

ROOM *Decoration*

HOUSE CALL POLICY

- **ACCESS & PREPARATION**
 - THE AREA SHOULD BE CLEAN, CLEARED, AND READY FOR DECORATING UPON ARRIVAL. PLEASE KEEP PETS AND CHILDREN AWAY FROM THE WORKSPACE DURING SETUP.
- **SURFACE PROTECTION**
 - WE USE TEMPORARY, REMOVABLE MATERIALS TO AVOID DAMAGE. COOPERSCREATIONS IS NOT RESPONSIBLE FOR PRE-EXISTING DAMAGES OR ANY CAUSED BY UNSAFE SURFACES (E.G., PEELING PAINT, TEXTURED WALLS, OR WEAK CEILINGS).
- **ELECTRICAL & FIRE SAFETY**
 - ONLY BATTERY-POWERED LED LIGHTS AND CANDLES ARE USED. NO OPEN FLAMES WILL BE PERMITTED. PLEASE INFORM US OF ANY ELECTRICAL OR OUTLET RESTRICTIONS IN ADVANCE.
- **PHOTO & VIDEO CONSENT**
 - BY BOOKING, YOU CONSENT TO PHOTOS/VIDEOS OF THE SETUP BEING USED FOR PROMOTIONAL PURPOSES. YOUR HOME ADDRESS OR PERSONAL DETAILS WILL NEVER BE DISCLOSED.
- **DELAYS & ACCESS ISSUES**
 - IF ENTRY IS DELAYED BY MORE THAN 20 MINUTES OR THE SETUP AREA IS UNSAFE, A RESCHEDULING OR CANCELLATION FEE MAY APPLY.
- **LIABILITY & SAFETY DISCLAIMER**
 - BY BOOKING, YOU AGREE TO RELEASE CAPTIVATING EVENTS LLC FROM ANY RESPONSIBILITY FOR INJURY, PROPERTY DAMAGE, OR LOSS THAT MAY OCCUR DURING OR AFTER THE DECORATION PROCESS UNLESS DUE TO GROSS NEGLIGENCE.