

Activate your membership today

You deserve to have care built around your needs. Call us at 833-904-2273 so we can get you started.

Call us



Start your Cityblock membership

Getting the care you deserve begins with these simple steps.

STEP 1

Check your eligibility

See if your health insurance is one of our partners.

CHECK NOW →

STEP 2

Activate your membership

Call or text 833-904-2273 at any time.

CALL US →

STEP 3

Schedule your first visit

This is where we get to know you and your needs. Take all the time you need at this appointment. We're here to listen.

SCHEDULE →



We're happy to provide answers

If you have questions about our services or your eligibility, call us at 833-904-2273 (TTY: 711) anytime.

CALL US →

What makes us different

Personal, compassionate, consistent—this is the kind of care you can expect from us.

Service offered	Cityblock members	Traditional care
A dedicated care team Your team of doctors, nurses, mental health providers, and social workers will do what it takes to get you the care you need.	✓	✗
Care when you need it Your phone is your direct line to a licensed provider when you need medical advice, 24/7.	✓	✗
Care that comes to you Be it in your home, place of work, or in your community.	✓	✗
Care that takes as long as you need Never feel rushed, ignored, or neglected again. Your care team will take time to listen and understand your needs.	✓	✗
Care without judgment Because your time, stories, and feelings matter, our promise is to always see and hear you.	✓	✗

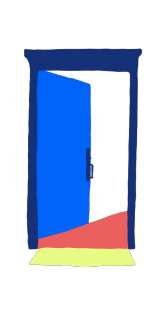
You are our priority

Say hello to a completely different kind of health care. As a Cityblock member, you have access to:



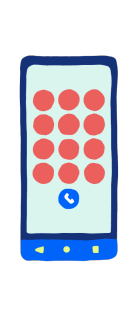
Medical care

Depending on your plan and preference, we coordinate with your existing providers, or assign doctors based on your specific needs.



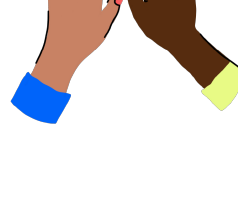
In-home urgent care*

Members can call us for hospital-quality care in the comfort of their own home.



24/7 care line

Because your health doesn't have business hours, you have a direct line to a provider when you need medical advice, 24/7.



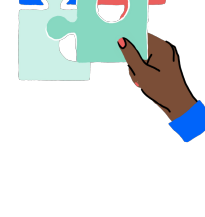
Social services

We can help with housing, employment, legal aid, food, childcare and other services you may need.



Mental health care

We provide a wide range of behavioral health services, including counseling, psychiatry, and integrated healthcare for substance use disorder and serious mental illness.



Care coordination

We work with our members' doctors, specialists, and case managers to arrange home-based care, in-person appointments, and virtual support as needed.



Complex care management

Our care teams are experienced at working with members who have chronic conditions and disabilities. We help members reach the health goals that matter to them.



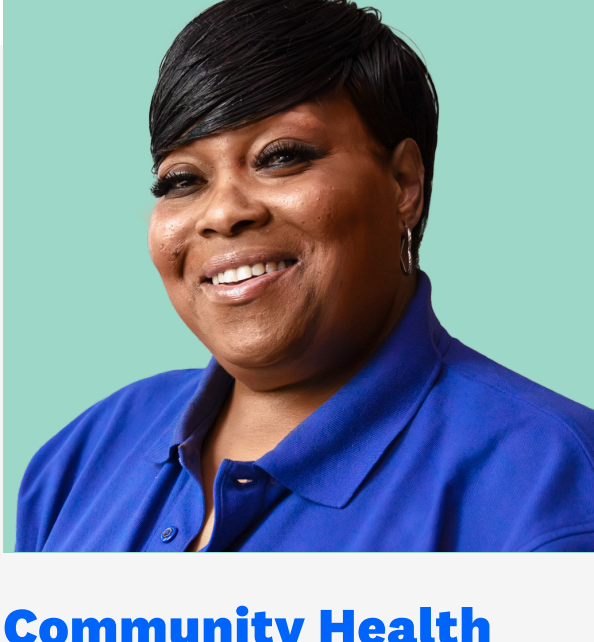
Urgent care that comes to you

We can be at your doorstep for non-life-threatening situations* such as the flu, nausea, abdominal pain, chest pain, general pain, cuts, or burns.

Learn more

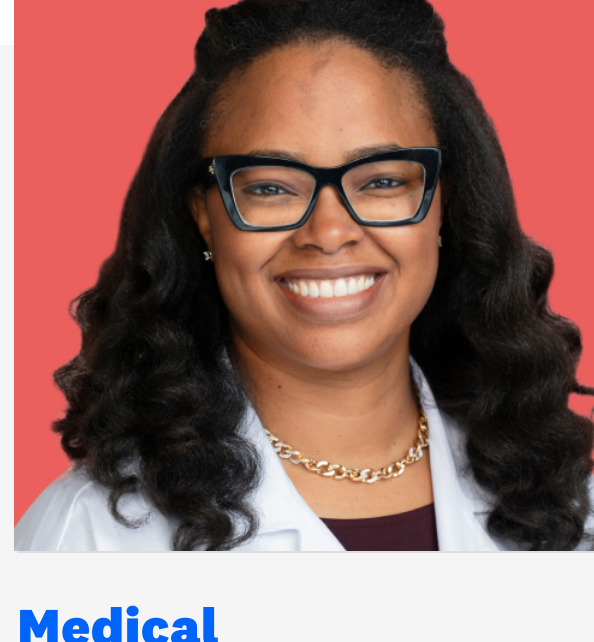
Caring for our members

Your care team will work with you to create a plan, and do what it takes for you to become your healthiest self.



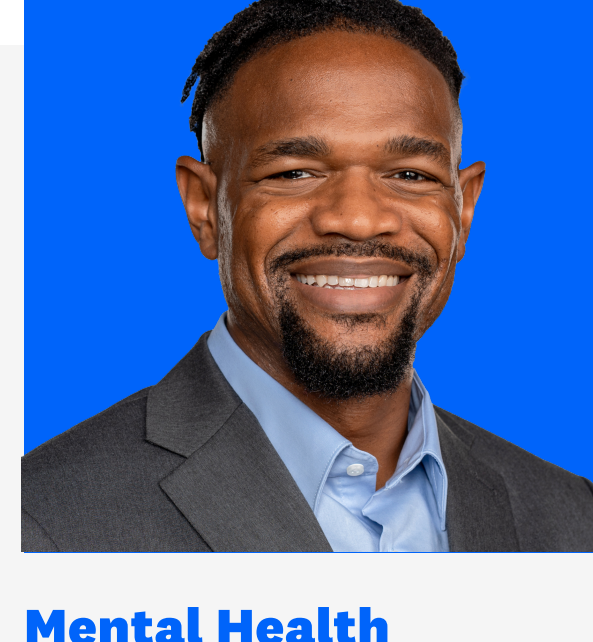
Community Health Partner (CHP)

A CHP is your go-to person who will help manage your entire journey with us. Lean on them to provide judgment-free support, be there to listen, and to be your partner in making sure you get the care you deserve.



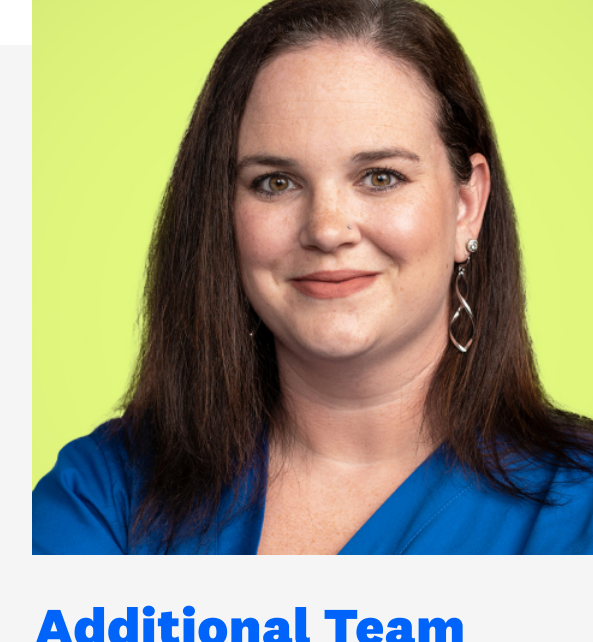
Medical Providers

Although you may see a team of providers with us, one thing will always remain the same—they'll be available when you need them, and will never put a time limit on your care. They will also work with your current doctors, or if you have one that you trust, so there won't be any gaps in your care.



Mental Health Providers

Our mental health care is integrated into everything we do. You'll have access to a range of behavioral health specialists who will provide care for substance use disorder, and serious mental illness.



Additional Team Members

You'll have access to a full, integrated team of specialists dedicated to keeping you healthy potentially including dietitians, pharmacists, and perinatal specialists.

Frequently asked questions

How much does Cityblock cost?



When you become a Cityblock member, our services are typically included in the benefits of your health plan. In the rare case where you have a copay, please reach out to us. If eligible, our financial assistance program may help cover your fees—making our services at no cost to you.

Does Cityblock accept my insurance?



Check your eligibility by [calling us at 833-904-2273](tel:833-904-2273) (TTY: 711) anytime. We're here to help.

CALL US →

Are there Cityblock offices or locations?



Yes! While we offer in-home and virtual care, we also have hubs in various cities. Find a location in your neighborhood.

SEE LOCATIONS →

Do I have to go to a location to get care?



No, most of our care can come to you, can be virtual, or over the phone. Simply [call us at 833-904-2273](tel:833-904-2273) 24/7.

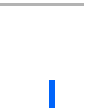
CALL US →

Do I have to change doctors?



Not at all. In fact, we'll work with your current providers to make sure you get the best care that's available to you.

Who will be my doctors with Cityblock? How can I learn more about them?



You can find information about your providers on your city page. You can always call us so we can introduce you to a provider before you decide to use them.

SEE LOCATIONS →

Do you offer care in other languages?



Yes. You can request translation services prior to an appointment by [calling us at 833-904-2273](tel:833-904-2273) (TTY: 711).

CALL US →

Can you help other members of my family that aren't Cityblock members?



Sorry, but our services are only available to Cityblock members.

What if I need help off normal business hours?



When we say 24/7 phone consultations with a licensed provider, we mean it. [Call us at 833-904-2273](tel:833-904-2273) (TTY: 711) anytime. We're happy to help.

CALL US →

We're here to help

Whether it's to learn more about our services, ask questions about your membership, or to schedule a visit, call us—we'd love to hear from you.

Call us now