



Alamo Heights
Oral & Maxillofacial Surgery
John W. Hultquist, DMD, MD
Brendan Farrell, DDS, PA
Board Certified

Cancellation Policy

Here at Alamo Heights Oral & Maxillofacial Surgery, we make every effort to maintain an efficient and effective schedule. We pride ourselves on being on time and prepared for your scheduled appointment. Where appropriate, we schedule longer appointments to accommodate needed dental treatment in one visit. We feel this will cause minimal disruption to your daily schedule and will provide efficiency in completing your dental care. We understand that emergencies and unforeseen treatment problems may arise, causing schedule changes. We always try our best to ensure these circumstances do not inconvenience other patients and we appreciate your understanding of those situations.

As a courtesy, our office calls to confirm your appointment the day before it is scheduled (we call on Friday for Monday appointments). If you cannot make an appointment as scheduled, please notify our office 24 hours in advance. **There will be a \$100 fee for a cancellation less than 24 hours prior on IV sedation appointments or no-show appointments. There will be a \$50 fee for a cancellation less than 24 hours prior on local anesthesia appointments.** If there is a deposit placed to reserve your surgery appointment, this deposit will be applied towards the cancellation fee and another deposit will need to be placed to schedule another surgery appointment.

If you have any questions about our appointment cancellation policy, please feel free to ask us.

Thank you!

X _____

Date _____