

Vision Day Support Service User Guide Easy Read

Fun

Friendship

Respect

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**This guide is to tell
you about**

Vision Day Support

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If you have any questions, you can talk to:

- **Your support workers**
- **Danielle or Tracie**
- **Any of the Vision Day Support team**

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About Vision Day Support

- We provide support to people with learning disabilities & autism
- We can help you to live independently in our award winning supported living services
- We will support you to live the life you choose
- It is important to us that you have the best support possible
- We provide a day service based on fun & friendship

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VISION DAY SUPPORT
Fun & Friendship

We can help you with:

Medication



Finances

Hospital & doctors visits



Daily living

Making friends

Trying new things



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You will have a support plan. We will work with you and your loved ones to put these together



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Your support plan will show:

- What you like to do
- What goals you have
- Your care needs
- How to support you if you are upset or overwhelmed
- How YOU want to be supported



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We promote:

Independence

Inclusion

Choice

Community

Respect

Fun

Friendship

Dignity

Empowerment

Skill development

Diversity

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Day Service

**We are open Monday - Friday
9am-3.15pm**

**We are choice based and do many
different activities
each day**

We encourage friendship and fun!

**We include activity costs within our
daily rate**

We pick you up and take you home!

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Supported living

- **YOU choose who you live with**
- **YOU choose where you live**
- **YOU choose how you are supported**
- **YOU choose who supports you**
- **YOU are in control of your support**



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Keeping you safe

We will make sure you know what to do if you are unhappy with something

You will have risk assessments to ensure you can take part in any activity you choose, in a safe way

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Your privacy

The information we keep about you will be private

We will only share things with other people when they need to know. This may be to keep you safe or get you the help you need



DATA
PRIVACY

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Complaints

If you wish to make a complaint, there are easy read versions of our policies in all of our services.

Or you can speak to
Danielle or Tracie

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Our management team



Danielle Coward
Registered Manager



Tracie Barratt
Owner



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Our staff team

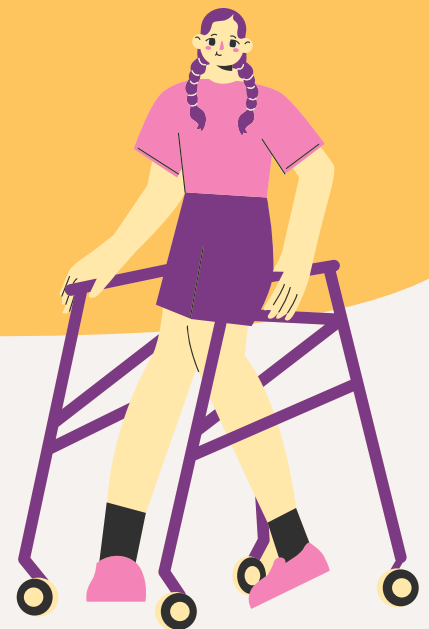
We have over 20 staff members

We have 4 senior support workers

We are a disability confident employer

All of our staff have training and police checks

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Contact us:

Head Office

Vision Day Support
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