



## Help when and where you need it

No more long wait times, or being afraid of catching COVID, or feeling ignored, rushed, and neglected.

As a Cityblock member, you can now receive 24/7 treatment for hospital-level concerns without having to leave home. Call us first and our fully licensed care team will come to your doorstep for non life-threatening\* situations. And because we've partnered with your insurance, our services come at no out-of-pocket cost.\*\*

## Call us first

Reach us at **833-904-2273 (TTY: 711)**—we'll be right there.

You may notice Cityblock's new look but our commitment to you is still the same.

\*Please call 911 for life-threatening emergencies. The list to the right is just a sample of what we can help with. If you're not sure, call us and we'll help decide what you need.

\*\*Most of our services under Medicaid Managed Care don't have a copay. If there are any fees, we have a financial assistance program for eligible members.

## Urgent care is a phone call away

Some of the services we are fully equipped to provide are:

- Checking for vital signs such as your temperature, blood pressure, and blood oxygen levels
- Treatment for pain and discomfort
- Administering and reading EKG results
- Testing for: A1C, the flu, COVID-19, strep, RSV, and pregnancy
- Oxygen administration
- IV hydration and antibiotics
- Catheter care
- Wound care, and more

## Call us first Get urgent in-home care at

no out-of-pocket cost.

Reach us at

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