

A guide on how to renew your Medicaid coverage

Don't miss out on important letters and notices. Let's make sure your contact info is current with your state.



Ensure your state can let you know if you still qualify for Medicaid

During the COVID-19 emergency, Medicaid coverage was automatically renewed. But starting this year, coverage renewal is returning to the pre-pandemic process.

This means that, sometime in the next 12-14 months, you may need to confirm if you still qualify for Medicaid coverage.

What to do now



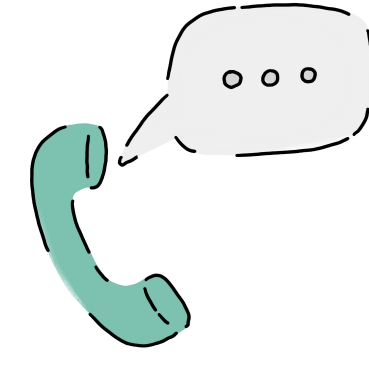
Update your contact information

Update your contact information by getting in touch with your state agency. [ANCHORS DOWN TO STATES MODULE] It's important that your state has your current mailing address, phone number, and email.



Make sure to look out for important notices

Make sure to look out for important notices from your state. You may receive important notices about your Medicaid coverage and you may need to take action to see if you still qualify.



Call us at 833-904-2273

Call us at [833-904-2273](tel:833-904-2273) if you have any questions. Your Cityblock care team will make sure you have the resources to navigate this process.

Find your state

Indiana +

Massachusetts +

New York +

The New York State of Health allows individuals to update personal information for Medicaid redeterminations via phone or website.

- By phone:** Individuals are encouraged to call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) to reach a representative and update personal contact information.
- Online:** Individuals can update their contact information directly on the New York State of Health Website with the following pathways:
 - Individuals can visit a dedicated landing page with information on changes coming to New York Medicaid, Child Health Plus and the Essential Plan by visiting [this landing page](#)
 - Individuals will have to visit the New York State of Health website to access the official portal with [this page](#) listed in dedicated Medicare changes landing page.
 - Once on this page, click into the "Login" green button on the top right corner, and choose Individuals & families.
 - Individuals will then enter their existing credentials or create an account with NY Gov ID: <https://my.ny.gov/LoginV4/login.xhtml>

North Carolina +

Ohio +

Washington, D.C. +



Questions?

We're here to help at 833-904-2273.

[CALL US NOW](#) →

We're here to help

Whether it's to learn more about our services, ask questions about your membership, or to schedule a visit, call us—we'd love to hear from you.

[Call us now](#)