

MILLER ENTERPRISES INC.
PO BOX 253
HORSESHOE BEND, ID 83629
Office: 208-781-1252

Residential Service Notices

1. **Please have your trash container out by 6:00 A.M.** on your pickup day (s), placed unobstructed at the edge of the road. In the winter months, the area where you place your trash container must be dug out and clear of snow. We will not be able to pick up your container if it is buried or frozen in the snow/ice or blocked in due to a "wall" of plowed road snow.

2. **Extra Bags.** Any items placed on top of or beside your regular trash bins will incur extra pick-up charges. Please note that our drivers will not always be able to pick up extra items. If you regularly have extras, you might consider a second cart or a larger cart.

3. **Trash containers are for Household Garbage** - defined as daily garbage generated from inside your household. County Transfer Stations will not accept the following items mixed with household trash-- please **do not** put these items in your trash container.

- a. Landscaping debris - poses a fire risk at the transfer station and our drivers have no way of separating it.
- b. Wet Paint - fully dried out paint is okay.
- c. Boards/items over 6ft long - please break down any items over 6ft in length items before placing in your container.
- d. Bulky Materials including drywall, concrete, bricks, dirt, rocks, manure, etc.
- e. Other Prohibited Items: Tires, Appliances, Metal, Batteries, combustible materials, items identified as hazardous. (Please ask the route manager if not sure!)

You can take the above items directly to a county transfer station for proper disposal. For information on local transfer stations, including hours of operation, items accepted & disposal charges, visit the Boise County Solid Waste Department website --- <https://boisecounty.us/services/waste-management>.

4. **Please make sure to bag loose material** (ashes, saw dust and pet waste, etc.) to prevent sticking on the bottom of the container.

5. **Residential service billing** is sent out **quarterly in February, May, August & November**. Please contact the office if you need to stop, re-start or change service (your invoice will be prorated accordingly).

6. **Recycling.** Miller Enterprises does not currently offer recycling pick up service. Recycling in Idaho is limited by its geographic isolation from reprocessing facilities/markets. Collection and transportation costs can outweigh the value of the recyclable materials. For information on recycling programs, please visit the Idaho Department of Environmental Quality website --- <https://www.deq.idaho.gov/waste-mgmt-remediation/recycling>.

7. **Weather Cancellations and Delays in Service:** At times we may need to cancel/postpone collection services due to weather, disasters, acts of God or other uncontrollable circumstances. Areas that remain unserviceable will be postponed until it is determined that our crews can operate safely and unobstructed. We will do our best to notify customers in these instances.