

How to Read Your Town of Trappe Water/Sewer Bill

RETURN THIS PORTION 1

**Town of Trappe
WATER & SEWER DEPARTMENT**
P.O. Box 162
Trappe, MD 21673
PH:(410) 443-0087

CID: 29159 2633

JOHN DOE
123 MAIN ST

Account	From	To
0123MAI01-0	11/29	1/3

Previous	Current	Usage
85608	86608	A 1000

Charges (Final)(Corrected)

Previous Balance	105.00
Penalty	0.60
Payments	-75.00
Adjustments	0.00
Prior Balance	30.60
WATR	50.00
SEWR	75.00

Pay Before 01/28/2024 **155.60**

Pay After 01/28/2024 **158.71**

Credit Balance - Do Not Pay 2

JOHN DOE
123 MAIN ST
TRAPPE, MD 21673

Due	Due Date	Due After
155.60	01/28/2024	158.71

Account Number: 0123MAI01-0

Service Address: 123 MAIN ST

1. **Return This Portion** Bills are printed on a perforated postcard. Return the right half with your payment and keep the left half for your records.
2. **Credit Balance** If you see this on your bill, you do not owe anything. Your account has a credit that will be applied to future bills.
3. **CID** You will need this customer identification number to sign up for the customer portal (optional).
4. **Account Number** Unique number used to identify each account. You will also be asked for this number when signing up for the customer portal.
5. **From/To** This is the billing period. The dates are based on when the Town reads water meters to determine usage.
6. **Usage** This line shows the previous and current meter readings. To determine the number of gallons used during the billing period, the previous reading is subtracted from the current reading and a multiplier is applied (usually x10). The number of gallons is used to calculate your WATR and SEWR charges. The reading type is also shown - A=actual, E=estimate, F=final.
7. **Charges** Previous Balance is the amount billed for the *prior* billing period. A Penalty of 2% is applied to any amount leftover after the due date. Prior Balance is the past due amount. Customers with a past due balance will receive a delinquent notice. The past due amount must be paid by the date on the notice or service will be disconnected and the customer will be charged additional fees/penalties. WATR and SEWR are services. Customers may see a variety of services listed dependent upon their account type. For a full listing of services that may appear on your bill, visit <https://trappemd.net/water-sewer>.
8. **Totals** This section shows the total balance and due date (Pay Before). The Pay After amount includes interest applied if the first amount is not paid by the due date. Please note that the totals include both the Prior Balance and current charges. The Prior Balance (past due) must be paid by the date listed on the delinquent notice, regardless of the date listed on the bill.

This is an example. Your bill may appear slightly different based upon account type, services, balance, etc.