



Down2Shine Detailing LLC

Car Repair and Installation Service

Terms and Conditions

1. Acceptance of Terms

By using the car repair and installation services of Down2Shine Detailing LLC (“we,” “us,” or “our”), you (“customer,” “you,” or “your”) agree to be bound by these Terms and Conditions (“Terms”). If you do not agree to these Terms, please do not use our car repair services.

2. Services

We provide professional car repair and installation services, including but not limited to:

- **Interior plastic panel replacements, Installation of touch screens, seat removal and installation of seats, glove box replacements, air filter replacement, oil change, battery installation, radiator service, spark plug service, brake drum service, fuse service, o2 sensor service, crank shaft service, alternator and starter service, and paintless dent repairs.**

3. Car Repair Service Appointments

- Appointments are required for all services.
- We will do our best to accommodate your preferred date and time, but availability may be limited.
- You may schedule an appointment online, by phone, or in person.

4. Payment

- Payment is due upon completion of services unless other arrangements have been made in advance.
- We accept all payments via our online invoice we send via text or we accept cash and Venmo.
- We charge for new parts and labor. Labor is priced at \$65 an hour.
- Payment is due at the completion of your service. Refusal or failure to pay for your service invalidates our service guarantee and any redo services or discounts are at the sole discretion of Down2Shine Detailing, LLC.

5. Limitations of Liability

- **We are not responsible for any damage to your vehicle that occurs beyond the scope of the agreed-upon services.**

- We are not responsible for any personal injury or property damage that occurs during the course of service.

6. Customer Responsibilities

- You are responsible for providing us with accurate information about your vehicle and the services you require.
- You are responsible for ensuring that your vehicle is accessible for service.
- You are responsible for removing any personal belongings from your vehicle before service begins.

7. Modifications

We may modify these Terms at any time without prior notice. The most current version of the Terms will be posted on our website. Your continued use of our services after any modifications to these Terms constitutes your acceptance of the modified Terms.

8. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of California.

9. Waiver and Indemnity

The customer waives any claims against Down2shine Detailing LLC for damages or injuries arising from our car repair services, excluding damages caused by gross negligence or intentional misconduct.

The Customer agrees to indemnify and hold harmless Down2Shine Detailing LLC from any claims, liabilities, or expenses arising from our car repair and installation services.

Our Damage Free Promise only applies to our detailing services and does not cover any of our car repair and installation services.

10. Contact

If you have any questions about these Terms, please contact us at (619)880-6796 or Support@down2shine.com .

11. Agreement of All Terms and Conditions

Please note that no signature is required by the car owner because having been given this document and permission by the registered owner to service the repair or installation is your acceptance to all terms and conditions in this document. If you do not wish to continue with the service after having read all terms and conditions, please call/text Angel at (619)880-6796 or on her personal number if you have it and let her know you would like to cancel your appointment.