



# HELO Club Privacy Policy

**Effective Date:** January 1, 2026

HELO Club is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, [www.heloclub.org].

## 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, mailing address, phone number, and other contact details when you voluntarily submit them through membership forms, newsletter sign-ups, or event registrations. Your information is available in the Members only section of the website.
- **Non-Personal Information:** Browser type, operating system, IP address, and browsing behavior collected through cookies and analytics tools.

## 2. How We Use Your Information

We use your information to:

- Manage your HELO Club website account.
- Respond to inquiries and provide support.
- Share updates, newsletters, and club documents including a Member Directory.
- Improve website functionality and user experience.
- Comply with legal obligations.

We do not sell, rent, or trade your personal information to third parties.

### **3. Cookies and Tracking Technologies**

Our website uses cookies to enhance your browsing experience. You can choose to disable cookies through your browser settings, but this may affect site functionality.

### **4. Data Security and Data Retention**

#### **Security**

We implement reasonable security measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet is 100% secure.

#### **Retention**

We will retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. This period is determined by the nature of the data, the reason for its collection, and any legal obligations we may have.

### **5. Children's and Non-Member Privacy**

Our website is not intended for children. We do not knowingly collect personal information from children.

Non-members of HELO Club do not have access to your personal information.

### **6. Third-Party Services**

We may use third-party services (e.g., payment processors, email marketing platforms) that collect, use, and disclose your information according to their own privacy policies. We encourage you to review those policies.

## **7. Your Choices**

You can:

- Request access to, correction of, or deletion of your personal information by contacting our Membership Chairperson.

## **8. Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

[heloclub@outlook.com](mailto:heloclub@outlook.com) or [www.heloclub.org](http://www.heloclub.org)