



Let's THRIVE in '25!

2025 Conference Agenda

****10 CEU's****

Wednesday, June 4th

8:00–9:00am

Registration/Login to conference
(for technical help – call or text Lavonne/Kylie at 605-786-7697)

9:00-9:30am

Welcome / Board report

9:30-10:30pm

“Low/No Volume & APP: Best Practices for Competency & Privileging” – Sara Cameron, CPMSM, CPCS

10:30-10:45am

BREAK/Drawing

10:45-11:45am

“MSPs Role in the False Claims Act” – Erin Muellenberg, JD, CPCS, CPMSM & Dustin Jackson, MHA, CPCS, CPMSM

11:45am-1:00pm

LUNCH BREAK – on your own

1:00-2:00pm

“Cross Culture Communication” – Jeremy Holloway, PhD (virtual)

2:00-2:45pm

“NAMSS Update” – Anne Wynne, CPMSM, CPCS – NAMSS DAL

2:45-3:00pm

BREAK/Drawing

3:00-4:00pm

“NCQA Standards Overview” – Tsveta Polhemus, AVP-Evaluations Programs (virtual)

4:00-5:00pm

End of first day of conference – Get ready for Networking Event

5:00-8:00pm

Networking Event – Meet in the hotel lobby and we will proceed to The Fieldhouse Sports & Spirits for dinner & a game of Trivia

Which team will take home the traveling trophy this year??

Thursday, June 5th

8:30-9:00am

Checkout from hotel/Login to conference
(for technical help – call or text Lavonne/Kylie at 605-786-7697)

9:00-10:00am

“Survey Readiness” – Sara Cameron, CPMSM, CPCS

10:00-10:15am

BREAK/Drawing

10:15-11:15am

“Registration Matters!” – Jeff Hunter, DEA Registration Program Specialist

11:15am-12:15pm

“Transforming the Medical Staff Office using LEAN Process Improvement Methodology” – Dustin Jackson, MHA, CPCS, CPMSM

12:15-1:30pm

1:30-2:30pm

LUNCH BREAK – on your own

2:30-3:30pm

“Sharing Information about Problem Providers: Is the benign affiliation letter adequate?” – Erin Muellenberg, JD, CPCS, CPMSM

3:30-4:00pm

“Addressing Provider Professionalism Concerns” – Sara Cameron, CPMSM, CPCS

Closing Remarks/Survey