

Missed Lesson Policy...

Up to 2 Missed Lessons may be carried over to the next month for clients enrolled in the 4 lesson pre-paid package program.

Up to 4 Missed Lessons may be carried over to the next month for clients enrolled in any 8 lesson pre-paid package program.

Missed lessons will not be refunded.

Riders must take their makeup lessons or substitute a horsemanship (unmounted) lesson in addition to their pre-paid package lessons. No make-up lessons will be allowed during a month that a package is not paid for.

Depending on lesson horse availability, clients may schedule a make-up lesson on:

- 1) A separate day of the week other than their regularly scheduled lesson day, for mounted or unmounted horsemanship instruction.
- 2) The same day as their regularly scheduled lesson - riding a different horse for 2nd lesson, or taking an extended lesson on the same horse if time allows.
- 3) The same day as their regularly scheduled lesson – doing some type of unmounted horsemanship instruction for the 2nd lesson.
- 4) Occasionally we may offer a group unmounted horsemanship lessons that will cover a variety of informative horse care and training subjects and run for 2 hours.

Makeup lessons may also be formal or casual instruction. If you would like a bareback lesson or a trail ride instead please let us know! Speak to your instructor if there is something specific you would like to learn during a makeup lesson that would not be covered during a typical riding lesson, or perhaps not covered in depth.

Please keep in mind that for the well-being of the school horses, we cannot guarantee that all make-up lessons will involve jumping and/or mounted instruction. Clients who lease a HVRA horse, and/or are taking their normally scheduled lessons will have priority and there is a limit on how many times during a week we can ask the horses to perform. Clients who only half lease (vs full lease) may not be able to take their makeup lesson on their leased horse.

Clients who fail to make up a lesson within the next month will forfeit that lesson.

Consideration may be made for weather conditions that significantly impact a substantial period of the month, or injury to the horse/rider.