

FREQUENTLY ASKED QUESTIONS



How long will my house take to build?

That will depend on the size of your home and will be discussed with you at proposal stage. Usually this would take 12 weeks. Subject to pandemic impacted delays.

How much deposit do I need?

Usually 50% deposit to start, unless prior arrangement. Payments are done in stages.

How would I pay for my house?

Bank Transfer or Bank cheque.

What approvals do I need?

Every Council has different requirements. Please contact your local Certifier for your location. Alternatively, this is an additional upgrade for us to provide this service for you.

What warranty do I get?

Each material supplier has their own warranty. Structural warranty refer to your local building code.

Is there after sales service?

Our dedicated team are here to assist you with any questions you have before, during and after your project has been completed.

What are your operating hours?

Our Team schedule of work is usually Monday to Thursday 7am to 5pm.

Our office hours are Monday to Thursday 8am to 4. Fridays & Saturdays by appointment only.

Where are you located?

Shed 5 / 89 Childers Rd
Branyan - Please contact our Team to arrange an appointment.



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What is included in my home?

Please refer to the inclusion list on your plan brochure.

What is excluded in my house?

Please refer to the exclusion or additional extras list on the brochure.

Can I change or add to my house during the build? Yes, all changes can be discussed and a formal variation to the contract must be agreed and signed before any changes commence.

When can you start building?

Each project is different. Depending on the size approvals required. Projects usually start between three weeks and three months. This will be discussed with you prior.

Are there any delays in building or delivering my house? Usually, no. Due to the pandemic, there has been some delays in sourcing materials. We aim to eliminate these delays by scheduling your project once majority of the materials have arrived.

How do I insure my house?

There are a number of insurers out there. We can recommend a few. Please contact us for more details.

Can I buy and install myself?

Not from us. We aim to achieve a fully functioning home for you to move into.

Can I build it myself? Not through us, this would be an owner builder option.

How do I power my house? We have eco off the grid solar or through mains power.

Where does the sewer go?

Local council sewer, septic or composting toilets.





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Do composting toilets smell?

No, they have extractor fans and vents.

Do you sell partly built, shell or lock up stage homes? No.

Is there a waiting list? Yes, order of priority is by signed order and deposit.

How do I connect to water?

Local council mains or rain water tanks.

Is my house going to be hot or cold? No, it is fully insulated to meet Australian standards.

Do you do custom builds? Yes, please send us your sketch and arrange an appointment to discuss and plan out your custom build.

Can I make changes to your standards plans? Yes, re-engineering may be required at a nominal fee.

Can I choose/change building materials? Yes.

Can I add/extend my house later to a two or three bedroom with an additional bathroom/laundry? Yes, they can be added at any time.

If you have additional questions, please drop us a line at admin@kirklandfamilyhomes.builders

