

Storm Dancer Farm, LLC
607-220-4703
stormdancerfarm@gmail.com
www.stormdancerfarm.com

Terms, Conditions, and Expectations for Events

Logistics of Petting Zoos and Events

We are generally able and willing to go wherever needed and get wherever necessary for our events.

The following are things that we do prefer if possible:

- Parking, loading, unloading:
 - For small petting zoos involving a few animals in our minivan: 15x15' space for animals, plus parking.
 - For large petting zoos involving the truck and trailer: minimum 15x30' space for animals, plus large parking space and capability to turn around or back out. If your event involves streetside parking, we require a minimum of 40ft of unobstructed parking space.
 - Preferred: ability to unload directly from the vehicle to the placement area (even if the vehicle then moves for parking during the event itself). Having to walk equipment and animals long distances may result in additional fees.
- Locating the animals:
 - Preferred: grassy areas for the livestock. Concrete/blacktop is acceptable. Gravel is not acceptable for more than an hour.
 - Preferred (in summer): shade from trees or manmade structures.
 - While our animals are used to being in different places, with different people and different smells and noises, we prefer being located away from very loud, inconsistent, or sharp noises. For instance: a fairly consistent music 'drone' is fine, but sporadic engine revving of a car show, the hissing and mechanical noises of some carnival rides, and bounce houses with a lot of kids shrieking is harsh.
- Provisions during the event:
 - We provide any containment/pens and feed needed for the animals. We provide water in most cases but may request access to a hose or hydrant for extra-long events during the summer (will be discussed beforehand).
 - We provide wet wipes for attendees but do not have a formal hand-washing station.
 - A note on cleanup: we provide basic cleanup on concrete/blacktop surfaces (removing manure patties and loose feed or bedding) but not when on grass or gravel.

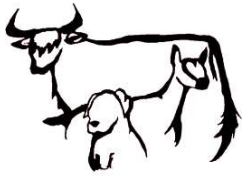
Cancellation and Rescheduling Policies

Weather: in most cases, conditions that are unacceptable to animal well-being are also unacceptable to humans.

- Rough description of "bad weather": heavy rain, snow or ice, tornadoes; extreme heat [$>95^{\circ}\text{F}$] or cold [$<35^{\circ}\text{F}$]. We do our best to communicate with our host contact if it looks like the weather is posing a threat and either make alternative plans (i.e. move indoors), reschedule, or cancel the event.
- If bad weather causes the event to be cancelled ahead of time, there are no penalties as long as we have not already begun loading animals for the event (usually 1.5-2hrs prior to the scheduled start time). If preparations or driving are already underway, a 25% fee will be assessed.
- If bad weather causes an event to end early, we will provide a prorated invoice that reflects the *actual* time present rather than the intended time. We will also try to work on rescheduling the event.

Other reasons for cancellation

- There is generally no penalty for cancelling or requesting a reschedule more than two weeks out from an event. Closer to the event, partial fees may be assessed as we have likely turned down other potential jobs.
- If an event might be cancelled ahead of time for reasons such as low interest or registration (most common at goat yoga events), we ask that you let us know this ahead of time, and we will together decide on a 'deadline' by which to decide whether the event is a go or not. An event cancelled by that date will not incur penalties.



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Expectations of Attendees

We will handle supervision of the animals (and people interacting with them) throughout the duration of the event. We will require attendees to adhere to some rules and behavior requirements and reserve the right to deny access to those unwilling to comply.

- No dogs in or near the animals (we are fine with dog-friendly events, but will not allow dogs close to the animals).
- Teasing, poking, pulling hair or ears or tails, etc. will not be tolerated.
- No entering an animal enclosure without our permission and supervision. (Mostly applies to equines, camelids, and cattle – we encourage folks to get in with and enjoy the baby goats, poultry, and rabbits!)
- No picking up animals without our permission and supervision.
- No feeding the animals without our permission and supervision.
- No climbing on or riding animals without our permission and supervision.
- No screaming at, chasing, or frightening animals.

Special notes for events with pony rides

- We ask that dogs stay a minimum of 20ft from any area that horses/ponies are being led.
- We reserve the right to deny rides to anyone whose weight, size, or physical limitations put our animals at risk of injury.
- The instructions given by handlers are final. This includes procedures for lining up, order of riding, mounting instructions, and instructions given during the ride.
- Every youth rider (<12 years) must be accompanied by an able adult who can help them mount and walk alongside the horse/pony to stabilize them in case they start to slip.
- Riders must be able to get themselves into the saddle (assisted by a mounting block) or must be light enough that an adult can lift them into the saddle.
- No attendees are to approach horses except when instructed to do so, and should never approach a horse from behind nor walk behind a horse.