

💡 Main Takeaways



D.D. appears to be waking up early in the morning in distress. She requires more assistance at this time with personal care and toileting. By the time care staff arrive on duty, D.D. is quite distressed and resistant to accepting help with personal hygiene and toileting. Her care hours have been updated to reflect these early morning care needs.



Great care by Tracey has been noted and kudos provided. Care shifts have been updated for Tracey to be present during the am shift when care needs are more complex.

🔍 Top Care Recommendations

Suspected Disturbed Sleep Pattern

A suspected disturbed sleep pattern was detected between the hours of 5-7 am with high levels of care needs during this period.

RECOMMENDATIONS
<div><div>✓</div><div>Immediate care plan review is needed due to consistent instances of distress and repeated call for help in off shift hours. Consider shifting care hours to cover the time of peak activity and distress.</div></div> <div><div>✓</div><div>Ensure personal care is administered at the end of the evening shift and at the beginning of the morning shift.</div></div>
ACTION TAKEN
<div><div>✓</div><div>Care-plan adjustment made. D.D.'s shifts were updated to provide support during peak hours of distress.</div></div>
<div><div>Highlighted Moments:</div><div><div><div>⬇</div><div>Mental Distress</div><div>Jan 12, 2023, 05:10am</div></div><div><div>⬇</div><div>Physical Anomaly</div><div>Jan 12, 2023, 5:15am</div></div><div><div>⬇</div><div>Physical Anomaly</div><div>Jan 12, 2023, 06:30am</div></div><div><div>⬇</div><div>Care Resistance</div><div>Jan 12, 2023, 07:01am</div></div><div><div>⬇</div><div>Intense Interaction</div><div>Jan 12, 2023, 07:21am</div></div></div></div>

Resistance to Personal Hygiene

Resistance to personal hygiene was detected.

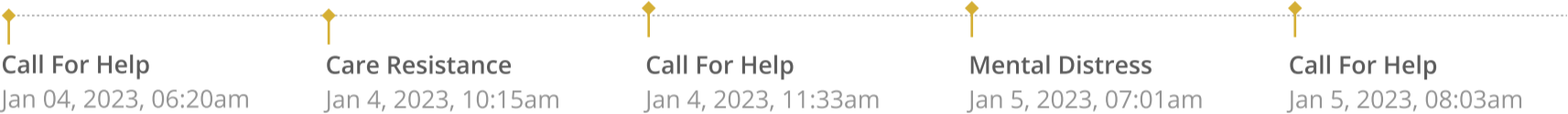
RECOMMENDATIONS

- ✓ Consider the allocation of one main caregiver. This can minimize confusion and stabilize routine and rapport with a particular caregiver.
- ✓ Assist the client in completing a task with physical guidance and encourage them to do as much a possible independently.
- ✓ When offering to assist the client with a task, consider how you approach the task, for example: let them know it's time for Personal Hygiene and give them a choice of 2 options for completing the activity to increase agency and engagement.

ACTION TAKEN

- ✓ Caregiver received additional training. We used Sensi's data to match D.D. with the caregiver that was having the most success performing personal hygiene tasks. In addition, she provided training and useful tips to the rest of the caregivers on this case.

Highlighted Moments:



 Notable Events

 EXCEPTIONAL CARE

Sunday, Jan 15, 2023 at 12:03 PM
Action Taken: Care-plan adjustment made
Note: Great care demonstrated by the caregiver. Caregiver appreciation provided and care plan adjusted for allocation of one main caregiver.

We are so happy to see that Diana is doing so much better after we have shifted her care hours. She has not fallen in over two months and is getting along so well with her caregivers.
Let me know if you want to discuss anything in this report further.
All the best!

Lorrie Lynch
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