

# Connect to Gas application



- Please send me my \$1300 rebate. I installed a qualifying natural gas heating system.
- Please send me my \$1700 rebate. I installed a qualifying natural gas heating and hot water system.

## 1. Customer information (required)

Applicant name (first, last)		Telephone number	Email address	
Installation address			City	Postal code
Mailing address (if different from above)			City	Postal code
Pre-qualification code		Service line project number/Account Number		

## 2. Contractor information (required)

Company name		Telephone number	Email address	
Company address			City	Postal code
Technical Safety BC gas contractor licence number		Installation permit number	Installation permit number date (Yr/Mth/Day)	

Are you a member of the FortisBC Trade Ally Network?

- Yes  No If no, would you like to learn more about joining:  Yes, please send me information about the Trade Ally Network.  No

- I certify that I have read and comply with the Program terms and conditions on page three.
- I certify that I meet the Program eligibility criteria for Contractors and agree that all information provided in the contractor section of this application form is true and correct

Contractor name (please print)

Contractor signature

Date (Yr/Mth/Day)

## 3. New heating system information (required)

If you are installing a combination boiler, please provide boiler information in this section.

If you are installing a combination space and water heating system, please provide air handler information in this section and tankless water heater information in section 5.

New heating system		Brand name		Model number	
<input type="checkbox"/> Furnace <input type="checkbox"/> Boiler <input type="checkbox"/> Combined space and water heating					
AFUE rating %	To what degree did the rebate affect your decision to switch to natural gas?			Purchase date (Yr/Mth/Day)	Total cost
	<input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect at all <input type="checkbox"/> Do not know				

## Residence information

Type of residence  Single family  Townhouse  Mobile home  Duplex  Other: \_\_\_\_\_ Is this a rental property?  Yes  No

## 4. Old heating system information (required)

Type of fuel	Previous annual fuel costs	Age	AFUE rating %
<input type="checkbox"/> Oil <input type="checkbox"/> Propane <input type="checkbox"/> Wood			

## 5. New water heater system rebate (optional)

Condensing tankless  Hybrid (tankless with a small buffer tank)  Non-condensing tankless  Storage tank  Condensing storage tank

Brand name	Model number	Efficiency rating	Purchase date (Yr/Mth/Day)
		<input type="checkbox"/> EF <input type="checkbox"/> Thermal Efficiency	

Total cost (appliance and labour) \_\_\_\_\_ To what degree did the rebate affect your decision to purchase a water heater?  
 Strongly affected  Somewhat affected  Did not affect at all  Do not know

To find out if you qualify for additional efficient water heating rebates, go to [fortisbc.com/waterheater](http://fortisbc.com/waterheater).

## 6. Old water heater information (optional)

Age (approx.) \_\_\_\_\_ Was your old water heater working and fully functional at the time you upgraded?  
 Yes  No

## 7. Optional information

I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services, programs and any associated business opportunities. You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.

How did you hear about the rebate?

Contractor  Bill insert  FortisBC website  Word of mouth  Newspaper  Radio  Retailer  Online ad

## 8. Declaration (required)

By applying for a rebate from this Program:

- I certify that I have read and comply with the Program terms and conditions on page three.
- I certify that I meet the Program eligibility criteria and agree that all information provided in this application form is true and correct.

Customer name (please print)

Customer signature

Date (Yr/Mth/Day)

**Please note: customer cheque will be addressed to the name of the applicant. Contractor cheque will be addressed in the name of the business.**

**Customer is responsible for submitting completed application and supporting documentation by March 31, 2019 to:**

Connect to Gas  
FortisBC Energy Inc.  
PO Box 9090, Station Main  
Surrey BC V3T 5W4

**Or**  
Email: [rebates@fortisbc.com](mailto:rebates@fortisbc.com)  
For more information, call **1-800-663-8400**  
or visit [fortisbc.com/connectogas](http://fortisbc.com/connectogas)

**Did you remember to?**

- Sign your completed application form.
- Include a copy of the itemized invoice. Note: receipt must include product manufacturer and model number.
- Provide the installation permit number and date.

Note: registered mail or email is recommended.  
Faxes are not accepted.

*\*Program date is subject to change and total number of rebates available may be limited in FortisBC's discretion. Processing of applications may take up to 90 days.*

# Connect to Gas - terms and conditions

## Overview

Eligible FortisBC Energy Inc. ("FortisBC") customers (each, a "Customer") with a pre-qualification code, who convert their home heating system from a residential wood, oil or propane heating system to a qualifying natural gas heating system (each, a "Heating System") or a qualifying natural gas heating system and natural gas hot water system (each, a "Heating and Hot Water System"), by December 31, 2018 may be eligible for a rebate under the Connect to Gas Program (the "Program"). Qualifying Heating Systems are eligible for a \$1300 rebate. Qualifying Heating and Hot Water Systems are eligible for a \$1700 rebate. Contractors who install Heating Systems or Heating and Hot Water Systems (each, a "Contractor") may be eligible for rebates in the amounts of \$50 for Heating Systems and \$100 for Heating and Hot Water Systems.

## Program Eligibility

- To be eligible for a rebate under the Program, the Customer must first obtain a pre-qualification code from [fortisbc.com/connectogas](http://fortisbc.com/connectogas). Codes cannot be assigned or transferred.
- Pre-qualification codes are only available until December 31, 2018, or while quantities last.
- In order to qualify for a rebate under the Program, the Contractor must install a Heating System or Heating and Hot Water System in the Customer's residence, which must be in FortisBC's natural gas or propane service territory.
- The Customer must be converting their primary residential home Heating System from wood, oil or propane to natural gas.
- The Program is for existing homes only and is not available for new construction.
- Only one Program rebate is available per dwelling. Rebate amounts will be determined based on whether the Customer installed a Heating System or Heating and Hot Water System.
- Contractors are eligible to receive one \$50 rebate for each Heating System they install or one \$100 for each Heating and Hot Water System they install.
- Heating Systems or Heating and Hot Water Systems must be purchased and installed by December 31, 2018.
- All Heating Systems or Heating and Hot Water Systems must be installed in accordance with the requirements of the Technical Safety BC and/or gas authority having jurisdiction in the Customer's area and in accordance with the manufacturer's specifications and all applicable laws, codes, standards and ordinances.

## Heating System and Heating and Hot Water System Eligibility

- To qualify for a rebate under the Program, the connected Heating System or Heating and Hot Water System must be listed on [fortisbc.com/connectogas](http://fortisbc.com/connectogas).
- The furnace component of the Heating System or the Heating and Hot Water System must be one of the following:
  - an ENERGY STAR (Version 4.0) certified or equivalent natural gas furnace rated 95 per cent AFUE or higher;
  - equivalent furnaces must:
    - be rated 95 per cent AFUE or higher;
    - have a variable volume ECM or X-13 motor; and
    - be listed with Natural Resources Canada;
  - an ENERGY STAR certified natural gas boiler rated 94 per cent AFUE or higher; or
  - a natural gas furnace specifically designed for manufactured home use rated 95 per cent AFUE or higher.
- Heating and Hot Water Systems may be combined or not combined, as follows:
  - Combined Heating and Hot Water Systems must be either:
    - (a) ENERGY STAR certified natural gas combination boiler systems used for both space and domestic hot water heating rated 94 per cent AFUE or higher; or
    - (b) combination units that consist of tankless water heaters or boilers that also provide forced-air space heating via a hydronic air handler which is CSA certified P9 standard as certified by a Standards Council of Canada entity, and listed on NRCAN's database of third-party tested systems.
  - For non-combined Heating and Hot Water systems, both components must be installed at the same time and the water heating component must be a natural gas water heater.

## Customer rebate process

- The Customer must return a signed copy of the completed application form with the Contractor details completed in full, accompanied by:

- a copy of the invoice that contains the purchase and installation date of the Heating System or Heating and Hot Water Systems installation; and,
  - details of all work performed, including the make and model number of the qualifying natural gas central heating system; and,
  - the Contractor's business registration number; and
  - if installed by homeowner, a copy of the approval certificate and Certificate of Inspection from the Technical Safety BC or local municipal regulatory authority.
- The completed application form must include a valid pre-qualification code from FortisBC. A code can be obtained from [fortisbc.com/connectogas](http://fortisbc.com/connectogas).
  - Applications and supporting documents must be complete and emailed or postmarked within 30 days of the installation date of the Heating System, and in any event, no later than January 31, 2019.
  - Processing of applications may take up to 90 days.
  - FortisBC is not responsible for lost, delayed, misdirected, damaged, illegible or incomplete applications.

## Contractor Rebate Process

- In addition to the Customer rebate process outlined above, the following terms apply to the Contractor rebate process:
  - Contractor rebates will be issued to the business name identified in the Contractor section of the Customer's application form for the installation of Heating Systems and Heating and Hot Water Systems; and
  - Contractor rebates will only be paid upon FortisBC's approval of the corresponding Customer rebate.

## Additional terms and conditions

- FortisBC reserves the right to refuse applications or invoices that it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet Program requirements.
- FortisBC may amend, modify or terminate this Program at any time based on funding limitations or for any other reason, without notice.
- FortisBC, not being the designer, manufacturer or provider of heating systems, including but not limited to furnaces and boilers, makes no representation or warranty, express or implied, as to the necessity, quality or efficiency of any such heating system submitted under this program and accepts no liability or responsibility for such heating systems.
- FortisBC accepts no liability for work performed by or on behalf of a Customer with respect to the purchase, installation or maintenance of a furnace/boiler/water heater in conjunction with this Program.
- The Customer agrees that FortisBC has no liability concerning any estimated energy savings of heating systems submitted under this program or the installation, performance or fitness of such heating systems.
- The Customer is responsible for safe disposal of their old furnace/boiler/water heater and ensuring it is not placed back into use.
- The Customer and the Contractor are liable for any tax imposed or payable by the participants in respect of the rebate.
- Rebates cannot be assigned or transferred.

## Measurement, verification and evaluation

- "Customer Information" means all information disclosed by the Customer in any Program application materials, including personal information disclosed by the Customer, and any billing, energy use and consumption information for the premises at which the new energy Heating System or Heating and Hot Water System is installed for a period of two years before and two years after such installation. By applying for this Program, the Customer acknowledges and agrees that:
  - FortisBC collects and uses the Customer Information in order to process, administer and evaluate the Program and develop FortisBC energy conservation programs.
  - FortisBC may contact the Customer in the future to evaluate the effectiveness of the Program, which may include surveys.
  - FortisBC may retrieve the Customer's billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyse consumption behavior attributable to the Program.
  - FortisBC may disclose the Customer Information to its affiliates and contractors for the purpose of administering and evaluating this Program as described herein and developing other FortisBC energy conservation programs.

For more information on FortisBC's Privacy Policy, please visit [fortisbc.com/privacy](http://fortisbc.com/privacy).