



Important Immigration and Disembarkation Information

575

Dear Guest,

We'd like to share some important information with you regarding your departure in Boston. Majestic Princess will be docking at Black Falcon Terminal. Please be advised that Immigration process, performed by US Customs and Immigration officials, will be held onboard.

Please read this letter carefully, since it has important information that will help to make this process easier. We sincerely appreciate your patience and understanding.

The Night Before Disembarking

- Please remove all old tags from your luggage, except for any personal identification.
- Attach one of the colored & numbered luggage tags to each piece of luggage.
- Place your luggage outside your stateroom door before 8:00 pm, unless you plan to use Express Walk-Off Self Assist departure.
- Please ensure that you do not pack your Medallion, airline tickets, passport/proof of citizenship or medication, and remember to keep some clothes for the next day.

Disembarkation Process (Luggage Tags)

The regular departure process will begin at approximately 8:15 am and conclude at approximately 10:30 am. All guests are kindly requested to vacate their staterooms by 8:00 am. Your cooperation and courtesy are appreciated as we refresh the staterooms for the next voyage. Please note that the departure timing may vary, based on U.S. Immigration flow and luggage retrieval. Once your luggage tag color and number is called, you will be directed to the Immigration lounge. Guests will pass through full U.S. Immigration onboard before disembarking the vessel. Luggage will be neatly arranged in the terminal by tag color and number for easy identification.

Express Walk Off - Self Assist

Please retain all luggage in your stateroom the evening before departure. On disembarkation morning announcements will be made advising of the location for the Immigration process. Only once you hear your group being called, you may proceed to the announced location. For your convenience you may leave your luggage inside the stateroom.

Please note: Wheelchair assistance is not available for guests participating in self-assist disembarkation.

Wheelchair Assistance

Will be available on Deck 7 mid ship, next to the gangway (Catch by Rudi Restaurant).

Shore Excursions

Guests enrolled in a Princess Shore excursion will be meeting in Alfredo's Pizzeria, Deck 6 midship. From there, you will be escorted to the Immigration location.

Elite, Platinum and Reserve Collection Guests

You are invited to wait for your Immigration time in the Concerto Dining Room, located on Deck 6 mid ship, starboard side. Open from 6:30 am onwards.

In Transit Guests

Please refer to your letter for instructions regarding the procedure.

Taxi Service

Local taxis are readily available outside the cruise terminal.

Disembarkation Information Q&A

If you have any questions regarding disembarkation or would like to change your arrangements, contact us using the Crew Call Chat on your Princess app or by dialing 5000.

Account Settlement

You will receive your final folio via email shortly after you disembark the vessel. Guests settling their accounts with cash need to do so no later than 8:00 am on the morning of departure. Guests accounts with credit cards on file will be processed automatically so there is no need to check out at Guest Services.

Credit/Debit Card Holds

Holds are placed on your credit or debit card throughout the vacation period to guarantee that funds are available. Your bank does not actually release any funds to us. At the end of the trip, your onboard spending will be paid in a single transaction, and the holds will be released. The amount of time these holds remain on your credit or debit account varies per bank. Most banks transfer payments within 5 to 7 business days; but, when using a debit card, pre-authorization holds may remain on your account for longer; consequently, we recommend using a credit card whenever feasible.

Onboard Account Summary

We kindly ask that you review your folio prior to disembarkation. It is available via the app or at the Guest Services desk. Should you require any assistance, our team will be happy to assist.

We'd love your input

Please be advised once you return home you will receive an email from Princess, and we love hearing your feedback on our extraordinary teammates and all your onboard experiences. The survey will be open for two weeks from the date you disembark.

Breakfast Service

World Fresh Market: Deck 16 aft: 5:00 am - 9:30 am

Allegro Dining Room, Deck 6 aft: 6:30 am - 8:30 am

Suite Breakfast will be available at Sabatini's Dining room on Dk 5 forward on disembarkation morning.

Photo Gallery

Please download your photos before disembarking (photos can only be accessed while you are onboard). Do not forget to collect your cruise photos, purchased from our Photo Gallery on Deck 7 aft. The Photo Gallery will still be open on disembarkation morning from 7:00 am to 9:00 am. Please do not forget to accept the terms of use under "View My Photos" to download your photos before disembarking.

Confiscated Items

To reclaim prohibited items collected from you at embarkation, please present your receipt to our security guard at the gangway on Deck 7. Please note: Princess Cruises is not responsible for the condition of the item at the time of return. Items not picked up at the end of your cruise vacation will be discarded.

Port Agent Boston

Intercruises Port Operations

1 Black Falcon Ave

Boston, MA 02210 United States

Telephone: +1 617-515-7106

INDEPENDENT GUESTS

Luggage Collection at the Cruise Terminal

Tag Color	Immigration Location	Estimated Time
BLUE 7	Symphony Dining Room	8:15 AM
BLUE 8	Symphony Dining Room	8:20 AM
BLUE 10	Vista Lounge	8:25 AM
BLUE 13	Vista Lounge	8:30 AM
BLUE 14	Vista Lounge	8:35 AM
BLUE 15	Vista Lounge	8:40 AM
BLUE 32	Vista Lounge	8:45 AM
BLUE 33	Vista Lounge	8:55 AM
BLUE 34	Vista Lounge	8:55 AM
BLUE 38	Vista Lounge	9:20 AM
BLUE 39	Vista Lounge	9:25 AM
BLUE 42	Symphony Dining Room	9:30 AM
BLUE 44	Symphony Dining Room	9:35 AM
BLUE 47	Vista Lounge	9:50 AM
BLUE 48	Vista Lounge	10:00 AM
BLUE 49	Symphony Dining Room	10:15 AM
BLUE 50	Symphony Dining Room	10:30 AM

GUESTS WITH TRANSFERS TO AIRPORT

Luggage Collection at the Cruise Terminal

Tag Color	Immigration Location	Estimated Time
SILVER 11	Symphony Dining Room	8:25 AM
SILVER 17	Symphony Dining Room	8:40 AM
SILVER 19	Symphony Dining Room	8:45 AM
SILVER 20	Symphony Dining Room	8:50 AM
SILVER 35	Symphony Dining Room	9:00 AM
SILVER 37	Symphony Dining Room	9:15 AM
SILVER 45	Symphony Dining Room	9:40 AM

GUESTS WITH PRINCESS SHORE EXCURSIONS

Luggage Collection at the Cruise Terminal

Tag Color	Meeting Location	Estimated Time
SILVER 6	Alfredo's Pizzeria	7:30 AM

SUITE GUESTS

Luggage Collection at the Cruise Terminal

Tag Color	Immigration Location	Estimated Time
GOLD 4	Vista Lounge / Symphony Dining Room	7:45 AM – 10:30 AM

GUESTS WITH SELF-ASSISTED DISEMBARKATION

Please note that Immigration locations will be in Vista Lounge, Deck 7 aft and Symphony Main Dining Room, Deck 5 mid ship.

Tag Color	Immigration Location	Estimated Time
Walk OFF A	Vista Lounge	7:30 AM
Walk OFF B	Vista Lounge	7:40 AM
Walk OFF C	Will be announced	7:50 AM
Walk OFF D	Will be announced	8:00 AM
Walk OFF E	Will be announced	8:30 AM
Walk OFF F	Will be announced	9:00 AM
Walk OFF G	Will be announced	9:50 AM

ALL GUESTS ARE REQUIRED TO COMPLETE THE FULL IMMIGRATION PROCESS BEFORE PROCEEDING TO THE GANGWAY FOR DISEMBARKATION.

Please listen carefully to the announcements - Only proceed to your immigration lounge when your group is called.

Present documentation - Meet with USA Immigration officer for passport verification and processing and present ESTA, Visa or Green Card if applicable.

NON US / NON CANADIAN GUESTS

Please meet at the
**SYMPHONY DINING ROOM,
Deck 5 mid ship at 6:30 AM**
Please refer to the separate letter for detailed information.

**We would like to thank you for cruising with us and
we look forward to welcoming you back soon.
Have a safe journey home!**