

Terms & Conditions

Effective Date: September 26, 2025

These Terms & Conditions govern all quotes, sales, and services provided by Khem Precision Machining ("we," "our," "us"). By requesting a quote or placing an order, you ("Customer") agree to the following:

1. Quotes & Pricing

- Quotes are valid for 30 days unless otherwise specified.
- Pricing is based on material costs, machining time, and complexity of the part.
- Any changes to specifications may require a revised quote.

2. Orders & Payment

- A purchase order or written confirmation is required to begin work.
- Payment terms are Net 30 days from invoice date unless otherwise agreed in writing.
- Late payments may be subject to interest charges.

3. Drawings & Files

- Customer is responsible for providing accurate and complete drawings, CAD files, and specifications.
- We are not responsible for errors resulting from inaccurate or incomplete information provided by the customer.

4. Lead Times & Delivery

- Estimated lead times will be provided at the time of order confirmation.
- We will make reasonable efforts to meet delivery schedules but are not liable for delays beyond our control.
- Shipping costs and insurance are the responsibility of the customer unless otherwise agreed.

5. Quality & Inspection

- Parts are manufactured to meet the specifications provided by the customer.
- Inspection reports can be provided upon request.
- If parts do not meet agreed specifications, we will repair, replace, or credit the order at our discretion.

6. Limitation of Liability

- Our liability is limited to the cost of the parts or services provided.
- We are not responsible for indirect, incidental, or consequential damages resulting from the use of our products.

7. Confidentiality

- All customer drawings, files, and information are treated as confidential.
- We will not share your data with third parties without your written consent, except as required by law.

8. Governing Law

- These Terms & Conditions are governed by the laws of the Commonwealth of Virginia, USA.
- Any disputes will be resolved in the courts of Richmond, Virginia.

9. Contact Us

- Khem Precision Machining
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- ■ 804-502-3538
- ■ thornkhem1958@gmail.com