

Monday – May 18, 2026

7:30 am – 3:30 pm	Registration Desk Open		
8:00 am – 8:15 am	Welcome & Presentation of Colors – Section A Michigan NENA President Michigan APCO President		
8:15 am – 9:15 am	Alex Sheen – Because I Said So		
9:15 am – 10:00 am	Alex Sheen Meet & Greet and Book Signing - Break		
	White Lake Room	Twin Lake Room	Muskegon/Mona Lake Rooms
10:00 am – 12:00pm	The Stress You Don't See J. Robertson	Everyone has a Role in Training K. Martin and C. LeCureux	Leaving a Legacy M. Hartwell
12:00 pm – 1:30 pm	Young Hero Luncheon – Section A		
1:30 pm – 2:30 pm	GIS Data for Geo-Routing M. Holmes	The Veteran M. Tackett	Behind the Headset E. Howland and A. Howland
2:30 pm – 2:45 pm	Break		
2:45 pm – 3:45 pm	Next Level Insights J. Seling and P. Fuller	Stress or Trauma: What's the Difference S. Brady	Professional Credentials K. Nevins & L. Howland
3:45 pm – 4:00 pm	Break – Snack		
4:00 pm – 5:00 pm	MCC7500 – 7500E Usage T. Velderman	Team Connect A. McCrery & A. Bartz	Communicating your Retirement Package T. Tyler
6:00 pm – 9:00 pm	WELCOME RECEPTION – SOCIBOWL (offsite)		

Tuesday – May 19, 2026

7:30 am – 3:30 pm	Registration Desk Open		
8:30 am – 10:30 am	Scott Medlin – Rise Above the Chaos		
10:30 am – 10:45 am	Break		
10:30 am – 12:00 pm	911 Training Subcommittee (NTS) Meeting – Transnation Title Room (lower level)		
	White Lake Room	Twin Lake Room	Muskegon/Mona Lake Rooms
10:45 am – 11:45 am	Navigating LEIN and CJIS J. Sparks	AI and your Cognitive Memory K. Sanders-Kelley	Breaking the Silos: Unified NG911 M. Fortner
12:00 pm – 1:00 pm	Lunch – Section A		
1:00 pm – 3:00 pm	911 Certification Subcommittee Meeting – Transnation Title Room (lower level)		
1:00 pm – 2:00 pm	Tornado Destruction M. Johnson	Supporting Call Takers in the Moment: Practical AI L. Hornacek	Mixtape Wellness R. Janka
2:00 pm – 2:15 pm	Break		
2:15 pm – 3:15 pm	Aircraft Crash Disaster M. Johnson	Exploring the FirstNet Network R. Jabkowski	The Calls Never Stop – Even when your World Falls Apart E. Allwardt & R. Stahlein
3:15 pm – 3:30 pm	Break – Snack		
3:30 pm – 4:30 pm	911 Cybersecurity D. Lukomski	AI is your Emergency CoPilot G. Belmont	TickTock – the Time to Start your Community Engagement D. Harris
4:30 pm – 7:30 pm	VENDOR SHOW – SECTION B & C		

Wednesday – May 20, 2026

7:30 am – 3:30 pm	Registration Desk Open		
8:00 am – 10:00 am	Ricardo Martinez – Keep Broadcasting Your Message: One Voice Can Change the World		
10:00 am – 10:15 am	Break		
10:15 am – 11:15 am	Danielle Green – No One Climes Alone: Leadership Through Trauma, Healing and Purpose		
11:15 am – 1:15 pm	Vendor Exhibits, Lunch & Vendor Drawings – SECTION B & C		
	White Lake Room	Twin Lake Room	Muskegon/Mona Lake Rooms
1:15 pm – 2:15 pm	Public Safety in the Cloud R. Yoakam	Railroad Interactions for 911 F. D’Huyvetter	Demystifying Clinical Care K. Olsen
2:15 pm – 2:30 pm	Break		
2:30 pm – 3:30 pm	Compliance is Confidence MiSnap L. Keith	7 Ways AI is Transforming 911 J. Hansen	Imagine Listening R. Martinez
3:30 pm – 3:45 pm	Break – Snack		
3:45 pm – 5:00 pm	APCO/NENA Chapter Meeting – Section A		
	No Evening Events		

Thursday – May 21, 2026

7:30 am – 9:00 am	Registration Desk Open
8:00 am – 9:45 am	Jerry Thompson – Mascot Leadership
9:45 am – 10:00 am	Break
10:00 am – 12:00 pm	Jerry Thompson – Mascot Leadership