

How to Access Regional Groups

Why set your eConsult Priority Region?

Setting your Priority Region(s) to your region allows you access to local specialists within the Regional Managed Specialty Groups.

If you do not select a priority region, or if there is no specialty group in your chosen region(s), cases are answered through the relevant Provincial Managed Specialty Group.


Accessing Service Settings

1. Sign in at otnhub.ca, click the User Panel link in the top right banner. A User/Self-Service panel appears.
2. Click the Services link in the panel. The Services screen appears.
3. To view the eConsult options, locate the row titled eConsult and click its associated Settings icon (⚙️)

Priority Regions

Select BASE Managed Specialty Region(s) that align with your current referral patterns to access specialty resources within these Regions. The top Priority Region will be your default Region for case submission. If there is no specialty group in your chosen region(s), your case will be answered through the relevant Provincial Managed Specialty Group.

Select a Priority Region... ▾

Region	Priority	Action
Hamilton Niagara Haldimand Brant	1 (▾)	

4. Although HNHB is selected here, all regions will appear in the drop down
5. Click Submit to save your changes.

For more detailed instructions on how to manage your eConsult settings, [click here to view a guide](#).