



Let's THRIVE in '25!

2025 Conference Agenda

****10 CEU's****

Wednesday, June 4th

8:00–9:00am

Registration/Login to conference
(for technical help – call or text Lavonne/Kylie at 605-786-7697)
Welcome / Board report

9:00-9:30am

“NCQA Standards Overview” – Tsveta Polhemus, AVP-
Evaluations Programs (virtual)

9:30-10:30am

10:30-10:45am

BREAK/Drawing

10:45-11:45am

“MSPs Role in the False Claims Act” – Erin Muellenberg, JD,
CPCS, CPMSM & Dustin Jackson, MHA, CPCS, CPMSM

11:45-1:00pm

LUNCH BREAK – on your own

1:00-2:00pm

“Cross Cultural Communication” – Jeremy Holloway, PhD
(virtual)

2:00-2:45pm

“NAMSS Update” – Anne Wynne, CPMSM, CPCS – NAMSS DAL

2:45-3:00pm

BREAK/Drawing

3:00-4:00pm

**“Low/No Volume & APP: Best Practices for Competency &
Privileging”** – Sara Cameron, CPMSM, CPCS

4:00-5:00pm

End of first day of conference – Get ready for Networking Event

5:00-8:00pm

Networking Event – Meet in the hotel lobby and we will
proceed to The Fieldhouse Sports & Spirits for dinner & a game of
Trivia

Which team will take home the traveling trophy this year??

Thursday, June 5th

8:30-9:00am	Checkout from hotel/Login to conference (for technical help – call or text Lavonne/Kylie at 605-786-7697)
9:00-10:00am	“Survey Readiness” – Sara Cameron, CPMSM, CPCS
10:00-10:15am	BREAK/Drawing
10:15-11:15am	“Registration Matters!” – Amy Wooton & Jeff Hunter, DEA Registration Program Specialists
11:15am-12:15pm	“Transforming the Medical Staff Office using LEAN Process Improvement Methodology” – Dustin Jackson, MHA, CPCS, CPMSM
12:15-1:30pm	LUNCH BREAK – on your own
1:30-2:30pm	“Sharing Information about Problem Providers: Is the benign affiliation letter adequate?” – Erin Muellenberg, JD, CPCS, CPMSM
2:30-3:30pm	“Addressing Provider Professionalism Concerns” – Sara Cameron, CPMSM, CPCS
3:30-4:00pm	Closing Remarks/Survey

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