Champion Camps – Terms and Conditions

1. Behaviour and behaviour management

For Poor conduct parents/carers will be contacted

- Could have repercussions for the orderly running of the school.
- Causes harm, or poses a threat, to another student or member of the public
- Could adversely affect the reputation of the camp/school.

2. Child ages / who are attending

Ages of children who can attend is 7 - 13. We MAY make an exception for siblings, however children under 7 cannot attend.

3. Medical conditions:

Non-prescribed medicines will not be administered unless specific permission has been given by parents/carers and Parental agreement with Tom or Rose.

There will be a section on the booking form (see: <u>www.championcamps.co.uk</u>) where parents/guardians can inform us of any medical conditions. Please type in this box prior to camp, so we know what conditions there are, and how we can manage these if needed.

4. Kit and shoes:

Children must come to the camp in appropriate footwear (no party shoes/ heels or flip flops.) Must wear appropriate clothing to be able to participate in activities during the camp day.

5. Online control / Mobile phones:

Mobile phones and smart watches which can make or receive text messages/phone calls are not permitted during camp hours. Mobile phones and smart watches will be confiscated by the adult present, if they are displayed or used at any time between 08:00 and 16:00.

6. Nut allergies

We are committed to being a nut free camp. Parents must not send children to camp with nuts in their packed lunch or as a snack. The site will also be nut free at all times. We know that nut allergies CAN unfortunately cause varying reactions. As parents/guardians it is your responsibility to ensure children do not bring nuts to camp. We will also ensure nuts are not on site. As parents it is also your responsibility to let us know of nut allergies or any other allergies on the booking form, and of any medication that your child may need.

7. Online control / mobile phone policy

Mobile phones and smart watches which can make or receive text messages/phone calls are not permitted during camp hours. Mobile phones and smart watches will be confiscated by the adult present, if they are displayed or used at any time between 08:00 and 16:00.

8. Extreme weather

If any camp day/days are cancelled due to extreme weather then all parents will be notified by 7am on the morning of the day. Of course parents will be made aware before this if possible.

Extreme weather conditions such as storms, torrential rain etc. will mean we move indoors to the hall and classrooms we have available.

9. Contacting my child

Please contact Champion Camps on either 07484219161 or 07964170636 before contacting your child directly. Due to our mobile phones policy it is unlikely children will have their mobile phones on them during camp hours. We will then of course authorise contact between parents/guardians and children.

10. What do I need to do before camp

- Ensure you know which day you are booked onto (camp day or full day) See www. championcamps.co.uk for more info.
- Bring packed lunch (nut free)
- Bring water bottle
- Have appropriate kit/footwear available
- Let your friends know you are attending Champion Camps..!!

11. Arrival and collection (camp timings policy)

If you have booked onto a full camp day, you are welcome to drop children off anytime from 8:00 and pick up anytime up to 16:00. If you have booked a camp day, you must drop off at 9:15 and pick up at 15:00. Pick ups after the times listed above (and on: www.championcamps.co.uk) will result in a £5 penalty.

12. Bookings and payments

Please book on: <u>www.championcamps.co.uk</u> Payments on the website are accepted through PayPal. Booking separate days may involve separate payments. Customers will be able to set up an account on the website, and will receive email confirmation of bookings.

Please select the days you wish to book carefully as we have a no refunds policy in regards to children turning up on the wrong day, or if the day has been booked but not attended. Spaces are limited so it is first come first serve.

13. Complaints

All complaints are dealt with and taken on board seriously. To get in touch with us, please use the 'contact us' or the messenger tab on the website.

14. Refunds

If refunds are made then this will be a bank transfer back to the same bank account. Please be aware it can take up to 5 working days to receive the money.

15. Child Cancellations

If you have booked to attend Champion Camps online, and then children do not attend the booking, we have a no refunds policy.

16. Camp cancellations

If camp needs to be cancelled then parents/guardians will be notified by 7am of that morning at the latest. We of course hope to let parents/guardians know as early as possible. Of course, the cancellation of a day is highly unlikely.