



## DoTRYT LLC — Refund & Cancellation Policy

**Effective Date:** February 28, 2025

**Last Updated:** February 28, 2025

This Refund & Cancellation Policy (“**Policy**”) describes the subscription, token, cancellation, and refund practices of DoTRYT LLC (“**DoTRYT**,” “**we**,” “**us**,” or “**our**”). It applies to all Users (“**User**,” “**you**”) who purchase or use the DoTRYT platform, applications, or related services (the “**Platform**”).

By purchasing a subscription or Tokens, you agree to this Policy.

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### 1. Subscription Billing & Auto-Renewal

- **Monthly Plans:** Billed at **\$129/month** (plus applicable taxes) on your billing date, and automatically renew each month until canceled.
- **Introductory Offer (if applicable):** Some Users may receive an introductory rate of **\$79/month for the first three (3) billing cycles**, after which the subscription automatically renews at the standard rate of **\$129/month** beginning with the fourth month.
- Your billing date is visible in your account dashboard.

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### 2. Tokens

- **Subscription Tokens** (included with monthly/annual plans) are issued each billing cycle, **expire at the end of that cycle**, do **not roll over**, and have **no cash or refund value**.
- **Purchased Tokens** (a-la-carte) roll over month-to-month until used. **All token purchases are final and non-refundable.**

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### 3. Cancellations



- You may **cancel your subscription at any time** through your account settings or by emailing **sales@dotryt.com**.
  - Cancellation will take effect at the **end of the current billing period**. You will continue to have access to the Platform until that date.
  - No partial-month refunds or credits are provided for early termination.
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#### 4. Refunds

- **All subscription fees and Token purchases are final.**
  - DoTRYT does **not** provide refunds, credits, or exchanges for:
    - Unused Subscription Tokens,
    - Unused Purchased Tokens,
    - Partial months of service,
    - AI outputs, analyses, or other digital content generated by the Platform.
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#### 5. Price & Terms Changes

- DoTRYT may **modify pricing, subscription plans, token rates/allocations, and features** at any time.
  - We will notify you in advance of any **material changes** to recurring subscription pricing. Continued use of the Platform after changes take effect constitutes acceptance.
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#### 6. No Guarantees & AI Disclaimer

- The Platform provides **AI-generated suggestions and analyses only**. DoTRYT does not guarantee accuracy, completeness, compliance, uptime, response time, or any specific outcomes (including contract awards).



- Users are solely responsible for reviewing, validating, and using all outputs and for ensuring compliance with applicable laws and requirements.

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## **7. Contact Us**

For questions or to cancel your subscription, please contact:

**DoTRYT LLC**

**Email:** [sales@dotryt.com](mailto:sales@dotryt.com)