

Systems Engineer – Windows and Azure (Remote | EST USA Shift)

Job Details

- **Experience:** 8 – 10 Years
 - **Job Location:** Remote
 - **Work Mode:** Permanent Remote
 - **Shift Timings:** US Shift – **EST (5:30 PM – 2:30 AM IST approx.)**
 - **Employment Type:** Full Time, Contract
 - **Industry:** IT Services & Consulting
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Job Description

We are looking for an experienced **Windows Systems Engineer** to support and manage enterprise Microsoft infrastructure for US-based clients. The role requires working in **EST (USA) business hours** and involves administration of **Windows Server, Active Directory, Azure/hybrid environments**, and system automation.

Core Responsibilities

- Administer and support **Windows Server 2016/2019/2022** environments
- Manage **Active Directory (AD DS), Group Policy (GPO), DNS, DHCP**
- Support **Azure and hybrid infrastructure** (Azure VMs, Azure AD / Entra ID)
- Manage our **Citrix** images, and updates to the Citrix stack
- Perform server and network **patching, upgrades, performance tuning**, and system hardening using tools like **Shavlik and PDQ**
- Administer and support SAN technologies.
- Implement and manage **security controls** including MFA, Conditional Access, and Defender
- Maintain and support **VMware ESXi** virtual environment.

- Automate administrative tasks using **PowerShell scripting**
 - Experience with **Microsoft 365 (Exchange Online, Teams, SharePoint)**
 - Knowledge of **Intune / Endpoint Manager**
 - Monitor system availability and resolve incidents (L3 support)
 - Manage **backup, disaster recovery**, and failover procedures
 - Work closely with the Infrastructure Manager and serve as a primary point of contact for resolving infrastructure and user-facing issues, ensuring minimal disruption to business operations.
 - Resolve daily issues effectively and create documentation when new issues arise
 - Create and maintain technical documentation and SOPs
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Required Qualifications

- 5+ years of hands-on experience as a **Windows Systems Engineer / Administrator and Citrix**
 - Strong experience in **enterprise Windows environments**
 - Solid understanding of **networking fundamentals (TCP/IP, VPN, firewalls)**
 - Good understanding in backup technologies (**Veeam**)
 - EDR and endpoint management
 - Excellent troubleshooting skills
 - Excellent communication skills, work ethics, sense of ownership, diligence, systematic and committed team player.
 - Strong documentation and process management skills
 - Ability to work independently in a fast paced, **remote, US-shift environment**
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Other Required Qualifications:

- **Adaptability & Growth:** A continuous learner who is open to new technologies, projects, and initiatives. You must be able to thrive and adapt in a fast-paced, diverse, and growth-oriented environment.

- **Problem-Solving:** Proven ability to perform intermediate root cause analysis, resolve critical issues under pressure, and apply creative problem-solving skills with a critical eye for detail.
 - **Execution:** Capable of balancing multiple priorities, managing time effectively, and meeting deadlines while handling multiple tasks simultaneously.
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Preferred Skills

- Basic **Linux administration** experience
 - Financial Services or Hedge Fund experience preferred
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Certifications (Good to Have)

- Microsoft Certified: **AZ-104 – Azure Administrator**
 - Windows Server Hybrid Administrator
 - Microsoft 365 Administrator
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Salary & Benefits

- Excellent compensation package
 - Learning & certification support
 - Mentoring and Training in new technologies
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Additional Information

- Must be comfortable working in **EST (USA) time zone**
- Stable internet and home office setup required
- Immediate to 30 days joiners preferred

How to Apply

Please submit your resume and a brief cover letter highlighting your experience with the required technical subjects ***to hire@arshnova.in***

Hiring Process

The hiring process will involve multiple technical rounds and hands-on problem solving