

ORDERING INSTRUCTIONS

- 1. Before ANY ordering, you must reach out to us to engage in initial dialogue. This can be done two ways:
 - a. Email: inquiries@own2feet.care; please enter your phone number and a good time to contact you
 - b. Phone: Call 954-773-4850

REGISTER YOUR INFORMATION

- 1. After your initial dialogue, sign on to www.own2feet.care
- 2. From the Main Menu, Click More, then Forms and Documents, then Client Demographic and Information Document, CLICK SUBMIT:

PLEASE BE AS THOROUGH AS POSSIBLE TO ENSURE PROPER INFORMATION

3. Go to check-out on our on-line store and submit payment

TAKING YOUR IMPRESSION IN THE SCULPTING BOX

- 1. Upon notification of your payment, we will begin processing your order.
- 2. You will receive the foam sculpting box with a return shipping label, so you will just need to affix the label once the impression is successfully completed.
- 3. The impression should be taken seated with a partner assisting you, if possible (see video)
- 4. Once the impression is completed, gently place tissue or toilet paper in the impression area to protect during shipping.
- 5. Be sure to include the 'Own2feet' custom orthotic ordering form in the box or scan and email to rob@own2feet.care.
- 6. Close the box and tape it thoroughly to prevent opening during shipping.
- 7. Bring to your local USPS and ship! You will receive your custom orthotic back within 10 working days!



Step one upon receiving box:

Step 2: Protect Impression



Step 3: Shipping Carefully seal box and bring to USPS

Make sure to include the order requisition form!

Follow easy instruction and/or video to make foot impression



Step 4: Digitizing Impression

GENTLY place soft tissue or toilet paper in the impression box. Do not disturb the impression!



Step 5: Finishing

Our highly skilled pedorthists will finish the



Final Step: Receive Orthotic!

You will receive you orthotic within 7-10 husiness days with break in instructions.

Own2feet will scan a precise digital image