

Privacy Policy for Artificial Intelligence Use During Patient Encounters

Introduction

At the Athens District Family Health Team (ADFHT), we are committed to protecting the privacy and confidentiality of our patients. This Privacy Policy outlines how we use Artificial Intelligence (AI) during patient encounters, specifically addressing patient consent and the handling of voice transcriptions used by Mikata Health.

Use of AI in Patient Encounters

The ADFHT employs AI technology to enhance the quality and efficiency of patient care. AI may be used for various purposes, including but not limited to:

- Assisting healthcare professionals in real time note taking.
- Analyzing patient data for the purpose of transcribing only the medical information suitable for the visit.

Patient Consent

Before any AI technology is utilized during patient encounters, explicit consent will be obtained from the patient. Patients will be informed about:

- The purpose of using AI in their care.
- How the AI technology will be used during their consultation.
- The transient nature of any transcriptions made during the encounter.

Patients have the right to decline the use of AI during their encounters without affecting the quality of their care.

****Documentation of Consent:**** Consent for the use of AI will be documented in the patient's record for each visit that AI technology is used. This ensures that there is a clear record of the patient's agreement to the use of AI during their care.

Voice Recordings

Currently the only approved AI application being used by the ADFHT is Mikata Health, which is a scribe technology which uses a voice streaming service to scribe only pertinent medical information not recordings:

- **Transient:** Transcriptions are transient and used temporarily to assist the AI in processing and understanding the conversation.
- **Not Part of the Patient Record:** Only the scribed information the provider wishes to add to the patient record is kept the rest is permanently deleted once the provider is done with it.

Data Security

We are dedicated to ensuring the security of any data processed by AI technology. Measures include:

- Using secure and encrypted channels for any data transmission.
- Limiting access to AI data to authorized personnel only.
- Implementing strict protocols for the deletion of transient voice transcriptions at the discretion of the provider.

Patient Rights

Patients have the following rights regarding the use of AI in their care:

- **Access:** Patients can request information about how AI is used in their care.
- **Consent Withdrawal:** Patients can withdraw their consent for AI use at any time.
- **Privacy Concerns:** Patients can raise any privacy concerns with our privacy officer.

Contact Information

For questions or concerns about this Privacy Policy or the use of AI during patient encounters, please contact:

Heather Giff

Privacy Officer

Athens District Family Health Team

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Policy Updates

This Privacy Policy may be updated periodically to reflect changes in technology or legal requirements. The latest version will always be available on our website or upon request.

****Effective Date:**** June 12th 2024

This Privacy Policy ensures that the use of AI technology at the ADFHT is transparent, secure, and respectful of patient privacy.