

Missed Lesson Policy...

Up to 2 Missed Lessons may be carried over to the next month for clients enrolled in the 4 lesson pre-paid package.

Up to 4 Missed Lessons may be carried over to the next month for clients enrolled in any 8+ lesson pre-paid package.

Missed lessons will not be refunded.

Riders must take their makeup lessons or substitute a training ride *in addition* to their usual lessons package. No make-up lessons will be allowed during a month that a package is not pre-paid for.

24 hours notice of cancellation is appreciated so that the trainer has the opportunity to fill the opening created by the cancellation.

Riders who “no show” will not be entitled to a makeup lesson for that lesson.

Clients who fail to make up a lesson within the next month will forfeit that lesson. Consideration may be made for weather conditions that significantly impact a substantial period of the month, or injury to the horse/rider.