

Cancellation Policy

Back to School Tutoring



Tutoring is tuition-based and student times/dates are reserved at registration.

Student Cancellation

No make-up sessions will be offered for student cancellations. If the student misses part of a session (is late or leaves early), the missed portion will not be made-up or refunded.

Tutor Cancellation

If a tutor has to cancel, and a substitute is not available, your tutor will offer a make-up session. If a make-up session cannot be rescheduled, you will be credited for the missed session on the following month's invoice at a rate of \$50/session.

Calendar

The tutoring center will follow the Rolla Public Schools calendar. If RPS is closed, either scheduled or due to inclement weather, the tutoring center will also be closed and no make-up session, credit, or refund will be provided.

COVID-19 Related Cancellations

Center Closure:

If the center should be closed due to COVID-19, sessions will be credited the following month (an extended closure such as this, would be impossible to make-up). If unexposed clients and tutors are able to meet at an alternate location, tutors will attempt to continue meeting. Or, virtual sessions may be offered.

Student Quarantine:

If a student is quarantined, due to COVID-19 exposure, virtual visits will be offered in lieu of face-to-face visits at the normally scheduled time. Unfortunately, make-up sessions and credits would be a great hardship for Uniquely Wired Consultants and will not be issued, even in the case of COVID-19 quarantines.