

GREATER OUTREACH GAZETTE



MESSAGE FROM THE CEO

March 2025 we have launched two grant programs MHBG-Vaya for Substance Use Disorders with our nonprofit-Karing Kids Network, and DPS grant for Mental Health with our for-profit-Greater Outreach Services.

-Nyesha Robinson

NC Certified Peer Support Specialist News EFFECTIVE APRIL 1, 2025

All NCCPSS certification and recertification applications will be accepted online only. Mailed applications and supporting documents to the NCCPSS Program on or after April 1, 2025, will NOT be processed. Please plan accordingly as there are no exceptions to this policy.

As a general reminder, the NCCPSS Program does not accept walk-in or drop-in applications! Please do not travel to our office.

Spring is rolling out!

Key Discussion Points:
Communication with Consumers

- The impact of effective communication on client engagement and treatment success
- Techniques for building and maintaining rapport throughout the therapeutic relationship
- Active listening strategies, including verbal and nonverbal communication cues
- Overcoming communication barriers, including cultural and language differences
- Adapting communication styles to meet the needs of diverse clients

Staying aligned with these best practices helps ensure quality client care, compliance with licensing standards, and readiness for reviews.

Kimani Seryby; LPC, LCMHC,
Clinical Director



News: File your State and Federal Taxes for FREE with IRS Direct File

Tax season is here. We would like to inform you about a new, simplified way to file your 2024 state and federal income taxes securely and for free online through the IRS Direct File program. Direct File is open and available to more than one third of taxpayers in North Carolina filing their 2024 income tax returns.

Visit the IRS Direct File website at directfile.irs.gov for eligibility criteria and filing instructions.