

July 14, 2020

TO: Woods Manor Timeshare Owners

RE: RCI Resort Quality Improvement Program

RCI notified Woods Manor that numerous quality issues are not meeting expected standards for continuing affiliation with RCI.

RCI requires Woods Manor to provide detailed and specific plans designed to address identified unsatisfactory concerns. Without this plan, RCI will not continue its affiliation with Woods Manor timeshares.

RCI stated required needed improvements:

- Cheap linens and bedding
- Furniture and furnishings outdated or broken down and must be free of stains
- Appliances outdated, more than 8-10 years old, /not working properly
- Baseboards not installed throughout

At the Woods Manor annual homeowners' meeting, July 11, 2020, the above was discussed. Homeowners requested that timeshare owners' desires to address the above-needed improvements be requested. A timeshare owners' special assessment would be required to fund these improvements.

The two timeshare units converted to whole ownership sold without these improvements, they sold as-is. There are four remaining timeshare units that most timeshare owners desire to be converted to whole ownership soon according to the "Timeshare Conversion Plan to Whole Ownership."

If the remaining timeshare units are converted before RCI forces improvements, this will be a non-issue.

**PLEASE RESPOND BY EMAIL BY REPLYING TO THIS EMAIL:**

**Do you support funding the above improvements to continue affiliation with RCI?**

**Are you an RCI member?**

**Please include your name, unit #, and week #.**

Thank you,

Len Vest

Conversion Plan Coordinator