

Athens District

Family Health Team



MISSED APPOINTMENT POLICY

Missed Appointment (No-Show) Policy

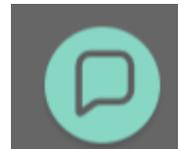
To help us use our appointment times and health care resources responsibly, we ask that patients provide at least **4 hours notice** if they need to cancel or reschedule an appointment.

Appointments that are **missed without any communication**, or cancelled with **less than 4 hours notice**, will be considered a *no-show* and will be billed a **\$75 fee**.

This policy helps ensure appointment availability for other patients and supports the responsible use of limited health care resources.

If you need to cancel after hours our website chat is always available to do so, look for this:

www.adfht.on.ca



Thank you for your understanding and cooperation.

- If you have a concern, please ask to speak to the Executive Director.

New effective January 1st 2026