

# **Advisor Information**

# **Advisor Profile**

Advisor Name: Remedy Max

Category: Other

Service Description: BUDDY LINE Offers Individuals a Confidential Platform to Talk Things Out

Service Detail:

RemedyBlox is offering a BUDDY LINE live call-in phone service option to Adults who may be living alone, or who are socially or geographically isolated, and looking to talk openly and in confidence with an expert advisor to lend them emotional support and expert risk reduction and harm prevention advice on a range of topics to lead happier and fulfilled lives. Topics range from dealing with behavior addictions (e.g., gambling, sex addiction, compulsive shopping, hoarding, eating disorders, shop lifting urges, etc...) as well as deal with domestic violence, toxic relationships, bullying, etc...

Callers will feel heard, understood and valued during their phone call with us.

Each phone session delivers a safe, secure personal support platform for a caller to share and engage in a healthy and positive strictly platonic (NON-SEXUAL CONTENT) conversation with trained Human Behaviorist & Harm Prevention / Risk Reduction expert advisor "Remedy Max". It is our goal that by calling the BUDDY LINE each caller will feel valued and most importantly felt "heard" and understood by someone who is trained and experienced on the frailty of the human condition and able to offer professional life coaching and advisory support.

Holding a one-on-one telephone session with Remedy Max callers will receive a fresh perspective on their situation, an unbiased professional opinion, insights and tools to aid them through their particular life difficulties and personal struggles.

Our BUDDY LINE also helps to serve the needs of individuals who despite having a robust social circle may still feel reluctant to discuss something with their family or friends for whatever reason. By calling the BUDDY LINE to speak with Remedy Max each caller will have the opportunity to openly address a particular situation they are facing and wish to explore or discuss in confidence for positive outcomes.

The BUDDY LINE offers callers a safe space to those needing to just vent, or share their concerns or possibly explore proactive solutions in a non-clinical setting.

RemedyBlox established the BUDDY LINE because we recognized a public social need for a niche target audience whose issues or needs are not associated with services offered by a Psychic Line, Dating Site, Sex Worker Lines or Suicide Prevention Hot Lines.

Discussions are always empathic and supportive to offer every caller renewed hope, effective insights to help them realize their options for positive lasting solutions that will allow them to lead happier and more fulfilled lives.

The BUDDY LINE recognizes the benefit from having open dialogue hence why all callers are offered total call anonymity through this service to facilitate a safe non-judgmental supportive environment including options for resolution on their identified concerns before things spiral out of control. After all, while Social Media offers the opportunity for people to readily connect on-line with others - many may still feel apprehensive about doing so in such a public forum as Social Media.

#### **DISCLAIMER & TERMS OF USE AND CONDITIONS:**

The BUDDY LINE is only offered to Adults ages 18 years or older.

Our advisory BUDDY LINE phone service does NOT offer any professional expert medical, legal or financial advice to any caller as that is not our area of expertise. Anyone found in need of such professional services or advice is asked to seek out such assistance from a qualified professional in their area who is licensed to practice and offer such advice in that discipline.

Furthermore, we will not engage or participate in any conversations that may be sexual in nature or that may entail explicit sexual content or any requests for any sexual services whatsoever during a call. We also do not offer this phone service to engage, tolerate or support any expressed or implied comments that are racists, offensive in nature or that threaten violence against us or any specific person(s) or any minority group whose rights are protected under governing legislature under an applicable Human Rights Code in Canada or the USA.

Furthermore, any mention or talk during a BUDDY LINE call where a person identifies any intention to want to commit a criminal offense and/or threatens to cause injury, harm or death to themselves or to someone specific or to members of the public in the future will result in the call to be immediately terminated by us followed by the caller being reported to Click-4Advisor service provider so that the matter can be referred to the appropriate legal authorities for further investigation. We also reserve the absolute right to end any call at our sole discretion at any time without any legal or financial recourse by a caller including permanently blocking any caller for whatever reason whom we find becomes abusive, threatening or uses excessive profanity, vile, derogatory and/or offensive language during a BUDDY LINE call.

### Education & Experience:

#### FORMAL EDUCATION:

University of Toronto, Ontario

- Master of Arts Degree: Criminology and ATOPS (Alcohol, Tobacco, Other Psychoactive Substances) Collaborative Program in Addiction Studies (2000-2001)
- Bachelor of Arts Degree (High Distinction); Majors: Criminology, Law and Ethics with Minor in Bioethics (1998-2000)

## PROFESSIONAL DESIGNATIONS / CERTIFICATIONS:

Ontario Association of Consultants, Counsellors, Psychometrists and Psychotherapists (OACCPP)

 Registered & Active OACCPP General Member / Counselor (Since February 2014)

Disaster Recovery Institute (DRI) Canada

 DRI Associate Business Continuity Planner Designation (ABCP Certified 2010)

University of Toronto, Ontario

• Certificate - Criminology Studies (1996-1998)

Specialized Training Services, San Diego, California (1995)

- Certificate Assessment of Violence Potential
- Certificate Sociopathic and Psychopathic Personality Disorders
- Certificate Sexual Violent Offender Profiling

University of Windsor, Faculty of Law, Ontario (1995)

• Certificate - Alternative Dispute Resolution and Mediation

Ministry of Community Safety and Correctional Services (2005 - 2011)

- Certificate Community Emergency Management Coordinator (CEMC)
- Certificate Basic Emergency Management Train-the-Trainer (BEM-TTT)

- Certificate Incident Management System Train-The-Trainer 910
- Certificate Incident Management System Level 100 and 200
- Certificate Basic Emergency Management Train-The-Trainer

Ontario Public Service Business Training / Management Courses (2005 - 2011)

- Internal Consulting Skills
- The Public Service of Ontario Act, 2006 Navigating the Ethical Rules
- May I Help You? Part I; Welcoming Customers with Disabilities
- May I Help You? Part II; Ten Things to Know about Accessible Customer Service
- Diversity in the Ontario Public Service (OPS)
- Meaningful Work: Values and Ethics in the Public Service
- Modern Cost Management Practices
- Experience Matters! Implementing Change in a Different Culture
- Strategic Communications Planning and Effective Presentation Skills
- Writing Proposals, Business Cases and Briefing Notes
- Understanding Government Operations and Functions
- Working in Teams: Managing & Developing Teams
- Applied Project Management Theory and Practicum

#### SUBJECT MATTER EXPERTISE:

- Psycho-Social Behavior Addiction Recovery Model
- \* Behavior Addictions (e.g., High Risk Behaviors: e.g., Pathological / Compulsive

Gambling, Sex Addiction, Compulsive Shopping, Hoarding, Eating Disorders, Shoplifting, Workaholic)

- \* Addiction Vice Transference Prevention
- \* Addiction Causality, Comorbidity & Correlative Analysis
- Risk Assessment / Deterrence / Recidivism Strategies
- Criminology and Victimology Risk Assessment
- Domestic Violence and Spouse Abuse Prevention
- Personal, Situational and Environmental Safety and Security
- "Red Flags" of Physical, Psychological, Sexual and Financial Abuse
- CPTED (Crime Prevention Through Environmental Design)
- Toxic People and Environments
- Human Behavior and Deviance including Addiction and Personality Disorders
- Environmental and Personal Stressors (e.g., unemployment, traumatic loss, discrimination)
- Emergency Preparedness, Response, Mitigation and Management
- Anti-Bullying
- Work / Career Issues (e.g., promotion of diversity and disability rights, healthy environments)
- Harm and Risk Reduction Strategies
- Stress, Anger and Anxiety Management

## **AFFILIATIONS:**

Court Watch Reporter - for Women's Court Watch Project for Woman's Abuse Council of Toronto (WACT) (2002 - 2003)

# **Feedback**