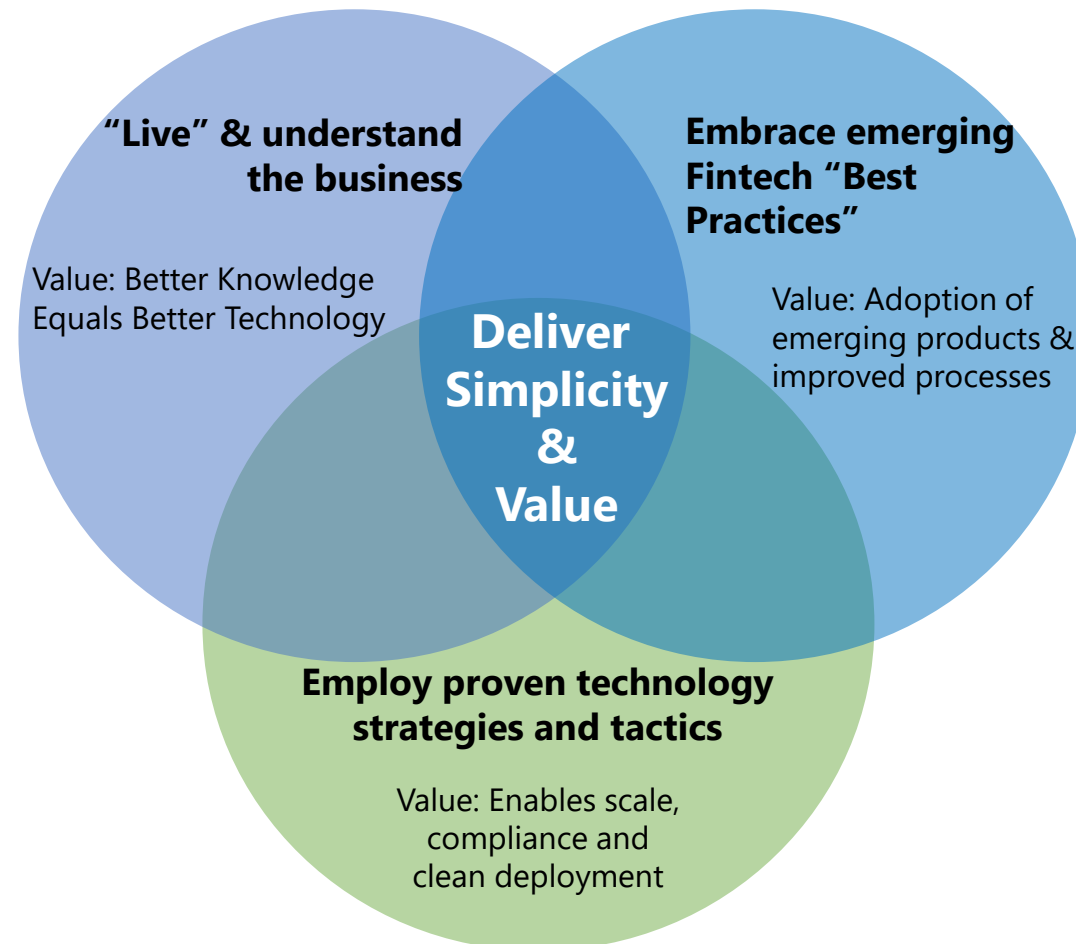


Market & Level Four Needs

(From our View)

- *Simplify the Client, Advisor & Staff Experience*
- *Seamless connection Across L4 Products:*
- *Scale for New Growth*
- *Operationalize leveraging Technology*
- *Efficient Advisor Onboarding/Transition*

Mantra: **Enable technology to drive business growth**



Our Process...



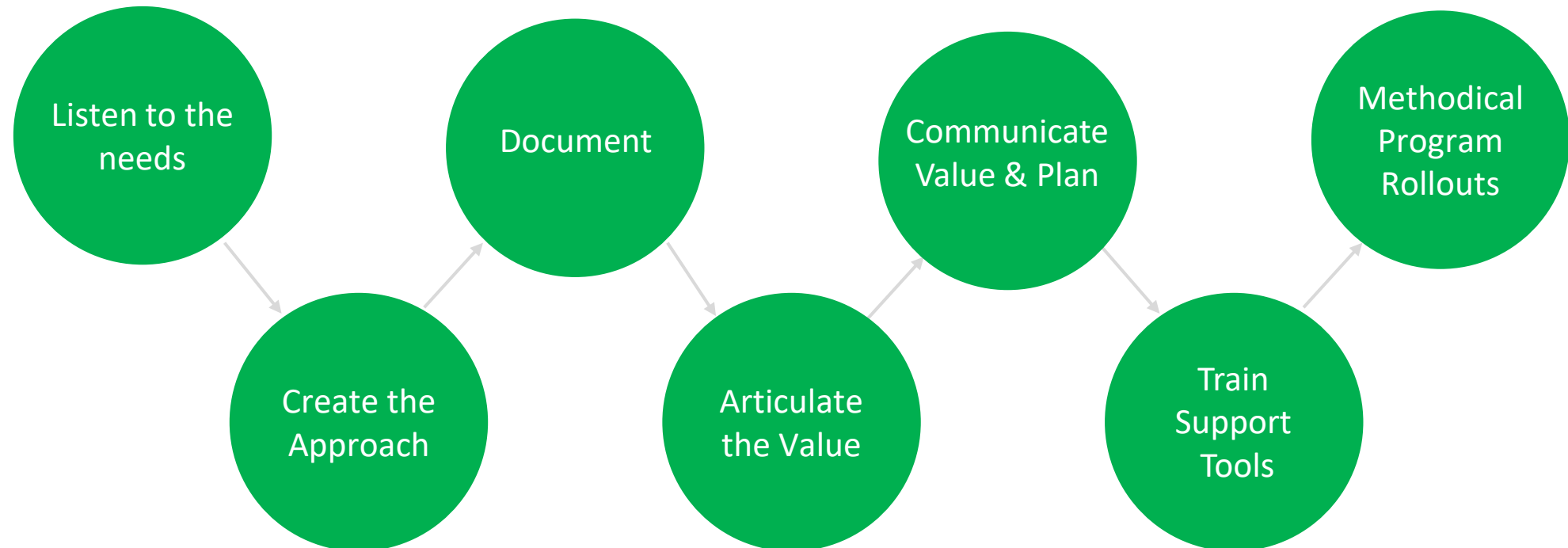
Have a Plan

Document

Communicate

Train

Clean Launch



Our Audience...



Clients

Support all client types
Basic → Sophisticated → Complex → Unique



Advisors

Includes advisors & their teams
(Retail, Independents & Specialists)



Technology



Operations

Full spectrum of Ops/Corporate departments,
(As well as vendor management)



Technology Strategy & Approach

What strategies will bring our tenants to life?



2023

Technology Strategy

Two-pronged approach to leveraging "best in class" technology...

Wealth Management Centric Solutions

Technology directly supporting Industry specific Level Four Markets & Products

Black Diamond
WEALTH PLATFORM

Laserfiche

**SS&C Risk & Compliance
Intelligence Platform (RCI)**

IPIPELINE
AGENCY INTEGRATOR™

FireLight

jaccomi
jPass

salesforce

Enterprise Backoffice/Productivity Solutions

Technology specific to non-industry specific business & operations (Telecom, Network, email, etc.)

Microsoft 365



DocuSign eSignature



ORACLE NETSUITE

Azure

paloalto
NETWORKS

**ABNORMAL
SECURITY**

**ORACLE
Cloud**

Technology Stack – Level Four



FINANCIAL PLANNING

eMoney
RightCapital

CRM

salesforce
IPIPELINE[®]
AGENCY INTEGRATOR[™]

PORTFOLIO MANAGEMENT

Black Diamond
WEALTH PLATFORM

STRESS TESTING

SS&C Risk & Compliance
Intelligence Platform (RCI)

INVESTMENT DATA/ANALYTICS

Bloomberg

DOCUMENT MANAGEMENT

Laserfiche[®]

E-APPLICATIONS

FireLight[®]
IPIPELINE[®]
AGENCY INTEGRATOR[™]

COMPLIANCE/ARCHIVING

globalRELAY.
QUEST CE
SureLC[™]

PRODUCTION REPORTING

jacomo
jPass

CUSTODIANS

RAYMOND JAMES
Fidelity
charles
SCHWAB

INTEGRATION & BUSINESS ANALYTICS

ORACLE
Cloud
celigo
DTCC
DST VISION

2023 Tech Team Energy...Set the Foundation



A strong technology platform **enables true advisor/client value.**

Provide simplicity, depth and valuable insights.

Core Migrations

Launch new high-functional wealth management platforms



Backoffice Tech

Leverage parent company productivity tools



Security, Security, Security

Evolve to new threats and regulatory rules.



Workflow, Data & Reports

Strengthen/Standardize Visualizations & Workflows



2023 Full Technology Programs

	Tech Program	Value	2023 Status	Advisor Team	Clients	Ops	Security
Enterprise	• MS365 & Outlook E3/E5 migration across Enterprise	Modernize, Secure, Align to new regulations	●	✓	✓	✓	✓
	• Reconfigure Corporate Data Store (Mobile, AL Server)	Simplify and Improve data access	●			✓	✓
	• 2023 Security Training (9/1/2023)	Regulatory Alignment & Education	●	✓		✓	✓
	• Technology Vendor Assessments	Validate alignment to regulatory rules	◐			✓	✓
	• Multifactor Authentication/SSO Launch	Simplifies login & Enhances Security.	◐	✓	✓	✓	✓
	• Level Four Enterprise Dashboards & Reporting		◐			✓	
	• NetSuite Implementation		◐	✓	✓	✓	✓
Advisor	• Jaccomo jPass 1.0 Launch	New Advisor Production management solution	●	✓			
	• Black Diamond Enterprise Deployment	Leading Wealth Management Solution!!!	◐	✓	✓	✓	✓
	• Black Diamond Mobile Application Deployment	Client facing app (Market Leading capability)	◐	✓	✓		✓
	• Black Diamond Billing Project	Embed billing in Advisor/Client Application	◐	✓	✓	✓	
	• APIs and Firelight Connectivity	Automate app submission & Simplify login	◐	✓		✓	✓
	• Salesforce Person Account Transition	Improved advisor and ops reporting	●	✓		✓	
	• Salesforce User Role/Provisioning Reconstruction	Simplify advisor access to lead, oppty and client	●	✓	✓	✓	✓
Other Programs	• Technical Contract Repository		●			✓	✓
	• Formal Level Four Technical Strategy /Roadmap Defined	Define how tech will support company growth	●	✓	✓	✓	✓
	• 2024 Budget: Bottoms Up Technical Budget Defined		●			✓	
	• Launch Technology Release Management Program	Provide clean and accelerated tech launches	◐	✓	✓	✓	✓



Improving the Advisor Experience

- *How are we using technology to help make advisors and clients life easier?*
- *Spotlight on Black Diamond and Jaccomo 2.0*

How can technology help advisors and their team?



Advisor Centered Tech Team Goals

- Aggregate financial data = See client picture in one view
- Provide advanced data and analytics = Improved decisions
- Simplify the advisor experience = Free up time to focus on client
- Enable Personalized Planning = Increase intimacy w/ client
- Get more done with less = Improved productivity tools
- Reduce abrasion of onboarding new client = Return focus to service thru efficiency

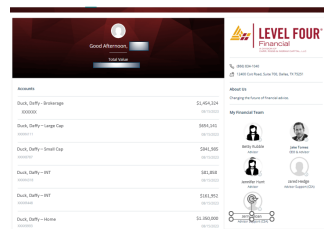
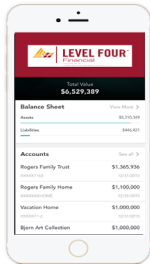
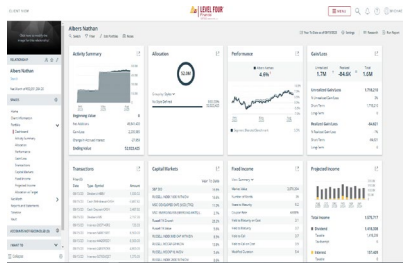


2023 Tech Focus for Advisors:



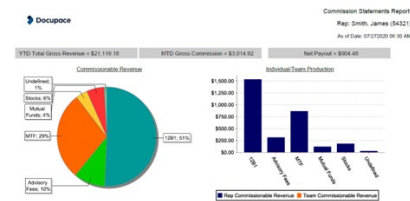
End-to-End Advisor and Client WM Platform

Value: - Provides advisors access to unmatched insights & data
 - Reinforces advisor value to client thru simplified delivery of financial data and your value to them.



Production Reporting Payment Engine

Value: Provides quick, detailed access to advisor's production reports & payout

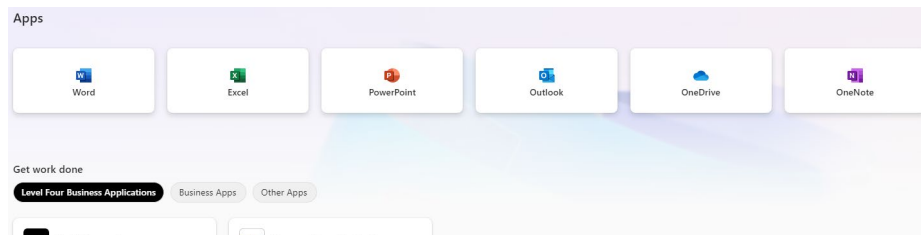


SUMMARY PAYROLL PERIOD 05/09/2022-05/19/2022				
	Gross Commission	Ticket Charges	Portfolio Fee	Net Commission
Commissionable Revenue:				
Annuity	\$0.00	\$0.00	-	\$0.00
Equities	\$0.00	\$0.00	-	\$0.00
Fixed Annuities	\$3,683.82	\$0.00	-	\$3,683.82
Fixed Income	\$368.61	\$74.10	-	\$294.51
Money Funds	\$650.00	\$60.70	-	\$589.30
Unaffiliated	\$0.00	\$0.00	-	\$0.00
Variable Annuities	\$0.00	\$0.00	-	\$0.00
1298	\$2,371.24	\$15.00	\$0.00	\$2,356.24
Advisory Fees	\$71,407.43	\$0.00	\$3,540.87	\$67,866.56
Financial Planning	\$348.75	\$0.00	\$0.00	\$348.75
Insurance Trust	\$87.50	\$0.00	\$0.00	\$87.50
Retirement Plan Services Trust	\$1,911.84	\$0.00	\$0.00	\$1,911.84
Subtotal Commissionable	\$38,102.45	\$153.53	\$0.00	\$37,948.92
Commission Payment Adjustments:				
One Adjustment Amount				(\$500.00)
Subtotal Commission Payment Adjustments				(\$500.00)
Net Payout				\$37,448.92



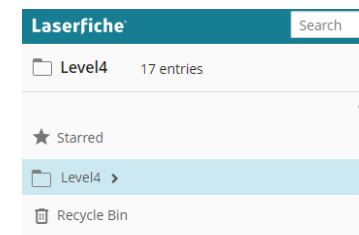
Robust & secure office productivity tools

Value: Removes administrative burden allowing you to focus on clients.



Laserfiche® Workflow designed to reduce the burden to stay compliant

Value: Guides advisor thru the complex regulatory form process and its many exceptions.





Spotlight on Black Diamond *Advisor Impact*

Who is Black Diamond?

Wealth Management



18+ years

experience in Wealth Management and Analytic Reporting



2000+
Clients

2000+
Implementations

2015

SS&C Acquisition

2016

Launched BD Wealth Platform

Advisor Tool

- Connect across custodians
- Dynamic Advisor Dashboards
- Mobile Experience
- Modern Reporting
- Impersonation

Client Tools

- Strong User Experience (UX)
- Connect across custodians
- Mobile Experience
- Modern Reporting

Interoperability

- Raymond James
- Schwab (& TD)
- Fidelity
- Many Direct Mutuals
- Access to DST Participants
- RCI Tool Connectivity



2023



Black Diamond Wealth Mgt Platform

Beyond anything from previous Wealth Mgt vendors



Understand across your entire book of business



Business Intelligence

- Modern Reporting
- Configurable Dashboards
- Drill-to-drivers: Why is it like this?



Proactively manage clients thru analytics dashboard



Advisor Control Center

- Client by Client View of key performance indicators
- Drillable down to account and holding level



Personalize...Showcase to your clients that value you are driving



Client Portal

- One stop for accounts
- Clean, sharp user experience
- Level Four Mobile App











Differentiate. Advanced wealth tools not leveraged by competition



Advanced Tools

- Rebalancer Tool
- Capital Management Tools & Analytic Packages

Advisor Experience: Black Diamond vs Raymond James

Cross Custodian Access	RJ focused squarely on RJ accounts and minimal hard to connect mutual direct accounts		
Reporting Package			
Advisor Reports	BD includes improved visuals to help quickly see key information		
Client Facing Reports	Multiple templates allowing you to personalize to the client style.		
Dashboard Package			
Advisor Dashboards	BD has modern, configurable dashboards with drill-to-details from screen		
Client Dashboards	BD has modern, configurable dashboards with drill-to-details from screen		
Drillable Data	BD allows you to drill to detailed to better understand trend. Provides immediate context data.		
Householding / Complex Relationship Configuration	Simple to configure complex relationships allowing data slices to align to family, business or asset structure		
Modern, Fresh Look-and-Feel	BD has award winning, modern look; compared to stale “dated” application.		
Resistant to Change	Avoids the need to learn new things		RAYMOND JAMES

Advisor Experience: Command & Control Center

Dashboard Data was last refreshed on 8/16/2023 4:32:52 PM Eastern Time

Level Four Quarterly Year to Date 08/15/2023 Apply

MARKET VALUE: 140.02M +49.8M (55.2%)	MANAGEMENT FEES: 466.54K +245.13K (110.7%)	RELATIONSHIPS: 118 +0 NEW +0 LOST	NET FLOWS: 41.9M +302.87M -264.42M +3.45M
--	--	---	---

Executive Summary Wallet Share Summary Management Fee Summary Relationships Summary Net Flows Summary Export

Team	Q1 2023	Q1 2022	% Change	Q2 2023	Q2 2022	% Change	Q3 2023	Q3 2022	% Change
	12,565	0	0.0%				-727	13,938	-105.2%
	22,425	24,286	-7.7%				23,764	21,258	11.8%
	11,263	13,977	-19.4%				11,698	11,974	-2.3%
	0	0	0.0%				0	-3,454	-100.0%
	0	0	0.0%				0	0	0.0%
	5,094	7,269	-29.9%				5,319	6,536	-18.6%
	2,409	2,591	-7.0%				2,644	2,277	16.1%
	-4,977	2,242	122.0%				3,719	2,445	52.1%
	1,363	1,456	-6.4%				1,445	1,308	10.5%
	1,716	1,929	-11.0%				1,144	1,697	-32.6%
	1,545	1,814	-14.8%				1,124	1,600	-29.7%
	175	0	0.0%				119	0	0.0%
	0	-431	-100.0%				0	0	0.0%
	3,336	2,996	11.4%				2,520	2,640	-4.6%
	2,870	3,030	-5.3%				3,010	2,758	9.1%

CLIENT VIEW LEVEL FOUR Financial

Betty Rubble MICHAEL

Click here to modify the image for this relationship!

RELATIONSHIP Net Worth of

SPACES Home Client Information Portfolio Dashboard Activity Summary Allocation Performance Gain/Loss Transactions Capital Markets Fixed Income Projected Income Allocation vs Target Net Worth Reports and Statements Timeline Vault ACCOUNTS NOT RECONCILED (0) I WANT TO Collapse

Activity Summary

Beginning Value: 0

Ending Value: 0

Allocation

52.0M

Group by: Styles

No Style Defined

100.00%

52,023,425

Performance

Albers Nathan **4.6%**

Gain/Loss

Unrealized 1.7M + Realized -84.6K = Total 1.6M

Unrealized Gain/Loss: 1,718,210

% Unrealized Gain/Loss: 3%

Short-Term: 1,718,210

Long-Term: 0

Realized Gain/Loss: -84,621

% Realized Gain/Loss: -1%

Short-Term: -84,621

Long-Term: 0

Transactions

Filter: (0)

Date	Type - Symbol	Amount
		1,330.52
		-3,487.82
		3,487.82
		2,157.30
		133.33
		8,500.00
		8,500.00
		4,800.00
		1,375.00

Capital Markets

Year To Date

S&P 500	16.8%
RUSSELL INDEX 1000 WITH/DIV	16.6%
MSCI DEVELOPED EAFE (USD) (TRG)	11.0%
MSCI EMERGING EM (EMERGING MKTS) (L)	2.7%
Russell 1K Growth	28.2%
Russell 1K Value	5.6%
RUSSELL INDEX MID CAP WITH/DIV	8.5%
RUSSELL MDCAP GR W/DIV	13.8%
RUSSELL MDCAP VL W/DIV	5.4%
RUSSELL INDEX 2000 WITH/DIV	8.6%

Fixed Income

View: Summary

Market Value	3,870,204
Number of Bonds	36
Years to Maturity	9.2
Coupon Rate	4.688%
Yield to Maturity on Cost	3.1
Yield to Maturity	3.7
Yield to Call	3.7
Yield to Call on Cost	3.5
Modified Duration	5.4

Projected Income

Total Income: 1,575,717

Dividend	1,418,308
Taxable	1,418,308
Tax-Exempt	0
Interest	157,409
Taxable	0





Spotlight on Giacomo

Advisor Product & Payout Solution

Manages Production Reporting and full spectrum of Payout Methods



Electronic retrieval of data improves accuracy



Intake of Transaction Data

- Expanded connections across many custodians and direct mutuals
- Electronic ACH

Reporting across all product lines



Production Reporting

- Summarized reports by period and YTD
- Drillable down to detailed Trail and Trades Blotter

Detailed Payout Transaction Information



Payout Details

- One stop for accounts
- Clean, sharp user experience
- Level Four Mobile App

Jaccommo (jPass) 2.0 – 2024 Enhancement

What is Jaccommo 2.0?

Restructure Production Report

- *What:* More intuitive based upon advisor feedback
- *Value:* Improve readability and supply key data points

Expand # of APIs with Jaccommo

- *What:* Add high-volume mutual directs to automation.
- *Value:* Automation provides cleaner and timely data for reporting

Improve Performance Reporting

- *What:* Reduce report return to screen
- *Value:* Improve consistency & response of jPass reporting



Production Statement Report

Rep: Mauzey, David (12H4)

As of Date: 12/15/2022 11:33 AM

Production Period 09/24/2022-10/07/2022

Brokerage-Revenue	Gross Production	Allocated Amount	Ticket Charge (Split Fee)	Net Production	Net Payout
Equities	\$23,000.00	\$23,000.00	(\$2,000.00)	\$21,000.00	\$21,000.00
Mutual Funds	\$5,000.00	\$5,000.00	(\$1,250.00)	\$3,750.00	\$3,750.00
Annuity Trails-Variable	\$9,000.00	\$9,000.00	(\$3,000.00)	\$6,000.00	\$6,000.00
Sub-total Brokerage	\$37,000.00	\$37,000.00	(\$6,250.00)	\$31,750.00	\$31,750.00

Brokerage - Adjustments

Sub-total Brokerage - Adjustments

Overrides

Brokerage - Net Payout



Production Statement Report

Rep: Mauzey, David (12H4)

As of Date: 12/15/2022 11:33 AM

Production Period 09/24/2022-10/07/2022

Advisory - Revenue	Gross Production	Portfolio Fee	Allocated Amount	Admin Fee	Net Production	Gross Payout	Ticket Charge	Payout
Deal 1	\$15,000.00	(\$750.00)	\$7,250.00	(\$3,000.00)	\$4,250.00	\$4,250.00	(\$0.00)	\$4,250.00
Deal 2	\$5,000.00	(\$250.00)	\$4,750.00	(\$1,250.00)	\$3,500.00	\$3,500.00	(\$0.00)	\$3,500.00
Advisory - Revenue Sub-total	\$15,000.00	(\$750.00)	\$12,000.00	(\$4,250.00)	\$7,750.00	\$7,750.00	(\$0.00)	\$7,750.00
Advisory - Revenue Sub-total		Adjustment Date	Adjustment Type	Adjustment Description				Adjustment Amount
Advisory - Adjustments		06/01/2023	SIPC Fees	Security Protection Investor				(\$125.00)
Advisory - Adjustments Sub Total		06/04/2023	???	???				(\$100.00)
Overrides								(\$225.00)
Prior Carry Forward:								\$150.00
Advisory - Net Payout (Indicate Carry Forward if under water)								(\$500.00)
								\$7,175.00

Production Summary:

	Current Period	Year To Date
Total Gross Production:	\$52,000.00	\$250,000.00
Total Net Production:	\$39,250.00	\$150,500.00
Total Adjustments:	(\$550.00)	(\$3000.00)
Total Overrides Adjustments:	\$250.00	(\$1000.00)
Carryover:	(\$5,000.00)	(\$5,000.00)
Total Net Payout:	\$33,875.00	\$146,000.00



2023





Improving the Client Experience

- *How are we using technology to help make clients life easier?*
- *What happened in 2023?*
- *What are the areas of focus for 2024?*

How can technology help clients?



Client Centered Tech Team Goals

- Aggregate financial data = Provide full view of accounts

- Expanded Analytics = Help client understand strategy

- Modernize the client experience = Showcase the value of your work

- Enable Personalized Planning = Better alignment to client goals



Spotlight on Black Diamond

Client Impact

Black Diamond Wealth Mgt Platform

Award winning Client Reporting and User Experience



Simplify Hard-to-Understand Concepts



Strong User Experience

- Graphical Visuals
- Summarized Views
- Drill-to-drivers: Why is it like this?

Showcase value thru metric-based reporting



Modern Reporting

- Clear, easy to understand reporting and dashboards
- Customized view of dashboards to align to

Align to shifting demographic preferred communication



Mobile Experience

- Allow access to data on the go
- Clean, sharp mobile experience
- Level Four Branded

Combine accounts into a Single View



Connect across Institutions

- One stop for accounts
- Electronically pulls data across all major custodians & many Mutual Directs

Client Experience: Modern & Simple to Understand

CLIENT VIEW LEVEL FOUR Financial MENU SEARCH NOTIFICATIONS HELP MICHAEL

Betty Rubble Switch Filter Edit Portfolio Notes Year To Date as of 08/15/2023 Settings Research Run Report

RELATIONSHIP SEARCH STAR SHARE

Betty Rubble SEARCH

Net Worth of \$52.0M

SPACES PLUS

- Home
- Client Information
- Portfolio
- Dashboard
- Activity Summary
- Allocation
- Performance
- Gain/Loss
- Transactions
- Capital Markets
- Fixed Income
- Projected Income
- Allocation vs Target
- Net Worth
- Reports and Statements
- Timeline
- Vault

ACCOUNTS NOT RECONCILED (0)

I WANT TO DOWN

COLLAPSE

Activity Summary LINK

Bar chart showing activity from Feb 2023 to Aug 2023. Y-axis ranges from 0 to 60.0M.

Allocation LINK

\$52.0M

Group by Styles DOWN

No Style Defined 100.00% \$2,023,425

Performance LINK

Abers Nathan **4.6%**

Line chart comparing performance to Segment Blended Benchmark from Feb 2023 to Aug 2023.

Gain/Loss LINK

Unrealized	1.7M	Realized	-84.6K	Total	1.6M
Unrealized Gain/Loss					1,718,210
% Unrealized Gain/Loss					3%
Short-Term					1,718,210
Long-Term					0
Realized Gain/Loss					-84,621
% Realized Gain/Loss					-1%

Transactions LINK

Filter (0)

Date	Type - Symbol	Amount
		1,330.52
		-3,487.82
		3,487.82
		2,157.30
		133.33
		8,500.00
		8,500.00
		4,800.00
		1,375.00

Capital Markets LINK

	Year To Date
S&P 500	16.8%
RUSSELL INDEX 1000 WITH/DIV	16.6%
MSCI DEVELOPED EAFE (USD) (TRG)	11.0%
MSCI EMERGING EM (EMERGING MKTS) (L...)	2.7%
Russell 1K Growth	28.2%
Russell 1K Value	5.6%
RUSSELL INDEX MID CAP WITH/DIV	8.5%
RUSSELL MDCAP GR W/DIV	13.8%
RUSSELL MDCAP VL W/DIV	5.4%
RUSSELL INDEX 2000 WITH/DIV	8.6%

Fixed Income LINK

View Summary DOWN

Market Value

Number of Bonds

Years to Maturity

Coupon Rate

Yield to Maturity

Yield to Maturity

Yield to Call

Yield to Call on Co

Modified Duration

Accounts

Account Name	Balance	Last Updated
Duck, Daffy - Brokerage XXXXXX	\$1,454,324	08/15/2023
Duck, Daffy - Large Cap XXXXX111	\$654,141	08/15/2023
Duck, Daffy - Small Cap XXXX8787	\$841,985	08/15/2023
Duck, Daffy - INT XXXXX318	\$81,858	08/15/2023
Duck, Daffy - INT XXXXX448	\$161,952	08/15/2023
Duck, Daffy - Home XXXX9993	\$1,350,000	08/15/2023

LEVEL FOUR Financial
A DIVISION OF GATE WOOD & WOOD CAPITAL, LLC

(866) 834-1040
12400 Coit Road, Suite 700, Dallas, TX 75251

About Us
Changing the future of financial advice.

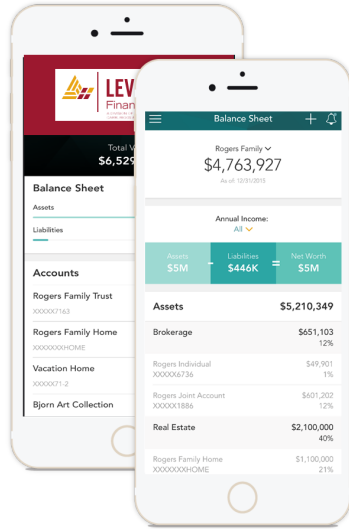
My Financial Team

- Betty Rubble, Advisor
- Jake Tomes, CEO & Advisor
- Jennifer Hunt, Advisor
- Jared Hedge, Advisor Support (CSA)
- Jerry Sloan, Advisor Support (CSA)

Client Experience: Mobile Application

Net Worth

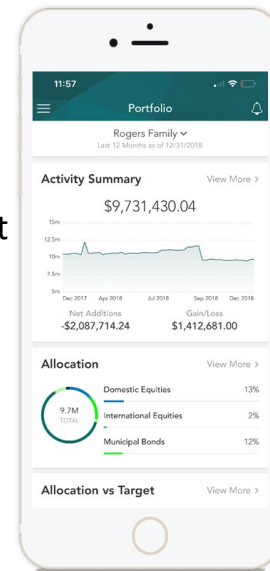
The My Accounts page provides a detailed list of your accounts with the ability to aggregate and manage outside accounts or manual accounts. Balances and statuses are visible at a glance.



Portfolio

The dashboard gives you a dynamic overview of your portfolio with performance cards highlighting key information about your portfolio.

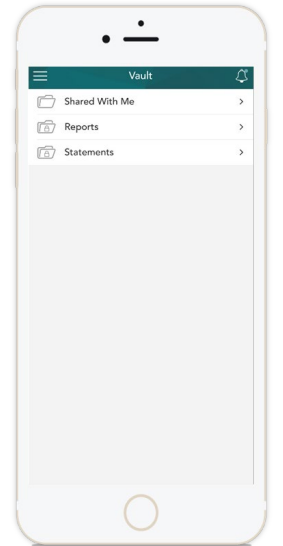
All this information is completely customizable..



Vault

The Vault page is where you can keep track of all your important financial and legal documents.

The Vault is also an area where we can share documents through the Shared Folders option.





2024 Roadmap – Other Initiatives

Continuous Improvement will build off 2023 foundation & themes...

Think Advisor: "5 Big Wealth Management Trends for 2022."
January 28, 2022



Market & Level Four Needs

2024

- *Simplify the Client, Advisor & Staff Experience*
- *Seamless connection Across L4 Products:*
- *Scale for New Growth*
- *Operationalize leveraging Technology*
- *Efficient Advisor Onboarding/Transition*

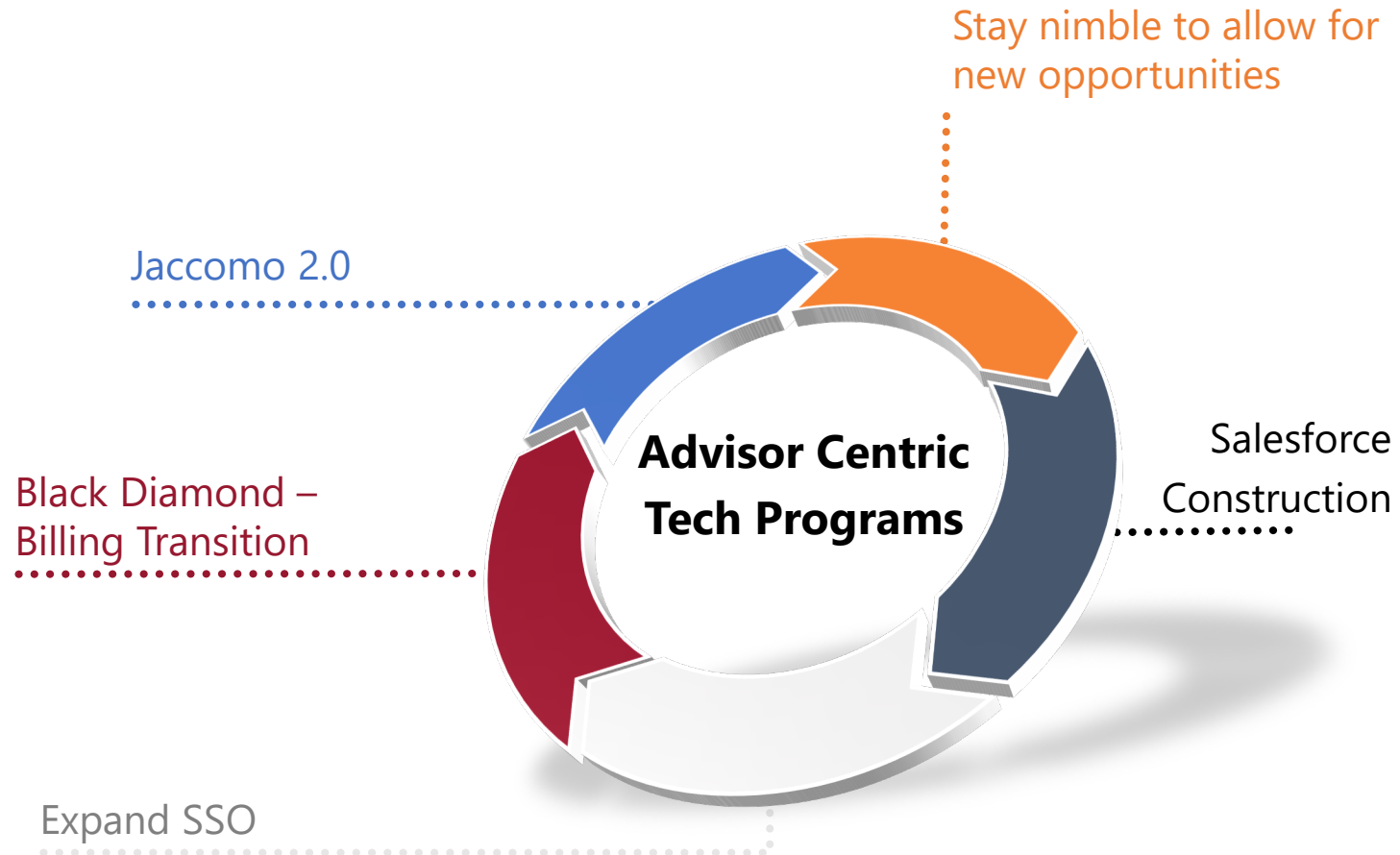
2024 ADVISOR TECHNOLOGY PROGRAMS

Focus

- Simplify the Client, Advisor & Staff Experience
- Seamless connection Across L4 Products:
- Scale for New Growth
- Operationalize leveraging Technology
- Efficient Advisor Onboarding/Transition



2024 Highlighted Programs



Jacomo 2.0

Stay nimble to allow for new opportunities

Black Diamond –
Billing Transition

Salesforce
Construction

Expand SSO

2024 Technology Roadmap

	Tech Program	Value	Advisor Team	Clients	Ops	Security
Enterprise	• MS Teams, OneDrive & SharePoint	Expansion of internal communication	✓		✓	
	• Regulatory Cyber Audit (FINRA, SEC & HIPAA)	Stay out of trouble	✓	✓	✓	✓
	• 2024 Security Training (7/1/2024)	Regulatory Alignment & Education	✓		✓	✓
	• Continue SSO Migrations	Simplify & secure login processes			✓	✓
	• Modernize technical infrastructure	Look for opportunities to freshen old systems	✓	✓	✓	✓
	• Level Four Enterprise Dashboards & Reporting	Next gen of Organizational Reporting and Dashboards			✓	
	• Expand Service Desk & Help Desk Ops	Allow for quicker turnaround of resolution of tech tickets	✓	✓	✓	✓
Advisor User Experience	• Jaccomo jPass 2.0 Launch	New Advisor Production management solution	✓		✓	
	• Finish Buildout of Black Diamond Billing Project	Embed billing in Advisor/Client Application	✓	✓	✓	
	• API: Connect Core System (Interoperability)	Allow data to flow seamlessly from system to system	✓	✓	✓	✓
	• Support buildout of new client onboarding	Leverage tech to reduce manual & duplicating actions	✓	✓	✓	
	• Modernize Enterprise Data Storage	Automate app submission & Simplify login	✓		✓	✓
	• Salesforce Reconstruct Key Workflows	Improve data accuracy and intuitive screen flows	✓		✓	
	• Salesforce / Black Diamond Connectivity	Tie financial accounts in Black Diamond in SF	✓	✓	✓	✓
	• Identify Insurance CRM options	1 st Generation of Organization Data Analytics	✓		✓	
	• Build API Exchange with upstream Financial Organizations	Allows us to take data and standardize, organize & enrich	✓		✓	
	• Introduce Oracle Cloud for Advanced Analytics	1 st Generation of Organization Data Analytics	✓		✓	
• STAY NIMBLE TO HELP SOLVE FOR IN-YEAR Opportunities	Pivot to emerging and key organizational initiatives	✓	✓	✓	✓	

Special Invitation: Join us for our breakout sessions



Session Name	Session Description	Time & Location
Empowering the Advisor to Efficiently Manage their Clients	<p>Advisors need to have analytic insights at the ready to support their client everchanging needs.</p> <p>Leverage advisor-centric metrics within Black Diamond to help quickly diagnose, plan and communicate to the client how you will support their goals. Sit in on a walkthrough of Black Diamond's Advisor Command-and-Control Dashboard.</p>	<ul style="list-style-type: none">• Breakout Session 2• Time: 1:00 pm• Loc: Trinity Room 3
Supercharge the Level Four Client Experience via Black Diamond	<p>Clients are more sophisticated than ever wanting technology to give them an intelligent, but simplified view across their portfolio.</p> <p>Come see us showcase the power of the Black Diamond client-facing digital platform.</p>	<ul style="list-style-type: none">• Breakout Session 4• Time: 2:45 pm• Loc: Trinity Room 3

Thank you



2023





MARKET UPDATE

Level Four Capital Management

LGRO – NASDAQ BELL RING – SEPTEMBER 6, 2023



Presenters



Todd M. Bulot
Practice Director



Lal Echterhoff, CFA
Senior Portfolio Manager, CIO



Ray Shimer, CFA
Senior Portfolio Manager



Eric Hewitt
CIO – Alps Advisors, Inc.

FOFA

Future Of Financial Advice

LFCM

- Team and Overview
- Investment Approach & Portfolios
- Decision Making Process
 - Differentiators
 - Behavioral Edge
 - Man-Overboard Moment
 - What Creates an Opportunity?
- SS&C Alps Advisors
 - Advisor/Sub-Advisor Partnership
 - Rendezvous



LFCM Team and Overview



2023



LFCM TEAM



TODD M. BULOT
Practice Director



LAL ECHTERHOFF, CFA
Senior Portfolio
Manager / CIO



RAY SHIMER, CFA
Senior Portfolio
Manager



MICHAEL XIRINACHS
Head Trader



STEVE MIANO, CPA
Research Analyst



JEFF PATTERSON, CIMA
Product Specialist

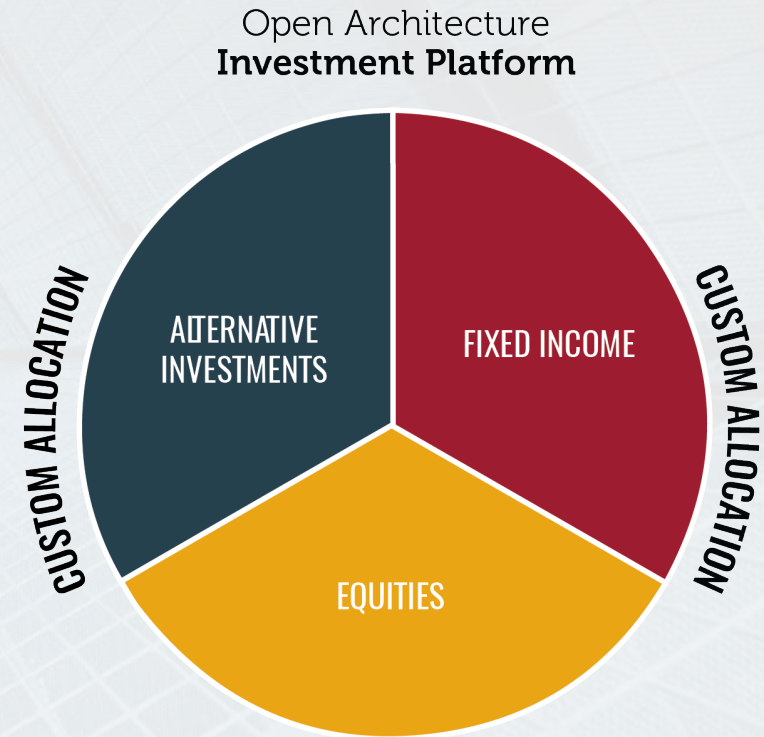


STEVEN MILLER
Operations Associate



LFCM Approach to Investing

- *Our approach to investment management employs a blend of internal, proprietary investment portfolios managed by our team of professionals, as well as externally sourced investment solutions to compliment a client's target allocation.*



LFCM Portfolio Line-up



EQUITY SMAS

- Large Cap Growth
- Large Cap Value
- International
- Dividend Growth
- Small/Mid-Cap Growth
- Completion
- Cash/Funding



FIXED INCOME SMAS

- Taxable - Corporates
- Tax-Exempt Municipal
 - Managed Municipal Long
 - Managed Municipal Intermediate
 - Managed Muni Short
- High Yield Muni



ASSET ALLOCATION MODELS

- Capital Preservation
- Income with Preservation
- Income with Moderate Growth
- Moderate Growth with Income
- Moderate Growth
- Growth
- Defensive
- Yield Plus
- Liquid Alts



ALTERNATIVES

- Private Equity
- Private Client

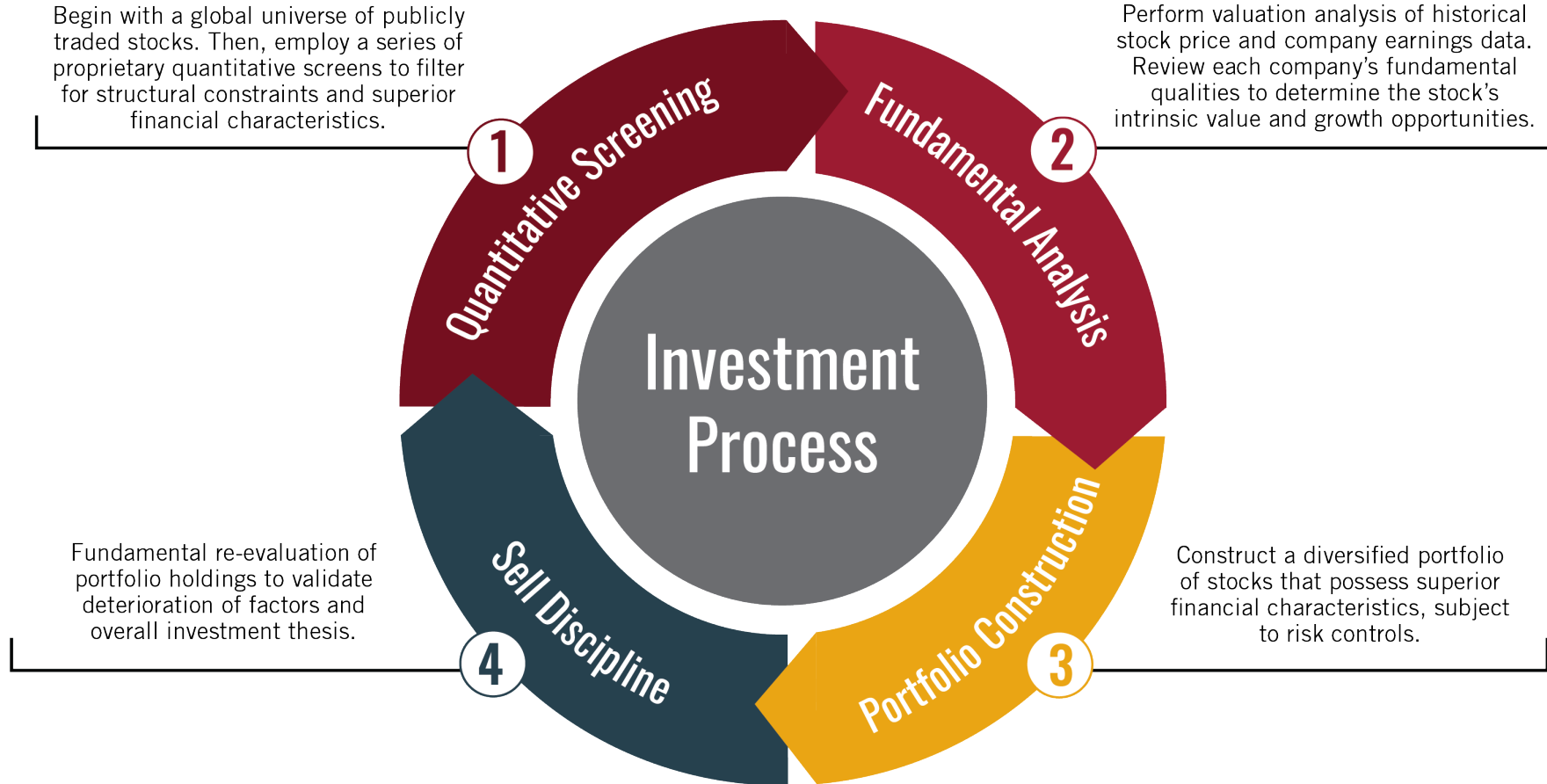
LFCM SMA Models



2023



Investment Process – SMA Models



Investment Process – SMA Model Differentiators

Level Four Capital Management	Support	Most of Wall Street	Support
Focus on the Long Term	Average Holding Period 3-5 Years	Short-term. Focus on Current Month or Quarter	NYSE - 5.5 Month Average Holding Period
Low Turnover	10-20% Turnover	High Turnover	Morningstar - 2019 63%
Focus on Business Intrinsic Value	Intrinsic Value is the Present Value of Free Cash Flows	Focus on Accounting Multiples	Value is some multiple of predicted earnings, etc.
Disciplined Repeatable Process	Confidence in the process from past experience, others' success and academic research helps us stick to our process	Change process to fit current narrative	Evidenced in non-repeatable results. 10 years ending June 2022 only 25% funds outperformed-Morningstar

Investment Process – SMA Models - The Edge

There are three potential edges in investing:

- **Informational**
- **Analytical**
- **Behavioral**

Investment Process – SMA Models Opportunities

What Creates an Opportunity?

- Stock prices change far more rapidly than the intrinsic value of the business.
 - We seek to find companies who are good investors; they earn excess returns on invested capital
 - Sometimes those companies are fairly valued, but sometimes they are priced at a discount to long-term intrinsic value.
 - These discounts to intrinsic value can arise for many reasons, here are the most common:
 - Macroeconomic change
 - Problems with the company or industry
 - Immaturity of company/industry
 - In each case the long-term value of the business is obscured by factors or events that usually prove to be temporary. These temporary factors produce the mis-pricings that lead to excess returns.
 - **One of the most powerful sources of mispricing is the tendency to overweight current conditions/headlines.**

LFCM Allocation Models



2023



Investment Process – Allocation Models

PASSIVE: Passive Exposure, Low Cost ETFs

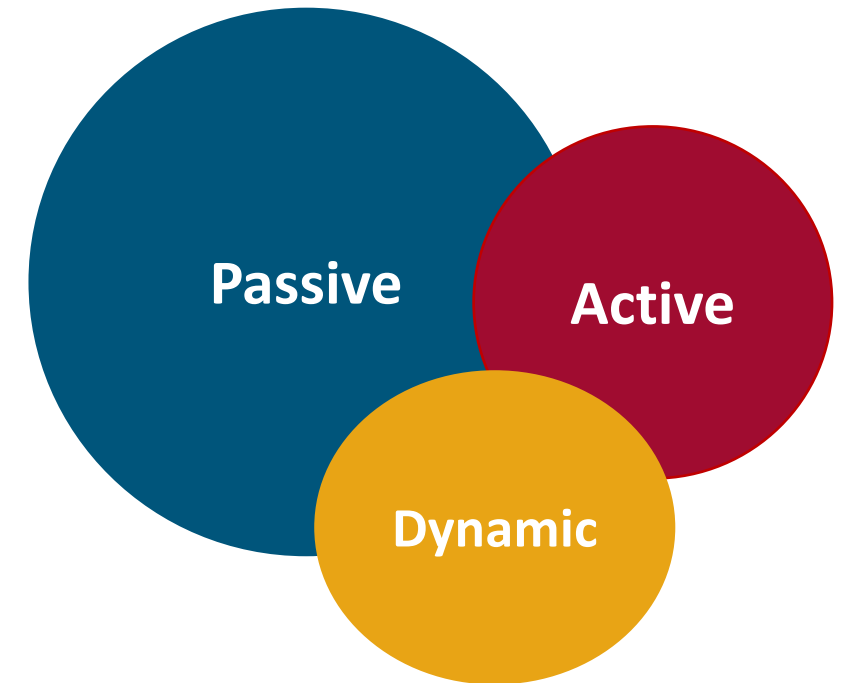
- Model Weight Range 0-100%
- Passive index securities / low cost and efficient index replicators

ACTIVE: Active Exposure, High Quality/Conviction Managers

- Model Weight Range 0-100%
- Active managers / superior track records

DYNAMIC: Situational investments

- Model Weight Range 0-15%
- Dynamic exposure to take advantage of behavioral and valuation mispricing in asset classes, sectors or styles



Investment Process – AA Models

“In the short run, the market is a voting machine, but in the long run, it is a weighing machine”
– Benjamin Graham

- Investing is primarily a long run activity
 - Most investable markets demonstrate positive returns over time
 - LFCM Asset Allocation models employ a combination of passive access to market beta and alpha generating active managers.
- Investment Structure Metrics
 - **E**fficiency (cost)
 - **T**radability
 - **F**it

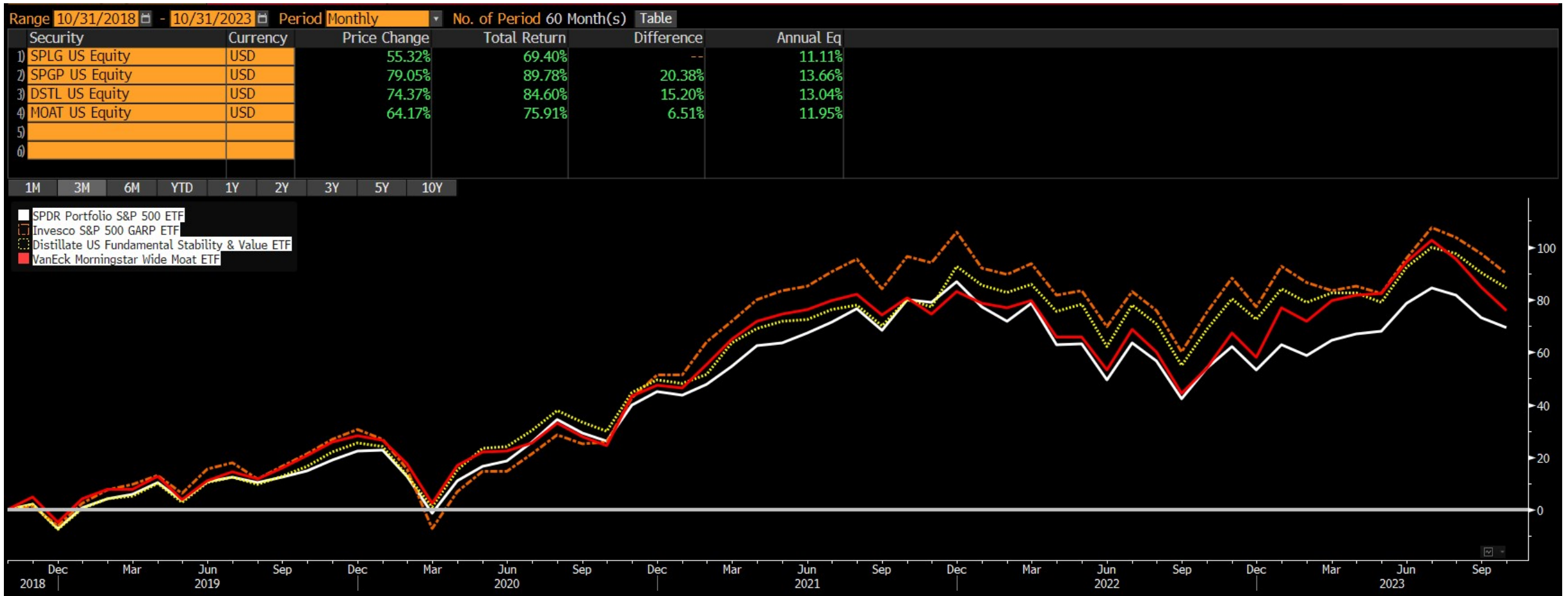
Investment Process – AA Models – Adding Alpha

- Choosing Superior Managers
 - Multi Factor Quantitative Screening

Ticker	BB Ticker	Name	Positive Events Returns	Positive Events Score	Negative Events Returns	Negative Events Score	Consistency Score	3Y Sharpe Ratio	3Y Sortino Ratio	3Y Treynor Ratio	3Y Info Ratio	3Y Downside Risk	1Y Return St. Deviation	Risk Adjusted Ratio (Sum Ratio)	Risk-Adjusted Score	Risk (AVG Downside Risk), St D	Risk Points	Risk Score	Total Score
DGRW	DGRW US Equity	WISDOMTREE U.S. QUALITY DIVI	13.47%	0.96	2.56%	0.43	0.58	0.58	1.41	0.08	-0.38	11.00%	13.25%	0.32	0.82	12.12%	42	0.82	4.29
SPGP	SPGP US Equity	INVESCO S&P 500 GARP ETF	15.82%	0.98	3.79%	0.90	0.70	0.53	1.27	0.10	-0.23	13.61%	17.73%	0.33	0.86	15.67%	2	0.04	4.26
FTCS	FTCS US Equity	FIRST TRUST CAPITAL STRENGTH	12.64%	0.94	2.74%	0.59	0.67	0.29	0.86	0.04	1.94	11.07%	12.00%	0.56	0.98	11.54%	45	0.88	4.17
DSTL	DSTL US Equity	DISTILLATE US FUNDAMENTAL ST	7.49%	0.20	4.01%	0.94	0.78	0.51	1.24	0.09	0.18	12.51%	15.47%	0.38	0.96	13.99%	22	0.43	4.08
ESG	ESG US Equity	FLEXSHARES STOXX US ESG SELE	12.24%	0.90	2.96%	0.73	0.63	0.41	1.01	0.07	0.03	13.66%	14.74%	0.30	0.78	14.20%	7	0.14	4.04
FDLO	FDLO US Equity	FIDELITY LOW VOLATILITY FACT	11.51%	0.63	3.98%	0.92	0.42	0.47	1.20	0.07	-0.20	11.06%	11.59%	0.30	0.71	11.32%	46	0.90	3.98
VOO	VOO US Equity	VANGUARD S&P 500 ETF	11.94%	0.76	2.64%	0.49	0.60	0.42	1.04	0.07	-0.08	13.18%	14.74%	0.29	0.65	13.96%	25	0.49	3.80
SPLG	SPLG US Equity	SPDR PORTFOLIO S&P 500 ETF	11.75%	0.67	2.65%	0.55	0.54	0.42	1.04	0.07	-0.04	13.18%	14.65%	0.30	0.73	13.91%	26	0.51	3.79
VIG	VIG US Equity	VANGUARD DIVIDEND APPREC ETF	11.30%	0.47	4.43%	0.98	0.40	0.36	0.98	0.05	0.54	11.30%	13.23%	0.36	0.94	12.27%	41	0.80	3.77
IVV	IVV US Equity	ISHARES CORE S&P 500 ETF	11.92%	0.75	2.64%	0.51	0.60	0.42	1.04	0.07	-0.05	13.21%	14.78%	0.29	0.67	14.00%	21	0.41	3.75
SPHQ	SPHQ US Equity	INVESCO S&P 500 QUALITY ETF	12.01%	0.82	2.20%	0.27	0.47	0.45	1.11	0.08	-0.25	12.85%	14.56%	0.28	0.55	13.70%	29	0.57	3.59
FLLV	FLLV US Equity	FRANKLIN U.S. LOW VOLATILITY	11.38%	0.57	4.09%	0.96	0.42	0.41	1.07	0.08	-0.15	11.21%	11.97%	0.27	0.51	11.59%	44	0.86	3.57
GSLC	GSLC US Equity	GOLDMAN ACTIVEBETA US LC ETF	12.28%	0.92	2.95%	0.71	0.57	0.36	0.92	0.06	-0.19	12.89%	14.43%	0.24	0.27	13.66%	30	0.59	3.57
QUS	QUS US Equity	SPDR MSCI USA STRATEGICFACTO	12.04%	0.84	2.27%	0.29	0.50	0.45	1.12	0.07	-0.17	12.04%	13.03%	0.29	0.63	12.54%	39	0.76	3.53
SCHX	SCHX US Equity	SCHWAB US LARGE-CAP ETF	11.99%	0.80	2.93%	0.69	0.56	0.35	0.91	0.06	-0.05	13.18%	14.89%	0.26	0.45	14.04%	17	0.33	3.53

- Understanding Each Manager’s Process
 - Employ Managers that align with LFCM’s investment philosophy

Investment Process – AA Models



Investment Process – AA Models

“Concerning financial markets, there are no prophets, only probabilities”

- Constructing the Portfolio
 - Long Term Capital Market Assumptions
 - Strategic Asset Class Allocations
 - Tactical Asset Class Allocations
- Identifying Market Opportunities
 - Tactical Shifts and Dynamic Opportunities
 - Return opportunities/Risk Avoidance
 - Taking what the market gives you
- Ongoing Review of managers, model behavior, and performance

SS&C Alps Advisors

Introducing SS&C Rendezvous

Recapture your time with streamlined investment, prospect and client management solutions.



2023



SS&C Rendezvous = investment capabilities within the Black Diamond Wealth Platform

Proposal Generation

Client Prospecting
Ongoing Client maintenance

LFCM Model Marketplace

Custom Multi-Asset Models
Custom Completion Models
LFCM ETF (LGRO) and SMA integration
into investment solutions

On-going support

Research support for LFCM team
Direct Consultant support for Level Four
Advisors



LFCM and SS&C ALPS Advisors Partnership

Phase One – LGRO Level Four Large Cap Growth ETF

- Tax efficient transition of multiple SMA accounts into single ETF structure delivering LFCM portfolio management capabilities to all Level Four Advisory Clients, regardless of account size

Phase Two – LFCM + SS&C ALPS Advisors Co-Created Custom Models

- Designed specifically for Level Four Advisory Clients' needs and investment goals
- Infused with LFCM portfolio management and LFCM asset allocation capabilities

Phase Three – Integrated Level Four Advisory Workflow Solution

- Your one stop investment solution providing **Institutional Grade** capabilities in a **Scalable** and **Customizable** format using Black Diamond's technology powered by LFCM and SS&C ALPS Advisors
- From the initial dinner table prospect conversation -> prospect proposal -> conversion to client -> client investment allocation -> client trading and rebalancing, LFCM + SS&C ALPS Advisors have you covered!

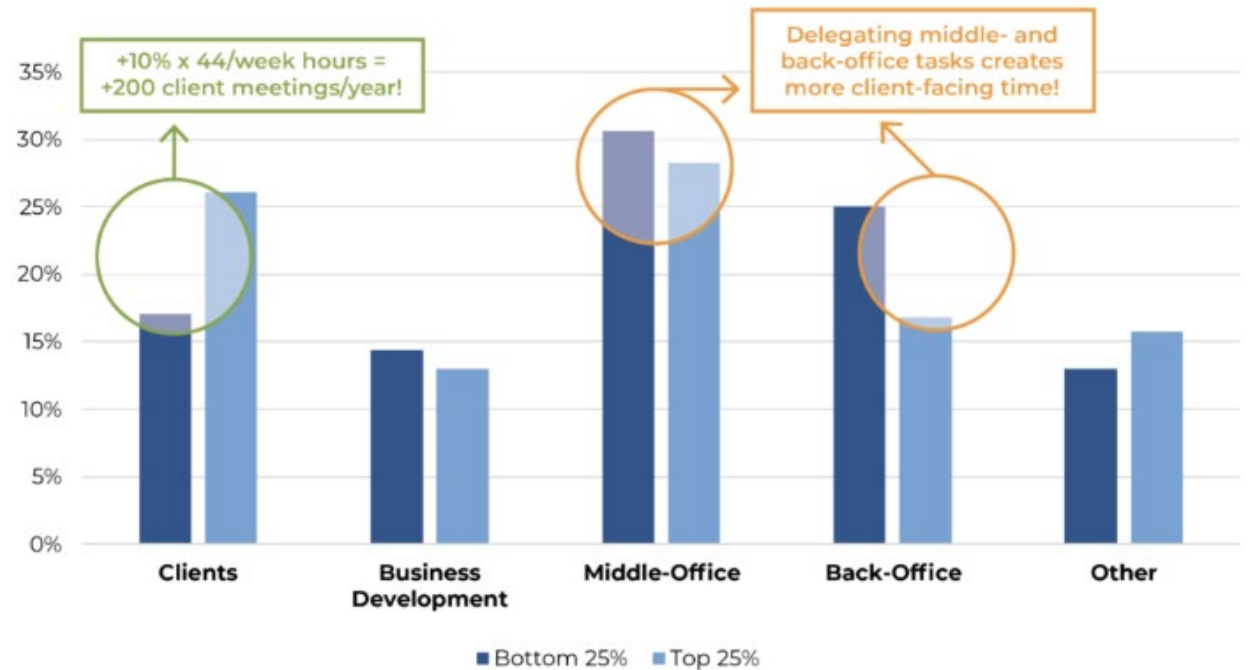
Kitces Productivity Study

- Back/Middle-Office tasks (45%)
 - ❖ Investments (21%)
 - ❖ Planning Analysis/Prep (26%)
 - ❖ Client Servicing Tasks (26%)
 - ❖ Meeting Prep (27%)

Our Primary Goal

- Meet Level Four advisors where you are with delegated solutions and labor-saving tools so you can **spend more time generating relationship alpha**

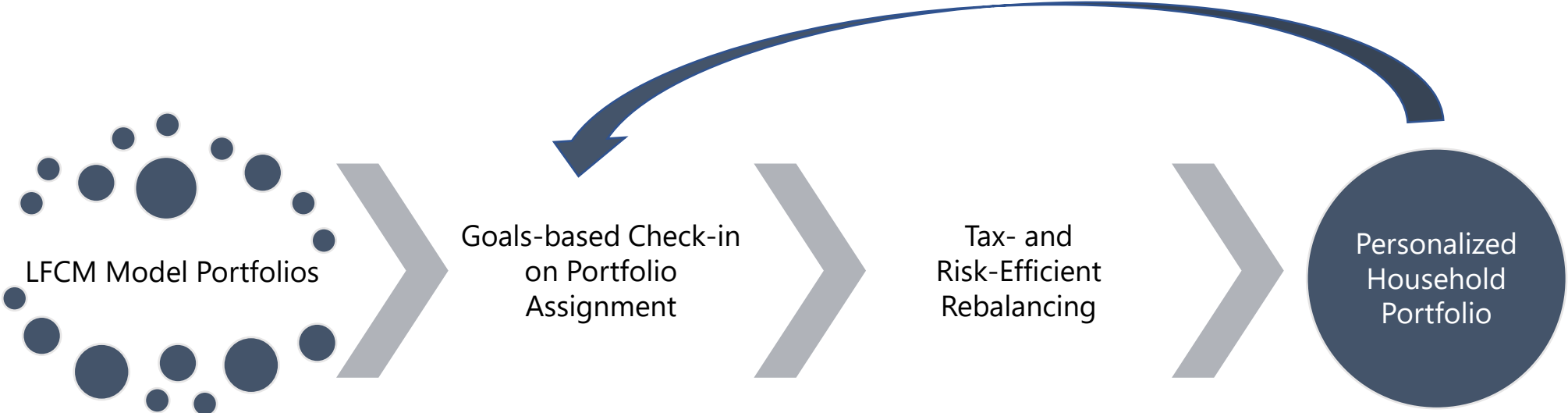
How Top-Earning Advisors Spend Time



© kitces.com LLC



LFCM + SS&C Rendezvous: Workflow That Scales



Risk Target Model Portfolios
SMAs
Completion Models

Integrate changes in market conditions and client goals to identify optimal model target

Integrate risk and tax-aware portfolio optimization to reduce cost in rebalancing

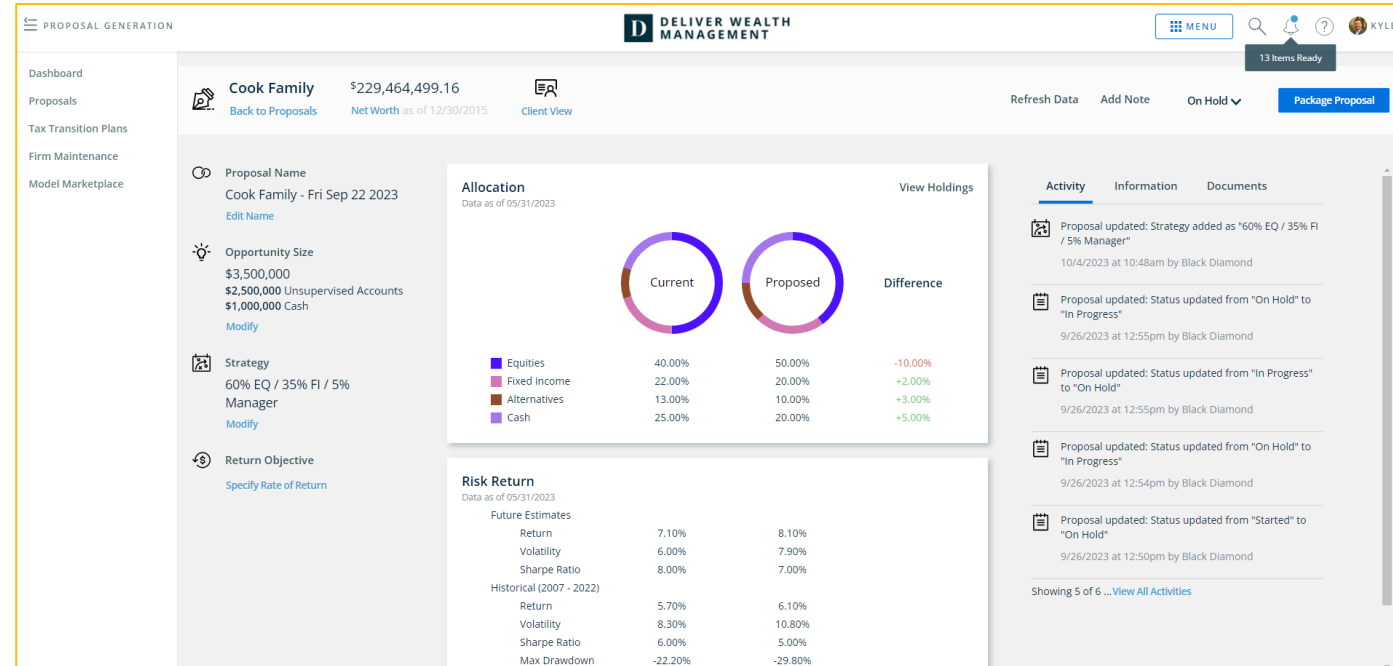
Deliver goals-based tax-efficient wealth management

On Platform Proposals

- Fully auditable prospective client database with ability to build and deliver customized proposals
- Leverage on-platform accounts for existing households, as well as PDF reading technology to quickly model up prospective portfolio
- Risk questionnaires, including Nitrogen, integrated for risk tolerance inputs
- Tax-efficient transition plans leveraging Rendezvous' risk-aware, tax-aware multi-asset portfolio optimizer



Proposal Generation



Not a Model Mania

- Rebalancer's model subscription mechanism allows you to hone in on specific strategies
- Or use the asset class/segment level "building block" models to add to your own Rebalancer Strategies
- The Model Marketplace is a bespoke offering with your models to keep you informed
- Use the provided multi-asset solutions, or use LFCM to help build a custom version for your client with the available building blocks



LFCM MODEL MARKETPLACE

- LFCM and SS&C ALPS Advisors co-created Multi-Asset Models and Completion Models – ***standardized for scale*** or ***customized to client*** with flexible technology architecture
- Research, Propose, Assign and Trade workflow solution
- Inside one application, all on Black Diamond Wealth Platform

		Client Objective		
		Grow	Preserve	Distribute
Client Risk Tolerance	All Equity	✓	✗	✗
	Aggressive	✓	✓	✓
	Moderately Aggressive	✓	✓	✓
	Balanced	✓	✓	✓
	Conservative	✓	✓	✓
	Protective	✓	✓	✓

Client Tax Considerations
Taxable vs Qualified account

SS&C Rendezvous = investment capabilities within the **Black Diamond Wealth Platform**

Proposal Generation

Client Prospecting
Ongoing Client maintenance

LFCM Model Marketplace

Custom Multi-Asset Models
Custom Completion Models
LFCM ETF (LGRO) and SMA integration into investment solutions

On-going support

Research support for LFCM team
Direct Consultant support for Level Four Advisors



SS&C Rendezvous

- Collaboration between **SS&C's Black Diamond Wealth Platform & ALPS Advisors**
 - **\$20b** asset manager in Denver, CO
 - Team focused on **investment management, technology and the financial advisor**
- 12-person **Multi-Asset Research Team** of institutional portfolio managers, asset class strategists, quants and technologists
- 9-person **ETF Trading & Ops Team**

STOP BY OUR BOOTH FOR A DEMO!

Todd M. Bulot

972.284.5488

tbulot@levelfourcapital.com

Thank You