

LISTING APPOINTMENT DIALOGUES



ODEVIN KRONER

Impact Coach

859-962-7978

therealestatepastor@gmail.com

PRE-QUALIFYING YOUR LISTING APPOINTMENT DIALOGUES

- Hi (name)... it's (name) with (company)... I'm calling to confirm our appointment for (day/time) ... does that time still work for you?
- I'm really excited about the opportunity to work with you. I take this process very seriously and I'm committed to getting your property sold at the highest price in the shortest time frame. I want to be 100% prepared before I come out ... so I have some additional questions for you ...do you have a few minutes?
- Let's confirm ... when we sell your home ... you're moving to (city), correct?
- And you want to be there by (time frame) right?
- Assuming you ... choose me ... to represent you ... how soon can we begin marketing your property?
- Tell me again ... your main reasons for selling this property?
- So ... what price do you want to sell your home for?
- How did you determine that price?
- And ... how much do you owe on the property?
- Are there any other special features of the home ... you feel could impact the value?

- This sounds great ... I'll be sending over my marketing proposal via email ... will you take a few moments and review it before I arrive?
- Will all the decision makers be there?
- IF YOU ARE COMPETING ... ask ...
- So tell me ... what are you looking for in the agent you choose to represent you?
- How will you know when you have the right agent?
- Do you have any questions for me before I arrive to prepare for our meeting?
- Obviously ... if you are as confident as I am that I can ... sell your home ... will you be ready to ...list with me ... at the appointment?
- (If no) Tell me about that? (discover and resolve)
- (If yes) Wonderful ... please have a copy of your key and your mortgage information handy for me, okay?
- This sounds great ... I have everything I need to prepare ... Again... I'll be sending over my marketing plan and more ... Will you take a few moments and review it?

UNIVERSAL PRE-QUALIFIER DIALOGUE

- (You can use the dialogue for most leads you speak with by modifying your opening)
- If you sell your home, where are you moving to? Terrific!
- How soon would you like to be there?

 Tell me about that ...
- So what's causing you to move to (x)?

 Tell me more about that?

- Who is involved in the process of (x)?
 How do you feel about it?
- What has to happen in order for you to (x)?
- Do you have a plan "B" ... in case this doesn't work out?
- Let's go ahead and set an appointment ... which is better for you ... mornings or afternoons?
- How about (_____) or (_____) time?





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