

24 hour Cancellation Policy

We understand that life can get busy and our patients sometimes need to cancel or change their appointments at the last minute. Doing this however creates spots that sometimes can not be filled and results in lost therapy for our other patients and lost income for our company. We purposefully do not over book patients because we want you to have the time with your therapist you deserve, so filling up spots is more difficult.

To reduce this occurrence we will be charging a **\$35.00 cancellation fee** for any appointment canceled in less than a 24 hours period of the scheduled time. **We will be happy to reschedule your appointment to another time that day without charge.**

If you can not make the same day we will charge a **\$10.00 fee for rescheduling** your appointment to another day in the same week. The inability to reschedule in the same week will result in the full \$35.00 fee being charged.

We hope you understand that you are not our only patient and we work hard to help as many people as we can. For this to happen we need your support and compliance in our protocols and procedures.

I have read and agree to the prior statements,

Patient's/Guardian's Printed Name: _____

Signature of Patient/Guardian: _____

Date: _____