**Infrastructure Engineer (Permanent)**

**Location: London (Remote with occasional client site visits)**

**Salary: £45-50k + Benefits**

My client is an expanding company based in London, renowned for our integrity-based client engagement methodology and commitment to delivering exceptional solutions. Following our continued growth, we are seeking a talented and dynamic Infrastructure Engineer on a contract basis. This is an exciting opportunity for a driven individual to take a leading role in client projects in a fast-paced, rewarding environment.

**Role Overview:**

As an Infrastructure Engineer, you will be responsible for designing, installing, and configuring hardware and software solutions for My Client and its clients. This includes managing cloud infrastructure, security solutions, and disaster recovery systems. You will also provide input into the company’s infrastructure strategy and assist in shaping internal systems.

The successful candidate will have experience in delivering technical solutions, working across multiple client projects, and providing presales support to the wider team. The role involves working remotely with travel to client sites as needed.

**Key Responsibilities:**

* Design, install, configure, and maintain infrastructure solutions, including cloud, security, disaster recovery, and virtualisation solutions.
* Provide timely delivery of solutions in a fast-paced environment.
* Contribute to the development of the company’s future infrastructure strategy and technical standards.
* Assist with or lead the design of future client projects.
* Provide on-site support and manage service desk queues as required.
* Create and update technology standards, installation guides, and client documentation.
* Required Skills and Experience:

Minimum of 3 years’ experience as an IT/System/Project Engineer, ideally in a Managed Service Provider (MSP) environment.

 **Expertise in:**

* Microsoft Office 365 (Exchange Online, Teams, SharePoint, etc.)
* Microsoft Azure, AD, Windows Server, Exchange Server
* Networking (Cisco, HPE, Dell)
* Firewall administration (Fortinet, Cisco, WatchGuard)
* Hosted telephony (Teams, Avaya)
* Server & SAN solutions (Dell, HPE)
* Virtualisation (VMware, Hyper-V)
* Backup & disaster recovery (Microsoft, Veeam)
* Certifications in one or more of the following:
* ‘MCSA: Office 365’, ‘MCSA: Cloud Platform’, ‘MCSA: Windows Server 2016/2022’
* Strong troubleshooting and documentation skills.
* ITIL v3 understanding of Change, Release, and Service Management is beneficial.

**Attributes We're Looking For:**

* Strong emotional intelligence and communication skills.
* Proactive, organised, and adaptable to change.
* Detail-oriented with a focus on processes.

**How to Apply:**

If you meet the above requirements and are ready to take on a challenging yet rewarding role, please send your CV and a cover letter detailing your experience and suitability for the position to simon.dowdall@causality.it or click apply on the job board.

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