

## **FINANCIAL OBLIGATIONS.**

The Moore Experience accepts the following forms of payment:

- Visa
- Mastercard
- AMEX
- Discover
- Debit cards with Visa/Mastercard logo

Payment for therapy services is due *before or at the time of your session*. The Moore Experience reserves the right to potentially cancel your appointment or suspend the provision of therapy services due to an outstanding balance until the balance is paid. All clients are advised that a **\$70** fee may be charged for any missed appointments or appointments that are canceled less than 48 hours in advance.

## **INSURANCE.**

- 1. Insurance Coverage.** The Moore Experience shall verify mental health insurance coverage for all clients before their initial visit or when there is a change of insurance. This is to determine the conditions of coverage and any copay/deductible for which the client may be responsible. We ask that you please review and understand the following:
  - a. Any explanation of benefits that The Moore Experience receives is only a quote of benefits, and actual coverage is determined when the insurance plan receives a claim for processing. **Please note:** *It is possible that there may be a difference in the copay or coverage once the claim is processed; you shall be responsible for any difference in this amount.*
  - b. Individual insurance plans will be honored at the agreed-upon fee with your health insurance company. **Please note:** *you are responsible for the cost of your therapy services at the billable rate listed below under "Self-Pay Fee Schedule" if you do not have insurance coverage, coverage is denied, or you opt out of using your insurance.*
  - c. It is your responsibility to notify our office immediately when there is a change in your insurance. **Failure to notify the office of a change in insurance, or if your insurance is denied due to policy termination or due to a lack of authorization for services, will result in you being responsible for the outstanding balance as well.**
  - d. Your insurance company will be charged at rates pre-established in an agreement between your insurance company and The Moore Experience; **however, if your insurance company denies your claim or only pays part of the fee for the services we provide, you will be responsible for any outstanding amount.**

**2. Forms of Insurance.** The Moore Experience takes the following forms of insurance as of today's date:

- a. Blue Cross Blue Shield of GA/Anthem
- b. Aetna
- c. UHC
- d. Cigna

### **PRIVATE PAY FEE SCHEDULE**

If you do not have insurance or wish to pay out of pocket and waive the use of your benefits, you agree to pay the amount indicated below:

#### **1. The Moore Experience's Hourly Rates:**

- a. Intake Evaluation: 55-60 minutes \$200
- b. Individual Therapy: 53-60 minutes; \$165
- c. Individual Therapy: 38-52 minutes; \$145
- d. Individual Therapy: 16-37 minutes; \$80
- e. Couples/Family Therapy: 53-60 minutes; \$175

#### **2. Other Hourly Rates:** (these will be charged depending on the agreement with your insurance company):

- a. Consultation: \$150 per hour (such as IEP meeting, record review/correspondences);
- b. Paperwork: Disability documentation (at Therapist discretion) \$100; FMLA documentation (at Therapist discretion) \$50 per recertification