



Thank you for choosing us to help your dog live its best life!

#### Hours

- We are open daily from 7-9:30AM & 3-6PM.
- Our last drop off time is 15 minutes before we close so 9:15 & 5:45 respectively. We prefer your dogs arrive for boarding in the morning to ensure they are well exercised for their first night with us.
- We are not open before 7AM or after 6PM. We do not offer late drop offs/pick ups.
- Despite a specified drop off & pick up time on your booking, we are not too fussy about what time you come as long as it's within the time period (AM/PM) on your booking.

#### Parking Lot Etiquette

- One client/dog at a time out of their vehicle.
- We do this because although most dogs who come to us are friendly, some are not. Dogs may be protective of their owners on leash, and we want to avoid any potential conflict.
- Please have control of your dog when arriving/departing the kennel.
- Only one client in the office at one time. If we are with a client, please wait outside.

#### Daycare

- Please send your dog to us in a well-fitting collar with any food or medication requirements

#### Boarding

##### Required

- Well fitting collar
- Bed and/or Blanket that is easily washed
- Food for their stay plus a little extra
- Medications and pill pockets etc.
- Slow feeder (if needed)

##### Can send but not required

- Harness
- Jacket
- Toys/ Chews/ special treats if your dog has allergies

##### Not Required

- Leashes
- Bowls (except slow feeders)
- Crates/ kennels

##### Not allowed

- Rope toys

Note: If your dog has an accident in their suite and the bed is beyond washable, we will discard it. We suggest sending a bed with a removable cover and/ or a small blanket.

#### Extras

- Bathing \$25 and up dependant on size
- Nail Trim \$10

*Come Play with us!*

[kootenaycanine@gmail.com](mailto:kootenaycanine@gmail.com)

250.426.5505



## Frequently asked questions & other info

### Vaccines

- Rabies
- Distemper
- Bordetella
- Puppy vaccines- Please wait 10-14 days before arriving at the kennel.
- Revaccination- Please wait 72 hours before arriving at the kennel.
- Flea, Lice & Tick preventative. Not required but highly recommended

### Feeding

- We can feed your dog just like at home!
- Raw? Yes, that too! We have an extra freezer and can accommodate long stays with raw feeding.
- It is important to us that your pet stays on the same feeding regimen while in our care.

### Schedule

First pee is at 6AM, we feed just before 7AM. We feed lunch about 12 (for those who get lunch). We feed dinner at 5PM and last pee is at 8:30PM. Dog walking starts at 10:15. The dogs are in and out throughout the day. Weather plays a large part in this so every day is a little different.

### Play Groups

There are several factors that go into organizing dogs into playgroups- we call these puppy politics. Age, size, temperament, and intact status to name a few. We start with a temperament assessment and slow introductions and take it from there.

The space- Where do the dogs stay and play?

- 1400 sq ft of heated/air-conditioned kennel with 25 suites inside
- 22,000 sq ft of play yards with 8 Ft fences split over 15 different yards
- 28 acres of puppy paradise to help your dog live her best life!

Max capacity about 60. This capacity is on an optimal day with great weather.

### Online Booking

- We offer online booking for our returning guests. The link to book online is also on our website.
- <https://us.revelationpets.com/newbooking/widget/token/kn10st4ud3>
- Note that changes/cancelations in boarding bookings may result in a \$25.00 Fee.
- Best way to reach us is email.
  - o Email please- [kootenaycanine@gmail.com](mailto:kootenaycanine@gmail.com)

We want your pup to be as comfortable as possible during their stay with us, please let us know if there is anything extra, we can do for them while they are in our care.

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