

3236 Lockport Rd., Niagara Falls, NY 14305 Phone: 716-284-2430 Toll Free: 1-800-552-8673 Fax: 716-284-0923 Email: rediform@rediformfcu.com Office hours: 8:00a.m. - 4:00p.m. Website: www.rediformfcu.com

We have Home Banking!!!

View your balances in real time!







How to Enroll in Home Banking:

- 1. Visit: Rediformfcu.com and click on the Home Banking tab or Download the Rediform FCU app from the Apple or Google Play store.
- 2. Click Enroll.
- 3. Accept the terms and conditions.
- 4. Enter your account number to start the Home Banking login process. (your account number is your VRU number located on the right hand side of your statement)
- 5. Eliminate clutter and sign up for E-Statements for free.
- 6. Be sure to go to your email and verify.
- 7. Enjoy!!

If you have any questions please feel free to call the office at the number above and we will gladly walk you through the process!

Don't Get Hooked By Phishing

Phishing is accomplished by sending fraudulent e-mail messages to a user and falsely claiming to be a legitimate organization in an attempt to scam the user into surrendering confidential infor-mation that will be used for identity theft. The e-mail directs the user to visit a Web site where they are asked to update personal information, such as the user's Social Security number, passwords, credit card numbers, bank account numbers, etc. The Web site, however, is fake and set up only to steal the user's information. Your credit union urges you to practice good security habits * Do not reply to an unsolicited e-mail and don't click on the link in the e-mail. Never disclose any personal or financial information by way of an unsolicited e-mail. This includes Social Security number, account numbers, credit card numbers, and Personal Identification Numbers (PIN). * Don't e-mail personal or financial information. E-mail is not a secure method of transmitting personal or financial information. Only provide your ID and password when your browser shows a connection that is encrypted. * Only provide your ID and password when your browser shows a connection that is encrypted. If you have initiated a transaction and want to provide personal or financial information through an organization's Web site, look for indicators that show you that the site is secure - a lock icon in the browser's status bar and a URL for a Web site that begins "https:" (the "s" stands for secure). If you receive an e-mail requesting personal and/or financial information and it appears to be from your credit union, do not reply. Call and let us know that you received an e-mail requesting such information. Remember, we do not ask for personal or financial information by e-mail. Remember, be Internet savvy and don't get PHISHED.

Please make sure that Rediform has correct telephone numbers (cell & home) so we can reach you if we are notified of any possible fraud attempts on your account. Call us at 716-284-2430 or 1-800-552-8673 to verify your account information.



Holiday Office Closings

September 6th - Labor Day October 11th - Columbus Day November 11th - Veteran's Day November 25th & 26th - Thanksgiving

The Credit Union Staff

Tammy R. Reynolds, Manager Lynn M. Argy, Administrative Assistant Ginny A. Elledge, Loan Officer

LOAN RATES BOARD

New Vehicles Rates As low as 2.75%*

Used Vehicles Rates as low as 3.00%*

Unsecured Loans Rates as low as $8.\overline{00\%}^*$

Personal with Collateral Loans Rates as low as 6.00%*

> **Share Secured Loans** Rates as low as 2.75%*

Rediform Visa Rates range from 8.9%-13.9%*

Rates current as of 01/1/2021 but are subject to change. *Rates subject to credit rating



Visit: rewards.lovemycreditunion.org





