

Privacy Policy

Protecting your personal information is our priority. This Privacy Policy applies to Nerbio Medical Software Platforms, Inc. (“Nerbio,” “we,” or “us”) and governs personal information data collection and usage from users of our products, visitors of our website nerbio.com (the “Website”), users of our mobile applications (the “Apps”) or other services under Nerbio’s control on or offline (collectively, the “Services”). By using our Services, you are agreeing to this Privacy Policy.

What is Personal Information?

Personal Information is information that identifies you as an individual or can be used to identify you. Examples includes such information as your name, address and contact information.

Nerbio May Collect Personal Information in a Few Different Ways:

- **Information That You Provide.** Nerbio may collect personal information that you provide when using our Services, and any other data that you may choose to submit or provide. With your permission, we may also collect data from another source like a device. Such information may include, but is not limited to, contact information (such as your name, e-mail address, telephone number, user ID and password), date of birth, professional credentials, experiences, activated, skills, preferences, and interests.
- **Information from Public or Third Party Sources.** Nerbio may collect data from public sources including, but not limited to other websites that enable sharing. Personal information may also be available from government agencies, public or third party information sources, third party service providers, or business partners. Nerbio may also collect information from industry and associations.
- **Information Collected From Devices Used to Connect or Use our Services.** Nerbio may collect data through our website and apps and automatically from devices you use to connect to our Services. Please see our Cookies Policy for more information.
- **Information When You Make a Purchase.** Nerbio may collect information to process, fulfill, and ship your order when you make a purchase from Nerbio.
- **Information Collected With Business Partners.** Nerbio may sometimes work with other organizations to provide you with our Services. Nerbio requires any such information to be protected.

Note: If you choose to submit any personal information relating to other people, you expressly represent that you have the authority to do so and permit Nerbio to use the information in accordance with this Policy.

Nerbio May Collect the Following Types of Personal Information:

- **Contact Information and Preferences.** Such as your name, email address, mailing address, and phone number.

- **Account Information.** Such as any username, email and password that you may use in connection with creating an account on our website or mobile apps.
- **Biographical and Demographical Information.** Such as your birth date, age, photo, gender, ethnicity, and marital status.
- **Financial Information.** Such as information needed to complete a transaction, like credit card information.
- **Internet Activity.** Such as your IP address, browsing history, your search history and information on your interaction with our Services.
- **Other Personal Information.** Such as information collected online or offline to better help Nerbio identify and offer services and information that may be of interest to you.
- **Communications.** Such as information from interactions with Nerbio.
- **Professional Credentials.** Such as your educational and professional history, institutional and government affiliations, information included on a resume, education and work history.
- **Public Information Related to Your Practice.** Such as license information, disciplinary history, prior litigation and regulatory proceedings, and other due diligence related information.
- **Location Data.** Some of Nerbio’s applications and mobile-optimized sites may have location-based features. To use these features, Nerbio may collect and use location data provided by your mobile device. When used, you are asked to consent to the collection and use of your mobile device location data for the purpose of delivering these features.

Collection of Aggregate Information

Nerbio may also collect other non-personally identifiable information in an aggregate manner (“Aggregate Information”). Aggregate Information is information that is not personally identifiable or from which individual identities have been removed that Nerbio collects solely to assist us in maintaining and improving the quality of our Services provided to you.

Nerbio may also collect information about the nature of your device from which you access our Services, such as your IP address, mobile or handheld identifier, browser type, access times and referring website in an aggregate manner that does not personally identify you. Nerbio uses this aggregate data solely to assist us in operating our Services and to maintain and improve the quality of our Services provided to you.

Nerbio may collect this information passively using technologies such as server logs, cookies, and clear GIFs.

Please be aware that Nerbio has no access to, or control over, any third-party passive means of data collection that may be linked to from our Services.

How is Your Personal Information Used?

How Nerbio uses your personal information depends on how you interact with Nerbio and what services you use. Primarily, Nerbio uses personal information solely to provide our

Services to you and make them better, to process your transactions, to communicate with you, for security and fraud detection, and to comply with the law. Nerbio may also use your personal information for other purposes with notice or with your consent.

Generally your personal information is used to:

- **Provide and Develop Our Services.** Nerbio collects information to provide our Services, maintain our website and apps, and to better understand the interests and needs of our customers who use our Services. Nerbio may also use your information for data analysis, audits, developing new products, and enhancing our services. Your information may also be used to customize your experience with Nerbio and our Services, such as recognizing you when you when you visit our website or remembering your preferences.
- **Process Transactions.** Nerbio collects payment information to process your transactions and deliver our products and services.
- **Communicate with You.** Nerbio uses your information to respond to your inquiries or send administrative communications to you regarding our Services or transactions. Nerbio may also notify you of special promotions or offers or invite you to participate in surveys about our products or services.
- **Security and Fraud Detection.** Nerbio uses your information to monitor, detect and prevent fraud and improper or illegal activity and protect you, Nerbio, other users, and the public.
- **Comply with the Law.** Nerbio uses your information to comply with applicable law, our legal and regulatory obligations, and to defend ourselves in litigation, investigations, and to prosecute litigations.

Nerbio may aggregate, anonymize and or de-identify data Nerbio collects about customers and use it for any lawful purpose, including product and service development and improvement.

How is Your Personal Information Shared?

Nerbio may share your personal information with our service providers who act on our behalf, our partners, and at your direction. Nerbio does not sell personal information or transfer personal information to third parties to use for their own benefit.

- **Service Providers.** Nerbio may provide your personal information to our vendors, contractors, business and service partners, or other third parties. Examples include advertisers, payment processing companies, customer service and support providers, email, IT services and SMS vendors, web hosting and development companies. Nerbio requires its Service Providers to keep your personal information confidential and to use personal information solely to perform functions for Nerbio.
- **Collaborators.** Collaborators are partners or other organizations with which Nerbio jointly develops and or promotes our Services.
- **Merger, Acquisition, or Business Transfer.** If Nerbio sells all or part of one of its product lines or divisions, your information may be transferred to the buyer.
- **Government, Regulatory and Law Enforcement Agencies.** Nerbio reserves the right to disclose your information to respond to authorized information requests

from government agencies, to respond to valid judicial requests, to provide security and investigate potential fraud, or when otherwise required by applicable law.

Your Privacy Rights and Choices

Nerbio deeply respects your decisions about your personal information. Depending on where you reside, you may have certain rights and choices available to you regarding our processing of your personal information. These may include:

- Knowing the categories and or specific pieces of personal information collected about you, including whether your personal information is sold or disclosed, and with whom your personal information was shared
- Accessing a copy of the personal information we retain about you
- Requesting deletion of your personal information
- Correcting your personal information

To help protect the security of your personal information, Nerbio will verify your identity in connection with any requests. Furthermore, if an authorized agent is making the request, Nerbio may require additional information to protect your personal information, including information to verify that you are authorized to make the request.

There may be situations where Nerbio cannot grant your request, such as failure to verify your identity, legal or regulatory obligations to keep your personal information, or other reasons for denial if your request jeopardizes the privacy of others, or if it would be extremely impractical to honor.

If your request is denied, Nerbio will take steps to inform you of the denial and the reasons for the denial.

You may exercise any of your rights in relation to your personal information by contacting us using the contact details provided below.

Marketing Opt Out

If you no longer wish to receive promotional marketing materials from Nerbio, you may opt out of receiving such materials. You may unsubscribe from receiving marketing emails from Nerbio by following the instructions included in the email.

Please note that even if you opt out of receiving such communications, Nerbio may need to continue to send you certain non-marketing communications, such as information regarding your account or changes to our Privacy Policy or your Terms of Use.

How is Your Personal Information Kept Secure?

Nerbio has implemented and will maintain appropriate technical and organizational measures and internal controls, to protect your personal information from unauthorized access, use or disclosure. Any personal information you may provide to Nerbio is secured on computer servers in a controlled, secure environment, protected from unauthorized access. When personal information, including credit card information, is transmitted to

other websites, it is protected through the use of secure encryption, such as the Secure Socket Layer (SSL) protocol. Unfortunately, no data transmission is guaranteed to be 100% secure and we therefore cannot guarantee the security of information you transmit to and from our Services, or through the use of our Website. You acknowledge that you provide personal information at your own risk and assume these risks.

Login Information Responsibility. You are responsible for securing and preventing unauthorized access to your user name and password that you use to access our Services. You agree not to disclose your account login information to any third-party and you are responsible for any activity using your account, whether or not you authorized that activity. You must immediately notify us of any unauthorized use of your user account.

Third Party Sites. Our Services may contain links to other websites, products, or services operation by third-parties. Please be aware that this Policy does not apply to your activities or any information you disclose while using those third-party websites, products or services. We are not responsible for the privacy practices of any third-parties. We advise you to review the privacy policies applicable to any website or service you visit other than the Services we provide.

Children's Information. Our Services are not intended for children under the age of thirteen. We do not knowingly collect personally identifiable information from children under the age of thirteen years old, or allow such children to order our products, communicate with us, or use any of our online services. If you are under the age of thirteen, you must ask your parent or guardian for permission to use our website and its services. If you are a parent or guardian and become aware that your child has provided us with information, please contact us using the method below and we will work with you to address this issue.

Cookies and Other Technologies

Nerbio's Services and Website may use cookies (a small text file sent by your computer each time you visit our sites, unique to your Nerbio account and browser) and other technologies. Nerbio uses the information gathered from cookies and other technologies solely to better understand, customize and improve user experience with Nerbio's Website and Services. This information can make your use of our Services easier and more meaningful by allowing Nerbio and our service providers to provide you with better service, customized based on your preferences, compile statistics, analyze trends and otherwise administer and improve our products and services. Nerbio may also associate this information with any personal information collected.

Your web browser can be set to allow you to control whether you will accept cookies, reject cookies, or to notify you each time a cookie is sent to your browser. Your browser may also have a Do Not Track feature that allows you to tell a website not to track you. Nerbio honors the Do Not Track signal. However, please note that if you reject cookies from Nerbio, some Website functionality may be lost.

Types of Information Collected:

- **Log Data.** When you use Nerbio's Website and apps, our servers automatically record information, including information that your browser sends whenever you visit a website or app or your mobile app sends when using it. This log data may include your IP address, the address of the webpages you visited with Nerbio's features, browser type and settings, the date and time of your request, how you used website and cookie data.
- **Cookie Data.** Nerbio may use cookies or similar technologies to record log data.
- **Linked Accounts.** If you choose to link your account with another service provider to Nerbio, this allows us to obtain information from those accounts.
- **Device Information.** Nerbio may also collect information about the device you are using to access our Services, including what type of device it is, what operating system it is using, device settings, unique device identifiers and crash data.

International Users

By providing your Personal Information to us through use of our Services, you agree to transfer, store and process your data in the United States, and any other countries or regions we may transfer your data to in connection with fulfilling your requests and operating the Services. Please be aware that each region can have its own privacy and data security laws, which may be less stringent than those of your own region.

How can I contact Nerbio?

If you have questions about your personal information, please contact us by e-mailing us at compliance@nerbio.com. Alternatively, you may send a letter to the following address:

Nerbio Medical Software Platforms, Inc.
1900 Camden Ave
San Jose, CA 95124

In all communications with Nerbio, please include your email address used for registration, the specific product or service your provided personal information to, and a detailed explanation of your request. We will try to respond to all reasonable requests within a timely manner.

Updates

Nerbio reserves the right to amend this Privacy Policy at any time. Updates to this Privacy Policy will be posted on this page. We encourage you to periodically review this Privacy Policy for changes and to learn how Nerbio is protecting your information.

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