

## Welcome to Kootenay Canine!

We're so grateful for the opportunity to be part of your dog's journey.

It's our privilege to provide care, comfort, and play so your pup can truly live their best life.

Thank you for trusting us—we're proud to be your partner in canine happiness! Below is some general information.

# Hours of Operation

• Monday-Saturday: 8:00-9:30 AM

Sunday & Holidays: 8:00–9:30 AM and 4:00–5:30 PM

Hearly drop-offs available from 7:00 AM

Pickups outside standard hours (before 5:30 PM) available by appointment

## Parking Lot Etiquette

To keep all guests—two-legged and four-legged—safe and comfortable, please:

- Only have one client and their dog(s) out of vehicles/in the office at a time
- Maintain full control of your dog on arrival and departure
- Keep in mind: leashed dogs can be protective, and some are nervous around unfamiliar dogsThanks for helping us maintain a calm, welcoming space!

## What to Bring

### Required

- Washable bed/blanket
- Sufficient food (plus a little extra)
- Medications and pill pockets
- Slow feeder (if needed)

#### **Optional**

- Harness
- Jacket
- Toys, chews, or treats (especially if your dog has allergies)

### **Provided On Site**

- Leashes
- Bowls (unless a slow feeder is needed)

## Please Leave These at Home

- Rope toys
- Hard-framed beds
- Crates/kennels

## Vaccination Requirements

- Rabies
- Distemper
- Bordetella



- Leptospirosis
- Puppies: Please wait 10–14 days after vaccinations before arrival
- Revaccination: Wait 72 hours before arrival
- ★ Flea, lice & tick prevention is recommended, not required
- Only signed vaccine certificates accepted

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- We can feed your pup just like at home—including raw diets
- We have freezer space for long stays
- Maintaining your dog's normal regimen is important to us

## m Daily Schedule

- **6:00 AM** First bathroom break
- 7:00 AM Breakfast
- 12:00 PM Lunch (for mid-day eaters)
- **4:00 PM** Dinner
- **8:30 PM** Final bathroom break
- 9:30 AM onward Walks begin, with outdoor time throughout the day

Outdoor play is guided by weather and tailored to each dog's limits and needs. No two days look the same—variety keeps things fun and enriching!

#### **#** Playgroups & Puppy Politics

Creating harmonious playgroups is a delicate art we call *puppy politics*. We carefully consider each dog's age, size, temperament, and intact status. All dogs begin with a temperament assessment followed by slow, supervised introductions to find their ideal social fit. It's all about setting the stage for safe and happy interactions.

### Where Dogs Stay & Play

- **1,000 sq ft** climate-controlled kennel with 15 private suites
- 22,000 sq ft of fenced play yards across 15 areas
- **½ 28 acres** of puppy paradise
- Max capacity: ~25 dogs on optimal weather days to ensure high-quality, personalized care.

### **Your Dog's Comfort Is Our Priority**

Let us know if there's anything special we can do! From favorite blankets to quirky routines, we're here to make your pup's stay as cozy and joyful as possible.