

Pinnacle Investigations LLC Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Pre-employment public safety background investigations

Report Date: June 17, 2025

Product Description: Comprehensive Pre-employment public safety background investigations.

Contact Information: Ron Hess - ron@pibackgrounds.com

Notes: We do not maintain any candidate interactive web-based platforms. All candidate interaction is conducted via email, virtually using Teams® or with phone calls.

Evaluation Methods Used: WCAG 2.1 A/AA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.2	Level A Yes Level AA Yes Level AAA No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Not applicable	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	
1.3.1 Info and Relationships (Level A)	Not applicable	
1.3.2 Meaningful Sequence (Level A)	Not applicable	
1.3.3 Sensory Characteristics (Level A)	Not applicable	
1.4.1 Use of Color (Level A)	Not applicable	
1.4.2 Audio Control (Level A)	Not applicable	
2.1.1 Keyboard (Level A)	Not applicable	
2.1.2 No Keyboard Trap (Level A)	Not applicable	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not applicable	
2.2.1 Timing Adjustable (Level A)	Not applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not applicable	
2.4.1 Bypass Blocks (Level A)	Not applicable	
2.4.2 Page Titled (Level A)	Not applicable	
2.4.3 Focus Order (Level A)	Not applicable	
2.4.4 Link Purpose (In Context) (Level A)	Not applicable	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not applicable	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Not applicable	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	
3.1.1 Language of Page (Level A)	Not applicable	
3.2.1 On Focus (Level A)	Not applicable	
3.2.2 On Input (Level A)	Not applicable	
3.2.6 Consistent Help (Level A 2.2 only)	Not applicable	
3.3.1 Error Identification (Level A)	Not applicable	
3.3.2 Labels or Instructions (Level A)	Not applicable	
3.3.7 Redundant Entry (Level A 2.2 only)	Not applicable	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Not applicable	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Not applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Not applicable	
1.4.3 Contrast (Minimum) (Level AA)	Not applicable	
1.4.4 Resize text (Level AA)	Not applicable	
1.4.5 Images of Text (Level AA)	Not applicable	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Not applicable	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Not applicable	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Not applicable	
2.4.5 Multiple Ways (Level AA)	Not applicable	
2.4.6 Headings and Labels (Level AA)	Not applicable	
2.4.7 Focus Visible (Level AA)	Not applicable	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Not applicable	
2.5.7 Dragging Movements (Level AA 2.2 only)	Not applicable	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Not applicable	
3.1.2 Language of Parts (Level AA)	Not applicable	
3.2.3 Consistent Navigation (Level AA)	Not applicable	
3.2.4 Consistent Identification (Level AA)	Not applicable	
3.3.3 Error Suggestion (Level AA)	Not applicable	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not applicable	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not applicable	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not applicable	