

## ***HVRA Missed Lesson Policy...***

Missed lessons (except for “No Shows”) may be made up at any time in the same calendar month. If riders are not able to get their missed lesson(s) made up in the same calendar month, one (1) Missed Lessons/training session may be carried over to the following month for clients enrolled in a weekly or twice weekly training program. Two (2) missed lessons/training session may be carried over to the following month for clients enrolled in a three or four times weekly training program. Riders must take their makeup lessons or substitute a training ride in addition to their normal pre-paid package. Make-up lessons will be not be allowed during a month that a package is not pre-paid, so riders who suspend or skip a month on their lesson/training package will forfeit their missed lesson(s). 24 hours’ notice of cancellation is appreciated so that the trainer has the opportunity to fill the opening created by the cancellation. Riders who “no show” will not be entitled to a makeup lesson. Missed sessions will not be refunded under any circumstance.

Clients may schedule a make-up session:

- 1) On an additional day of the week other than their regularly scheduled lesson day, for mounted or unmounted instruction.
- 2) On the same day as their regularly scheduled lesson - riding a different horse for 2nd lesson or doing some type of unmounted instruction.
- 3) On a school horse should their own horse be laid up.
- 4) By joining a group unmounted horsemanship lessons that will cover a variety of informative horse care and training subjects. Depending on the number of students in attendance, these horsemanship lessons will last 1-2 hours.

Makeup lessons may also be formal or casual instruction. If you would like a bareback lesson or a trail ride instead please let us know! Let us know if there is something specific you would like to learn during a makeup lesson that would not be covered during a typical riding lesson, or perhaps not covered in depth.